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# Question 1

**Question Type: MultipleChoice**

Unstructured information differs from structured information because it is (Choose 2)

## Options:

**A-** Composed of various formats and degrees of repeatability.

**B-** Not always text based and can be made of any media type.

**C-** Typically composed of numeric transactions and database records.

**D-** Made up of data types that are repeated continually.

## Answer:

A, B

# Question 2

**Question Type: MultipleChoice**

Which of the following can be used to extract text from digital documents?

## Options:

**A-** Optional text capture (OTC)

**B-** Optical mark recognition (OMR)

**C-** Optical character recognition (OCR)

**D-** Digital text extraction (DTE)

## Answer:

C

# Question 3

**Question Type:** **MultipleChoice**

An organization uses capture technology to implement scan and index stations. Which of the following best describes the movement of scanned images to the index stations?

**A-** Workflow

**B-** Business process management (BPM)

**C-** Routing

**D-** Systems integration

**Answer:**

C

# Question 4

**Question Type:** **MultipleChoice**

Three organizations are collaborating on a project. The project has a distributed information architecture where information is distributed across many systems hosted by the different organizations. The team developed a list of system URLs and frequently-accessed information, but many team members still cannot readily locate information. The project manager asked the information manager to recommend a quick and relatively inexpensive solution that allows all team members to find information more easily. The information manager' s recommended solution is to.

## Options:

**A-** Use a standard taxonomy for all systems.

**B-** Develop a web portal for the project team.

**C-** Develop a federated search strategy that will integrate all systems.

**D-** Move all information to one Enterprise Content Management (ECM) system.

## Answer:

B

# Question 5

**Question Type:** **MultipleChoice**

Two differences between mobile websites and mobile native applications are that. (Choose 2)

## Options:

**A-** Mobile websites require certification and distribution through third parties (e.g. iPhone App Store), while native applications do not.

**B-** Mobile native applications load pages more slowly than mobile websites, due to network latency.

**C-** Mobile websites are supported by nearly all mobile browsers, while native applications are built on different platforms depending on the device.

**D-** Mobile native applications offer best-in-class user experience, while mobile web applications are limited by browser capabilities.

## Answer:

C, D

# Question 6

**Question Type: MultipleChoice**

Documents that have undergone a format conversion must have accurate and thorough metadata captured in order to demonstrate. (Choose 2)

## Options:

**A-** Authenticity

**B-** Despeckling

**C-** Reliability

**D-** Transferability

## Answer:

A, C

# Question 7

**Question Type: MultipleChoice**

Which of the following are included in a controlled vocabulary? (Choose 2)

## Options:

**A-** Synonyms

**B-** Preferred terms

**C-** Classification schemes

**D-** Use cases

**Answer:**

A, B

# Question 8

**Question Type:** **MultipleChoice**

An international organization with regional finance departments suspects there are inconsistent processes. Which method should be used to identify inconsistencies and develop recommendations for change?

**Options:**

**A-** Business analysis

**B-** Content analysis

**C-** Performance analysis

**D-** Bandwidth analysis

**Answer:**

A

# Question 9

**Question Type:** **MultipleChoice**

A strategy to communicate change to an organization's information management systems or processes should (Choose 2)

## Options:

**A-** Identify and segment audience groups.

**B-** Select preferred senders of the communication.

**C-** Send the same message to everyone.

**D-** Define one channel for communication.

## Answer:

A, B

# Question 10

**Question Type:** **MultipleChoice**

Processes for ensuring successful execution or implementation of a project plan include (Choose 2)

## Options:

**A-** Handoff of contract administration duties as soon as providers have been selected.

**B-** Quality assurance testing to evaluate overall project performance on a regular basis.

**C-** Ensure project is planned and audited by a neutral third party,

**D-** Proposal, bid, offer, or quote solicitation and selection as appropriate.

## Answer:

B, D

# Question 11

**Question Type: MultipleChoice**

Digital Rights Management (DRM) benefits an organization by.

## Options:

**A-** Providing a platform that manages encryption.

**B-** Extending compliance policies to content beyond managed environments.

**C-** Identifying misuse of proprietary Web-based information.

**D-** Supporting desktop documents, email. HTML, and Web applications.

## Answer:

B