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## Question 1

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**Question Type:** MultipleChoice

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Which two statements about Campus Business Continuity are true? (Choose two.)

### Options:

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- A-** The active and standby Avaya Contact Center Select (ACCS) servers are in different network subnets and/or campus locations.
- B-** The active and standby servers must be in the same location and network subnet using static IP addresses.
- C-** To support Business Continuity resiliency, the Avaya Contact Center Select (ACCS) agents must each have an associated Windows domain user account in the same Windows domain as the active and standby servers.
- D-** The active and standby Avaya Contact Center Select (ACCS) must be visualized on the same VMware host servers.

### Answer:

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D

## Question 2

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**Question Type:** MultipleChoice

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For an Avaya Contact Center Select (ACCS) Software Appliance deployment, where is the Windows Operating System license obtained?

**Options:**

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- A- It is not required for a VMware deployment.
- B- It is included in the Avaya Contact Center Select Software Appliance
- C- It is downloaded from PLDS.
- D- It is supplied by the customer.

**Answer:**

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D

## Question 3

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**Question Type: MultipleChoice**

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What are three of the Avaya Contact Center Select (ACCS) data sets that must be backed up to protect the ACCS system? (Choose three.)

**Options:**

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A- WebLM

B- ADMIN

C- CCMA

D- REGISTRY

E- CCT

**Answer:**

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A, C, E

## Question 4

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**Question Type: MultipleChoice**

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When configuring a scheduled backup using the Contact Center Database Maintenance utility, which three statements are true?  
(Choose three.)

**Options:**

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- A- You can schedule multiple applications for backup in a single scheduling task.
- B- The backup folder contains backup files for each application you select.
- C- You can schedule on a frequency of a specific date.
- D- Regularly occurring backups create a new backup folder for the previous backup.
- E- You can only backup one database (either CCMS, CCMA, CCT, or CCMM) at a time.

**Answer:**

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B, C, E

## Question 5

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**Question Type:** MultipleChoice

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To reduce implementation time, the partner has prepared the customer/partner supplied server in advance, and plans to complete the configuration at the customer's site. The partner has pre-installed Windows, and the Avaya Contact Center Select (ACCS) software, but without running the ignition

Which deployment type does this represent?

**Options:**

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- A- Software Appliance option
- B- Hardware Appliance option
- C- DVD option
- D- Trunkey option

**Answer:**

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D

## Question 6

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**Question Type:** MultipleChoice

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What are three of the requirements to generate a Certificate Signing Request (CSR) for IP Office server to communicate with Avaya Contact Center Select (ACCS)? (Choose three.)

**Options:**

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- A- The signed certificate needs in .pem format then imported into IP Office.
- B- The signed certificate needs to be renamed to .crt and converted to p12 format then imported into IP Office.

- C-** Use CA server Public or Private to generate the signed certificate.
- D-** Use an OpenSSL server to generate the CSR and a private key from the Openssl.cnf.
- E-** CA server used to generate the signed certificate must be an SMGR based Private CA.

**Answer:**

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C, D, E

## Question 7

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**Question Type: MultipleChoice**

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Which two statements about Thick Provisioning are true? (Choose two.)

**Options:**

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- A-** It prevents over allocation of hard disk resources.
- B-** It improves hard disk performance.
- C-** It allows the Software Appliance image to be deployed faster.
- D-** It requires less disk space overall than Thin Provisioning.

**Answer:**

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A, D

## Question 8

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**Question Type:** MultipleChoice

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Which two tasks must be completed before starting the WebLM Software Appliance deployment? (Choose two.)

**Options:**

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- A-** Download the WebLM Software Appliance from PLDS-
- B-** Mount the Avaya Contact Center Select (ACCS) DVD on the VMware server.
- C-** Verify that the Avaya Contact Center Select (ACCS) Software Appliance has been deployed
- D-** Log into the vCenter or vSphere.

**Answer:**

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B, D



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