



Free Questions for BPM-001 by dumpsheet

Shared by Lindsey on 12-12-2023

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Question 1

Question Type: MultipleChoice

The "D" in the DMAIC model stands for "Decide."

Options:

A- True

B- False

Answer:

B

Question 2

Question Type: MultipleChoice

Workflow engines can complete processes without any human interaction.

Options:

A- True

B- False

Answer:

A

Question 3

Question Type: MultipleChoice

The balanced scorecard enables everyone within the organization to be on the same page.

Options:

A- True

B- False

Answer:

A

Question 4

Question Type: MultipleChoice

Process mining is a tool that analyzes processes through event logs.

Options:

A- True

B- False

Answer:

A

Question 5

Question Type: MultipleChoice

Process improvement offers you an alternative approach for uncovering data about your process.

Options:

A- True

B- False

Answer:

B

Question 6

Question Type: MultipleChoice

Business process improvement (BPI) focuses on continuous process improvement.

Options:

A- True

B- False

Answer:

A

Question 7

Question Type: MultipleChoice

Pam is gathering information to design a process. She will consider which of the following concepts?

Options:

A- Mind mapping

B- Role of content

C- Brainstorming

D- RAP model

Answer:

B

Question 8

Question Type: MultipleChoice

Which two of the following are the Six Steps of Business Process Improvement? (Choose two)

Options:

- A- Know the Customer
- B- Know the Standards
- C- Know the Business
- D- Access the Process

Answer:

A, D

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