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Question 1

Question Type: MultipleChoice

Recognizing and rewarding EGIT implementation program performance is MOST beneficial when:

Options:

- A- executing the program plan.
- B- measuring realized program benefits.
- C- reviewing the effectiveness of the program.
- D- assigning key tasks to defined roles.

Answer:

B

Explanation:

According to the COBIT 2019 Design Guide , recognizing and rewarding EGIT implementation program performance is most beneficial when measuring realized program benefits[1]. This is because measuring the realized program benefits allows for continuous feedback and evaluation, which can help to identify areas where the program can be improved and where additional resources may be needed to

achieve desired outcomes. Additionally, measuring realized program benefits helps to ensure that the program is appropriately rewarded for its successes and helps to motivate the team to continue working towards successful program outcomes.

Question 2

Question Type: MultipleChoice

Which of the following involves numeric mapping tables created for each of the design factors?

Options:

- A- An architecture design approach
- B- A quantitative approach
- C- A qualitative approach
- D- A risk-based approach

Answer:

B

Explanation:

According to the COBIT 2019 Design Guide, a quantitative approach involves numeric mapping tables created for each of the design factors. This approach is used to assign numerical values to design factors and assess their relative importance in the governance system design. It provides a structured and systematic approach to decision-making and helps to ensure that the governance system design aligns with the enterprise's overall strategy and objectives.

Question 3

Question Type: MultipleChoice

Which of the following is a KEY consideration when finalizing a governance system design with competing priorities?

Options:

- A-** The enterprise should defer final design decisions to executive management to minimize conflicts among business stakeholders.
- B-** The enterprise should ensure all steps in the proposed workflow are applied when focusing on a very specific issue or initiative.
- C-** The enterprise should refer to the COBIT design workflow for universally applicable guidelines to resolve conflicting priorities.
- D-** The enterprise should be prepared to deviate from previously identified priorities with justified reasons.

Answer:

D

Explanation:

The enterprise should be prepared to deviate from previously identified priorities with justified reasons. According to the COBIT 2019 Design Guide , when finalizing a governance system design[1], it is important to consider the competing priorities and be prepared to deviate from the previously identified priorities with justified reasons. This is because the governance system design should be tailored to the specific characteristics of the enterprise, and any decisions made should be based on the best interests of the enterprise. It is also important to understand the implications of any changes in the design and to ensure any decisions made do not conflict with the enterprise's overall strategy.

Question 4

Question Type: MultipleChoice

Which of the following is an important component for an enterprise strategy archetype of cost leadership as defined by COBIT 2019?

Options:

- A- Organizational structures
- B- Skills and competencies
- C- Enterprise architect
- D- Support for the portfolio management role with an investment office

Answer:

D

Explanation:

According to the official COBIT 2019 Study Manual from ISACA, an important component for an enterprise strategy archetype of cost leadership is support for the portfolio management role with an investment office. This component involves having a dedicated investment office to manage and oversee investments, with a focus on maximizing ROI and reducing costs. The investment office should have the necessary resources, skills and competencies to make informed decisions and effectively manage the enterprise portfolio.

Question 5

Question Type: MultipleChoice

What functional task area is responsible for assessing the potential return on investment (ROI) during future state planning?

Options:

- A- Continuous improvement
- B- Change enablement
- C- Risk management
- D- Program management

Answer:

D

Explanation:

According to the Official COBIT 2019 Study Manual from Isaca, the Program Management functional task area is responsible for assessing the potential return on investment (ROI) during future state planning. This includes creating a business case, assessing the economic benefits and costs associated with the project, and developing a roadmap for implementation. Program management also involves ensuring that the project is aligned with the organization's strategic goals and objectives, as well as assessing risks and developing mitigation plans.

Question 6

Question Type: MultipleChoice

Using the COBIT 2019 Governance System Design Workflow allows enterprises to:

Options:

- A- design a governance system that focuses primarily on compliance requirements,
- B- ensure each of the stages and steps in the design process are closely adhered to.
- C- implement a governance framework that is strictly aligned to industry standards.
- D- realize a governance system that is tailored to their needs.

Answer:

D

Explanation:

According to the Official COBIT 2019 Study Manual from Isaca, the COBIT 2019 Governance System Design Workflow allows enterprises to design a governance system that is tailored to their needs. The workflow provides a structured and systematic approach to the design process, allowing enterprises to define the governance structure, identify the roles and responsibilities of each stakeholder, and develop a set of policies and procedures that will meet their specific requirements and objectives.

Question 7

Question Type: MultipleChoice

Who is responsible for performing a stakeholder satisfaction survey and gathering feedback on lessons learned from the implementation of an EGIT program plan?

Options:

- A- The CIO and the program steering committee
- B- Business executives and the I&I governance board
- C- IT managers and IT process owners
- D- The risk and compliance function and IT audit

Answer:

A

Explanation:

According to the Official COBIT 2019 Study Manual from Isaca, the CIO and the program steering committee are responsible for performing a stakeholder satisfaction survey and gathering feedback on lessons learned from the implementation of an EGIT program plan. This includes gathering and evaluating information from the stakeholders, as well as assessing program objectives and performance and making any necessary adjustments to ensure that the program is successful.

The CIO is responsible for ensuring that the implementation of the program aligns with the overall IT strategy and that the program is effective in delivering the desired results. The program steering committee is responsible for providing oversight and guidance for the implementation of the program.

Question 8

Question Type: MultipleChoice

Which function within the IT corporate structure is responsible for classifying information using an agreed-upon classification scheme for a new data collection system?

Options:

A- Information privacy

B- IT governance

C- Information security

D- Enterprise architecture

Answer:

C

Explanation:

According to the Official COBIT 2019 Study Manual from Isaca, the Information Security function is responsible for ensuring the confidentiality, integrity, and availability of information through the adoption of security policies, standards, and other security controls. This includes classifying information using an agreed-upon classification scheme for a new data collection system.

Question 9

Question Type: MultipleChoice

The identification and definition of EGIT continual improvement success metrics is recommended and completed when:

Options:

- A- executing the EGIT implementation program plan.
- B- reviewing the effectiveness of EGIT implementation plan results.
- C- defining the EGIT implementation road map
- D- developing the EGIT implementation program plan.

Answer:

D

Explanation:

According to the official COBIT 2019 Study Manual from ISACA, the identification and definition of EGIT continual improvement success metrics should be completed when developing the EGIT implementation program plan. This involves defining measurable goals that can be used to measure the success of the improvement program, such as cost savings, increased efficiency, and improved customer satisfaction.

Question 10

Question Type: MultipleChoice

At which stage of the EGIT implementation life cycle should the enterprise determine the impact of an improvement program on IT and the business and how to maintain the improvement momentum?

Options:

- A- When defining the EGIT implementation road map
- B- When developing the EGIT implementation program plan
- C- When executing the EGIT implementation program plan
- D- When initiating an EGIT program

Answer:

B

Explanation:

According to the official COBIT 2019 Study Manual from ISACA, when developing the EGIT implementation program plan, the enterprise should consider the impact of the improvement program on IT and the business. This includes analyzing the expected value from the implementation, such as cost savings or increased efficiency, as well as how to maintain the improvement momentum. This analysis should inform the strategy for implementing the EGIT program, as well as inform the selection of metrics and targets for measuring the effectiveness of the program.

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