

# Free Questions for **Salesforce- Communications-Cloud**

Shared by **Duke** on **09-08-2024**

For More Free Questions and Preparation Resources

**Check the Links on Last Page**

## Question 1

---

Question Type: MultipleChoice

---

Sonic telecommunication delivers B2C internet (broadband) and TV services to the customer and technician need to perform various task for the add product operations. At one point in the flow there is a manual task that required technician to complete the steps and to provide information back to order management system to identify the equipment ordered, which action should consultant take to support the manual task resolution?

Options:

- A- Design and attach the omni scripts to the manual task to help technician with each step that are required to be completed manually
- B- Use the integration procedure to manage the various task that technician need to undertake
- C- Use data raptor to assist with integration and introduce several manual task into the flow.
- D- Use call out to fully automate the flow so that no manual steps are required

Answer:

A

## Question 2

---

Question Type: MultipleChoice

---

Exclusive VPN corporation wants to automate their offering of complete B2B services and realizes that their order can be very large and will from time to time violate Order Management's Document size limits. Which two techniques can a consultant use to migrate the risk of large order hitting governor limits?

Options:

- A- Ensure platform Events mode is enabled for Order Management
- B- User enterprise sales model capabilities to ensure orders are split by site prior to submission to order management.
- C- Asynchronously submit the order to Order Management to allow decomposition and orchestration to happen separately.
- D- Split Line Items in the same order before submitting the order and request an increase to order size limits

Answer:

---

A, B

## Question 3

---

Question Type: MultipleChoice

---

UC offers business internet to its customers. UC has two requirements based on customer regions in order to offer competitive prices in each region and customer must be able to see prices before adding to cart. What are the two ways customer meet this requirement?

Options:

---

- A- Create price list and price list entries associated with context Rules per region
- B- Create an attribute on business internet offers and use attribute based pricing
- C- Create price list per region and use context Rules to determine the correct Price List
- D- Create base price list and multiple child price list per region

Answer:

---

A

## Question 4

---

Question Type: MultipleChoice

---

A Large Tier 1 Telco with 20 million subscribers needs to move all of their customer data from legacy system to communication cloud. The team have discovered it would take a long time to migrate all the data over.

which approach should the fulfillment designer recommend as the migration strategy to ensure that all the orders uninterrupted through the salesforce platform during migration?

Options:

---

- A- Migrate Data on demand as orders are raised through the salesforce interface and implement a bulk migration strategy
- B- Partition the data into logical blocks and run the migration in multiple stages over time, allowing for on demand migration for the non-migrated data to the legacy system
- C- Partition the data into logical blocks and run the migration in multiple stages over time,

allowing for on demand migration data when migrations occurs

D- Disable the production system during off peak hours and migrate the data from the old system to the new system. Ensure both new and old system are online during Peak hours.

Answer:

---

B

## Question 5

---

Question Type: MultipleChoice

---

Orbit telecommunication has announced that their B2C mobile business is doing well and there will be high order increase next year well beyond anything they had planned.

What are the two preparatory steps that a consultant should take to ensure the stability in production?

Options:

---

A- Ensure Enterprise sales management (ESM) is employed to split the large order prior to submission to order management system

B- Ensure that customer have enough Async Apex Callouts and platform events available to cover the load

C- Ensure platform events mode is enabled

D- Ensure mule soft is employed for integration to reduce the consumption of salesforce resources

Answer:

---

B, C

## Question 6

---

Question Type: MultipleChoice

---

Universal containers (UC) is implementing communication cloud. One of the KPIs for their digital transformation is to reduce time to market for new product and products changes since it is currently takes three-month end to end to launch new product. Which two actions will help measure product time to market in communication loud?

### Options:

---

- A- Leverage the EPC functionality to track the product related configuration.
- B- Create a Product Time to market app from template in CRM analytics to track the product time to market
- C- Create salesforce report on EPC project object to track the product time to market.
- D- Create a salesforce Report on the Product object to track the product time to market

### Answer:

---

C

## Question 7

---

Question Type: MultipleChoice

---

Universal container (UC) is implementing communication cloud and the business is asking a consultant to migrate all orders from the last 5 years, which will include millions of orders. What are three valid points consultant should raise in this scenario?

### Options:

---

- A- There is a need to raise a support case two weeks before the data load so that salesforce can monitor the performance
- B- Migrating millions of records will cause Order Management to fail during processing due to large volume
- C- Migrating millions of records may reduce query performance due to large data volumes
- D- This would require migrating all products sold within last 5 years, including those that are no longer sold.
- E- Migrating Assets instead of orders would provide more business Value.

### Answer:

---

B, D

To Get Premium Files for Salesforce-  
Communications-Cloud Visit

<https://www.p2pexams.com/products/salesforce-communications-cloud>

For More Free Questions Visit

<https://www.p2pexams.com/salesforce/pdf/salesforce-communications-cloud>

