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Question 1

Question Type: MultipleChoice

A method of measuring an organization's activities in terms of its vision and strategies is the:

Options:

- A- Balanced scoreboard
- B- Business leaderships
- C- Correlated action process
- D- Hallucination process

Answer:

A

Question 2

Question Type: MultipleChoice

What is used to establish a relationship between the cost, schedule and technical aspects of a project?

Options:

- A- Cost Lead system
- B- Earned value management system
- C- Resource management system
- D- Key performance indicator systems

Answer:

B

Question 3

Question Type: MultipleChoice

Which system was designed to align individual, unit and organizational efforts with the strategic goals set for the organization?

Options:

- A- Performance evaluation system
- B- Interrelationship of Measurements systems
- C- Performance effectiveness management system
- D- Internal business systems

Answer:

C

Question 4

Question Type: MultipleChoice

The process of accessing progress toward achieving predetermined goals is called:

Options:

- A- Efficiency evaluation

- B- Performance measurement
- C- Support center
- D- Professional development

Answer:

B

Question 5

Question Type: MultipleChoice

What defines work scope, sets the expectations and defines the relationship between the organization and the service provider?

Options:

- A- Technology agreements
- B- Service level agreement
- C- Process level agreements
- D- Counterfeit analysis agreements

Answer:

B

Question 6

Question Type: MultipleChoice

What involves selected practices and measurements that are compared from one organization to another?

Options:

A- Benchmarking

B- Flowcharting

C- Process assessment

D- Cultural reviews

Answer:

A

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