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Question 1

Question Type: FillInTheBlank

A usability_____ shows what representative users are able to accomplish with the interactive system when they carry out representative_____. Eliciting_____ opinions from users, or _____ them, is not part of a usability_____.

1. test or tests
2. tasks or task
3. personal
4. discussing
5. test or tests

Answer:

Question 2

Question Type: MultipleChoice

Which one best describes a 'Pre-session interview'?

Options:

- A)** An activity in a usability test session where the usability test participant answers questions about their user experience and general impression of the interactive system.
- B)** The first activity in an interview or a usability test session where the usability test participant is informed about the purpose of the interview or usability test and what their role and contribution will be
- C)** An activity in a usability test session where the usability test participant answers questions about their background and previous experience with the interactive system and related interactive systems.
- D)** Reports the results of a usability test, a usability inspection or a user survey
- E)** Shows a difficulty in using the user interface that affects the ability of the user to achieve their goals effectively, or efficiently, or with satisfaction.
- F)** Used as a measure of usability findings from a usability test to indicate the impact and criticality on the user experience and the consequences.

Answer:

C

Question 3

Question Type: FillInTheBlank

The purpose of _____ is to serve as a helpful intermediate step in the transformation of the context of use information into comprehensive _____.

1. user needs
2. user requirements

Answer:

Question 4

Question Type: MultipleChoice

Which one of the following deliverables are created during the activity 'EVALUATE THE DESIGNS AGAINST USER REQUIREMENTS'?

User experience project plan

Options:

- A) Evaluation reports
- B) Style guide
- C) User needs
- D) User requirements
- E, User journey maps

Answer:

B

Explanation:

The purpose of a usability evaluation is to determine whether or not an interactive system, or a prototype of an interactive system, meets the user requirements and applicable dialogue principles, heuristics and user interface guidelines. This curriculum addresses three forms of usability evaluation: usability test, usability inspection and user survey. In usability tests and user surveys, users are involved in the usability evaluation, while usability inspections are carried out solely by user experience professionals.

A usability test shows what representative users are able to accomplish with the interactive system when they carry out representative tasks. Eliciting personal opinions from users, or discussing them, is not part of a usability test. The main activities in a usability test are shown in the diagram below:

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Question 5

Question Type: FillInTheBlank

Usability evaluation is a common term for

Answer:

Question 6

Question Type: FillInTheBlank

A user experience professional is a professional who has one or more of the following responsibilities in a project:

1. Planning and managing the_____ design process;
2. Identifying and describing the_____:
3. Deriving the_____ requirements;
4. Creating the_____architecture and the navigation structure;
5. Defining and conceiving the interaction between humans and the interactive system based on the context of_____;use and the
6. Designing the graphic part of the_____;
7. Carrying out_____ of user interfaces in various stages of realisation

Answer:

Explanation:

A user experience professional is a person who has specific responsibilities associated with the human-centred quality of an interactive system. Their responsibilities include analysis of the context of use, specifying user requirements, producing design solutions - in particular prototypes - and carrying out usability evaluations.

Question 7

Question Type: FillInTheBlank

A usability_____ shows what representative users are able to accomplish with the interactive system when they carry out representative_____. Eliciting_____ opinions from users, or _____ them, is not part of a usability_____.

1. test or tests
2. tasks or task
3. personal
4. discussing
5. test or tests

Answer:

Question 8

Question Type: FillInTheBlank

Usability evaluation is a common term for

Answer:

Question 9

Question Type: MultipleChoice

Which one best describes a 'Pre-session interview'?

Options:

- A)** An activity in a usability test session where the usability test participant answers questions about their user experience and general impression of the interactive system.
- B)** The first activity in an interview or a usability test session where the usability test participant is informed about the purpose of the interview or usability test and what their role and contribution will be
- C)** An activity in a usability test session where the usability test participant answers questions about their background and previous

experience with the interactive system and related interactive systems.

D) Reports the results of a usability test, a usability inspection or a user survey

E) Shows a difficulty in using the user interface that affects the ability of the user to achieve their goals effectively, or efficiently, or with satisfaction.

F) Used as a measure of usability findings from a usability test to indicate the impact and criticality on the user experience and the consequences.

Answer:

C

Question 10

Question Type: FillInTheBlank

The purpose of _____ is to serve as a helpful intermediate step in the transformation of the context of use information into comprehensive _____.

1. user needs

2. user requirements

Answer:

Question 11

Question Type: MultipleChoice

Which one of the following deliverables are created during the activity 'EVALUATE THE DESIGNS AGAINST USER REQUIREMENTS'?

User experience project plan

Options:

A) Evaluation reports

B) Style guide

C) User needs

D) User requirements

E, User journey maps

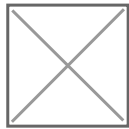
Answer:

B

Explanation:

The purpose of a usability evaluation is to determine whether or not an interactive system, or a prototype of an interactive system, meets the user requirements and applicable dialogue principles, heuristics and user interface guidelines. This curriculum addresses three forms of usability evaluation: usability test, usability inspection and user survey. In usability tests and user surveys, users are involved in the usability evaluation, while usability inspections are carried out solely by user experience professionals.

A usability test shows what representative users are able to accomplish with the interactive system when they carry out representative tasks. Eliciting personal opinions from users, or discussing them, is not part of a usability test. The main activities in a usability test are shown in the diagram below:



Question 12

Question Type: FillInTheBlank

A user experience professional is a professional who has one or more of the following responsibilities in a project:

1. Planning and managing the _____ design process;

2. Identifying and describing the_____:
3. Deriving the_____ requirements;
4. Creating the_____architecture and the navigation structure;
5. Defining and conceiving the interaction between humans and the interactive system based on the context of_____;use and the
6. Designing the graphic part of the_____;
7. Carrying out_____ of user interfaces in various stages of realisation

Answer:

Explanation:

A user experience professional is a person who has specific responsibilities associated with the human-centred quality of an interactive system. Their responsibilities include analysis of the context of use, specifying user requirements, producing design solutions - in particular prototypes - and carrying out usability evaluations.

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