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Question 1

Question Type: MultipleChoice

A UX Designer wants to communicate the value of diversity, inclusion, and equality in design.

Which three business outcomes represent these values?

Choose 3 answers

Options:

- A- Less employee turnover
- B- Greater market share
- C- Economic growth
- D- Critical investing
- E- Fewer workplace debates

Answer:

B, C, D

Question 2

Question Type: MultipleChoice

Cloud Kicks's development team is working on the build of a new custom component using VS Code. They often have new CSS classes and properties conflicting with the Salesforce Lightning Design System (SLDS).

What should simplify working with SLDS in Lightning Components?

Options:

- A- Salesforce Developer Console should be used instead
- B- SLDS Validator extension for VS Code
- C- Install SLDS creator from AppExchange
- D- Keep the SLDS Stylesheet open for reference

Answer:

C

Question 3

Question Type: MultipleChoice

Cloud Kicks (CK) is going to conduct some interviews surveys with users to better understand their

Purchasing habits. CK's UX Designer wants to get the most accurate view of customers' purchasing behaviors using these research methods.

Which two response biases should the designer be aware of when interviewing or surveying users?

Choose 2 answers

Options:

- A-** Social Desirability Bias
- B-** Randimized Bias
- C-** Objectivity Bias
- D-** Recency Bias

Answer:

C, D

Question 4

Question Type: MultipleChoice

The UX Designer at Cloud Kicks is asked to make the website size and content adapt to the screen size, platform and orientation.

Which design should the design use?

Options:

A- Responsive

B- Refactored

C- Reactive

D- Proactive

Answer:

A

Question 5

Question Type: MultipleChoice

A UX Designer wants to quickly mock up Salesforce user Interface experiences using a collation of prebuilt components. The designer need sales lightning resources for their design and prototype such as based components, tokens, design patterns.

Which tool to install should need?

Options:

A- Lightning Design system Zip

B- Sketch plugin

C- Lightning Design system Unmagaged Package

D- SLDS Validator

Answer:

B

Question 6

Question Type: MultipleChoice

Cloud Kicks (CK) is planning its Einstein Bot implementation and has identified common issues the bot can resolve. CK has determined that extensive technical planning is needed for bot effectiveness and customer satisfaction.

Which additional element(s) would be essential?

Options:

- A- Training and support planning
- B- User interface planning
- C- Onboarding planning
- D- Voice and tone planning

Answer:

B

Question 7

Question Type: MultipleChoice

Cloud Kicks wants to incorporate human-centered design across its organization.

Which two practices should be adopted?

Options:

- A- Including Innovative ideas to showcase technology
- B- Observing user behavior
- C- Putting oneself in the situation of the end user
- D- Creating requirements based business leaders' priorities

Answer:

B, D

Question 8

Question Type: MultipleChoice

A UX Designer is creating a custom To-Do List component to replace the standard Salesforce one. Their developer is using a parent-child Lightning Web Component (LWC) structure to build the component, creating a parent component for the list and a single repeated child component for each To-Do Item within the list.

Which two impacts of the LWC's Shadow DOM should be considered when designing or developing the stylesheets for these components?

Choose 2 answers

Options:

- A-** Any needed Salesforce Lightning Design System (SLDS) classes and styles must be imported into both the parent list and child items.
- B-** The CSS styles defined in the parent list component are not shared with the child items.
- C-** Any custom shared between the list and child items should be imported from a shared CSS file.
- D-** The CSS style defined in the parent list component are inherited by the child items

Answer:

B, C

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