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Question 1

Question Type: MultipleChoice

The DMAIC approach to problem solving stands for Define, _____, Analyze, Improve and Control.

Options:

A- Manage

B- Measure

C- Memorize

D- Manipulate

Answer:

B

Question 2

Question Type: MultipleChoice

The ROI for a project is a measurement metric that stands for _____ and is one of the methods used to measure the success of a Lean Six Sigma project.

Options:

- A- Return on Investment
- B- Recognition of Innovation
- C- Recovery of Investment
- D- Return on Inventory

Answer:

A

Question 3

Question Type: MultipleChoice

Training cost \$2,500 and a project required an initial investment of \$23,500. If the project yields monthly savings of \$2,500 beginning after 4 months, what is the payback period in months (before money costs and taxes)?

Options:

A- 7.2

B- 10.4

C- 14.4

D- 28.8

Answer:

C

Question 4

Question Type: MultipleChoice

Six Sigma refers to a process whose output has 100% of its data points within 8 Standard Deviations from the Mean.

Options:

A- True

B- False

Answer:

A

Question 5

Question Type: MultipleChoice

When a process has proven itself to function at a Six Sigma level this means there are less than 3.4 defects per _____ opportunities.

Options:

A- Hundred

B- Thousand

C- Million

D- Billion

Answer:

C

Question 6

Question Type: MultipleChoice

Upon completion of a project a Belt must complete the _____ then transfer responsibility for this to the Process Owner.

Options:

- A- Final Process Map
- B- Project Timesheet
- C- Team Briefing Paper
- D- Documentation Plan

Answer:

D

Question 7

Question Type: MultipleChoice

An important factor in a viable Control Plan is to determine who, when and to what level various personnel must be _____ to maintain the improvements made to a process.

Options:

- A- Transferred
- B- Promoted
- C- Trained
- D- Dismissed

Answer:

C

Question 8

Question Type: MultipleChoice

The Control Plan is the road map to sustaining the improvements made through the Lean Six Sigma project and should therefore involve keeping the _____ up to date as a means of supporting the Response Plan.

Options:

A- X-Y Diagram

B- Shewhart Chart

C- FMEA

D- Customer Service Plan

Answer:

C

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