



Free Questions for 176 by dumpsheet

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Question 1

Question Type: MultipleChoice

What is the name of the Change Enablement life cycle Phase which supports 'Phase 4 -What needs to be done'?

Options:

- A- identify role players
- B- Define target state
- C- Plan programme
- D- Define problems and opportunities

Answer:

A

Question 2

Question Type: MultipleChoice

In what order does the Management of Enterprise IT occur in the IT 5 Process Reference Model?

Options:

- A- Build, Run, Plan, Monitor
- B- Evaluate, Direct, Monitor
- C- Monitor, Evaluate, Direct
- D- Plan, Build, Run, Monitor

Answer:

B

Question 3

Question Type: MultipleChoice

Which driver influences stakeholder needs?

Options:

- A- New technologies
- B- Performance management of IT
- C- Business service continuity
- D- IT agility

Answer:

A

Question 4

Question Type: MultipleChoice

What name is given to the communication mechanism that expresses the core values of the enterprise, but should be concise and to the point?

Options:

- A- Principles

B- Policies

C- Frameworks

D- Practices

Answer:

A

Question 5

Question Type: MultipleChoice

What must be delivered within the life cycle of a policy?

Options:

A- A navigation structure for guidance

B- Detailed process activities

C- Achievement of the defined goals

D- Confirmation that practices have been applied

Answer:

C

Question 6

Question Type: MultipleChoice

Which statement does NOT describe the attributes relevant to a Process Activity?

Options:

- A- Provides the 'what' to implement for each management practice
- B- Aligns with standards and good practices
- C- Provides specific detailed activities
- D- Provides statements of actions to deliver benefits

Answer:

D

Question 7

Question Type: MultipleChoice

What process domain MOST requires skills such as Availability Management and Problem Management?

Options:

- A- Monitor, Evaluate and Assess(MEA)
- B- Deliver, Service and Support(DSS)
- C- Evaluate, Direct and Monitor(EDM)
- D- Align, Plan and Organize(APO)

Answer:

B

Question 8

Question Type: MultipleChoice

Which information is NOT included in each process in the Process Reference Model?

Options:

- A- Process label
- B- Capability Level
- C- Related metrics
- D- RACI chart

Answer:

A

Question 9

Question Type: MultipleChoice

Which of the following statements about the culture, ethics and behavior enabler are true?

1 Principles and policies are a very important communication mechanism for corporate values and desired

behavior.

2 If the behavior of stakeholders is one of non-compliance towards process activities, then the process outcomes will not be achieved.

Options:

A- Only 1 is true

B- Only 2 is true

C- Both 1 and 2 are true

D- Neither 1 or 2 is true

Answer:

C

Question 10

Question Type: MultipleChoice

What is the name of the architectural principle that meets changing business needs effectively and efficiently?

Options:

A- Reuse

B- Agility

C- Simplicity

D- Openness

Answer:

B

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