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# Question 1

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**Question Type:** MultipleChoice

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Northern Trail Outfitters needs to make synchronous callouts "available to promise" services to query product availability and reserve inventory during customer checkout process.

Which two considerations should an integration architect make when building a scalable integration solution?

Choose 2 answers

## Options:

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- A- The typical and worst-case historical response times.
- B- The number batch jobs that can run concurrently.
- C- How many concurrent service calls are being placed.
- D- The maximum query cursors open per user on the service.

## Answer:

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B, D

## Question 2

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**Question Type: MultipleChoice**

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Which two requirements should the Salesforce Community Cloud support for self-registration and SSO?

Choose 2 answers

### Options:

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- A- SAML SSO and Registration Handler
- B- OpenId Connect Authentication Provider and Registration Handler
- C- SAML SSO and just-in-time provisioning
- D- OpenId Connect Authentication Provider and just-in-time provisioning

### Answer:

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B, C

## Question 3

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**Question Type: MultipleChoice**

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Salesforce users need to read data from an external system via HTTPS request.

Which two security methods should an integration architect leverage within Salesforce to secure the integration?

Choose 2 answers

**Options:**

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- A- Connected App
- B- Named Credentials
- C- Authorization Provider
- D- Two way SSL

**Answer:**

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B, D

## Question 4

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**Question Type:** MultipleChoice

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Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from

an external system with a custom Java application using the and the CIO is curious about monitoring recommendations for the jobs from the Technical Architect

Which two recommendations will help meet the requirements?

Choose 2 answers

### Options:

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- A-** Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger and create reports on the object.
- B-** Visually monitor in the Salesforce UI using the 'Bulk Data Load Jobs in Salesforce in the setup menu.
- C-** Set the Salesforce debug logs level to 'finest' and add the user Id running the job to monitor in the 'Debug Logs' in the setup menu.
- D-** Use the getBatchInfo method in the Java application to monitor the status of the jobs from the Java application.

### Answer:

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B, D

## Question 5

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**Question Type:** MultipleChoice

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Northern Trail Outfitters is planning to create a native employee facing mobile app with the look and feel of Salesforce's Lightning Experience. The mobile app needs to integrate with their Salesforce org.

Which Salesforce API should be used to implement this integration?

### Options:

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- A- Streaming API
- B- REST API
- C- Connect REST API
- D- User Interface API

### Answer:

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D

## Question 6

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**Question Type: MultipleChoice**

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KiA B2C Enterprise Customer has the following use case that involves processing payment from an external payment gateway service in Salesforce.

1. Customer requests Customer Service Representative (CSR) for a Service upgrade.
2. Customer provides credit card details to CSR for payment.
3. CSR submits payment information in Salesforce, and processed in a
4. CSR receives confirmation of payment.
5. CSR upgrades service for customer and confirms Customer.

external payment gateway.

This use case requires the CSR to obtain confirmation of payment before upgrading the service.

The integration with Payment gateway needs to be reliable and monitored for audit purposes.

The payment gateway service is an external RESTful service that the B2C Enterprise Customer has subscribed for.

What should an Integration Architect recommend for this integration?

**Options:**

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**A-** Build a custom Apex Callout to external Payment gateway service and provide success message to the CSR, the details of

callouts and responses are logged for audit purposes.

**B-** Use External Services feature to integrate gateway to Salesforce ensuring real-time updates the CSR and support post payment processes.

**C-** Make a callout to the payment gateway through ESB supporting error handling and logging for audit purposes.

**D-** Platform events allow integration to payment gateway through the exchange of real-time event data, platform events are scalable and secure.

**Answer:**

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C

## Question 7

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**Question Type: MultipleChoice**

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A company accepts payment requests 24x7. Once they accept a payment request, their

service level agreement (SLA) requires them to make sure each payment request is processed

by their Payment System. They track payment requests using a globally unique identifier created at the Data Entry Point. Their simplified flow is as shown in the diagram.



They encounter intermittent update errors when two or more processes try to update the same Payment Request record at the same time.

Which two recommendations should an integration architect make to improve their SLA and update conflict handling?

Choose 2 answers

**Options:**

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- A-** Middleware should coordinate request delivery and payment processing.
- B-** Data Entry Point and Middleware should automatically retry requests.
- C-** Payment System should process a payment request only once.
- D-** Payment System and Middleware should automatically retry requests.

**Answer:**

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A, C

## Question 8

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**Question Type:** MultipleChoice

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Northern Trail Outfitters needs to send order and line items directly to an existing finance application webservice when an order is fulfilled. It is critical that each

order reach the finance application exactly once for accurate invoicing.

What solution should an architect propose?

### Options:

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- A-** Trigger invokes Queueable Apex method, with custom error handling process.
- B-** Trigger makes @future Apex method, with custom error handling process.
- C-** Button press invokes synchronous callout, with user handling retries in case of error
- D-** Outbound Messaging, which will automatically handle error retries to the service.

### Answer:

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A

## Question 9

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**Question Type:** MultipleChoice

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An architect decided to use Platform Events for integrating Salesforce with an external system for a company.

Which three things should an architect consider when proposing this type of integration mechanism?

Choose 3 answers

### Options:

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- A-** To subscribe to an event, the integration user in salesforce needs read access to the event entity.
- B-** Salesforce needs to be able to store information about the external system in order to know which event to send out.
- C-** External system needs to have the same uptime in order to be able to keep up with Salesforce Platform Events.
- D-** To publish an event, the integration user in salesforce needs create permission on the event entity.
- E-** Error handling must be performed by the remote service because the event is effectively handed off to the remote system for further processing.

### Answer:

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A, D, E

## Question 10

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**Question Type: MultipleChoice**

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Northern Trail Outfitters' (NTO) Salesforce org usually goes through 8k-10k batches a day to synch data from external sources. NTO's Integration Architect has received requirements for a new custom object, FooBarc, for which 90M records will need to be loaded into the org. Once complete, 20GB (about 30M records) needs to be extracted to an external auditing system. What should the architect recommend using to meet these requirements in a day?

**Options:**

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- A-** Insert using Bulk API 2.0 and query using REST API.
- B-** Insert and query using Bulk API 1.0.
- C-** Insert using Bulk API 1.0 and query using REST API.
- D-** Insert and query using Bulk API 2.0.

**Answer:**

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D

# Question 11

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**Question Type:** MultipleChoice

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A customer imports data from an external system into Salesforce using Bulk API. These

jobs have batch sizes of 2000 and are run in parallel mode. The batch fails frequently with the error "Max CPU time exceeded". A smaller batch size will fix this error.

Which two options should be considered when using a smaller batch size?

Choose 2 answers

## Options:

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- A-** Smaller batch size may cause record-locking errors.
- B-** Smaller batch size may increase time required to execute bulk jobs.
- C-** Smaller batch size may exceed the concurrent API request limits.
- D-** Smaller batch size can trigger 'Too many concurrent batches' error.

## Answer:

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A, B

## Question 12

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### Question Type: MultipleChoice

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A company that is a leading provider of courses and training delivers courses using third party trainers. The trainer for the company has to be verified from 10 different training accreditation verification agencies before providing training for the company. Each training accreditation agency has its own response time, which could take days to confirm a trainer.

The company decided to automate the trainer accreditation verification process by integrating to the agencies web services.

What is the recommended approach to automate this process?

### Options:

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- A-** Use salesforce external service to make the call out, Salesforce external service should check the verification agencies until the result is verified, then update the trainer status to 'verified'.
- B-** Create a trigger on the trainer record to make a Callout to each verification agencies, write business logic to consolidate the verification then update the trainer status to verified'.
- C-** Make an apex callout using @future annotation to make the call out to all different agencies. The response should update the trainer status to 'verified'.
- D-** Use middleware to handle the call out to the 10 different verification services, the middleware will handle the business logic of

consolidating the verification result from t 10 services, then make a call-in to sa lesforce and update the verification status to 'verified'.

**Answer:**

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D

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