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## Question 1

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**Question Type:** MultipleChoice

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Which three considerations should an Integration Architect consider when recommending Platform Event as a Integration solution?

Choose 3 answers

### Options:

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- A- Inability to query event messages using SOQL
- B- Subscribe to an AssetToken Event stream to monitor OAuth 2.0 authentication activity. C
- C- Inability to create a Lightning record page for platform events.
- D- When you delete an event definition, it's permanently removed and can't be restored.
- E- You can use Event Monitoring to track user activity, such as logins and running reports.

### Answer:

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A, C, D

## Question 2

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**Question Type: MultipleChoice**

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Sales representatives at Universal Containers (UC) use Salesforce Sales Cloud as their primary CRM. UC owns a legacy homegrown application that stores a copy of customer data as well. Sales representatives may edit or update Contact records in Salesforce if there is a change.

Both Salesforce and the homegrown application should be kept synchronized for consistency. UC has these requirements:

1. When a Contact record in Salesforce is updated, the external homegrown application should be
2. The synchronization should be event driven.
3. The integration should be asynchronous.

Which option should an architect recommend to satisfy the requirements?

**Options:**

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- A-** Leverage Platform Events to publish a custom event message containing changes to the Contact object.
- B-** Leverage Change Data Capture to track changes to the Contact object and write a CometD subscriber on the homegrown application.
- C-** Write an Apex Trigger with the @future annotation.
- D** Use an ETL tool to keep Salesforce and the homegrown application in sync on a regular cadence.

**Answer:**

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B

## Question 3

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**Question Type:** MultipleChoice

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Northern Trail Outfitters needs to make synchronous callouts "available to promise" services to query product availability and reserve inventory during customer checkout process.

Which two considerations should an integration architect make when building a scalable integration solution?

Choose 2 answers

### Options:

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- A- The typical and worst-case historical response times.
- B- The number batch jobs that can run concurrently.
- C- How many concurrent service calls are being placed.
- D- The maximum query cursors open per user on the service.

### Answer:

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B, D

## Question 4

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**Question Type:** MultipleChoice

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Which two requirements should the Salesforce Community Cloud support for self-registration and SSO?

Choose 2 answers

### Options:

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- A- SAML SSO and Registration Handler
- B- OpenId Connect Authentication Provider and Registration Handler
- C- SAML SSO and just-in-time provisioning
- D- OpenId Connect Authentication Provider and just-in-time provisioning

### Answer:

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B, C

## Question 5

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**Question Type:** MultipleChoice

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Salesforce users need to read data from an external system via HTTPS request.

Which two security methods should an integration architect leverage within Salesforce to secure the integration?

Choose 2 answers

### Options:

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- A- Connected App
- B- Named Credentials
- C- Authorization Provider
- D- Two way SSL

### Answer:

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B, D

## Question 6

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### Question Type: MultipleChoice

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Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from an external system with a custom Java application using the and the CIO is curious about monitoring recommendations for the jobs from the Technical Architect

Which two recommendations will help meet the requirements?

Choose 2 answers

### Options:

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- A-** Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger and create reports on the object.
- B-** Visually monitor in the Salesforce UI using the 'Bulk Data Load Jobs in Salesforce in the setup menu.
- C-** Set the Salesforce debug logs level to 'finest' and add the user Id running the job to monitor in the 'Debug Logs' in the setup menu.
- D-** Use the getBatchInfo method in the Java application to monitor the status of the jobs from the Java application.

### Answer:

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B, D

## Question 7

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**Question Type:** MultipleChoice

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Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring ab UC products.

During opening the bank account process, the agents execute credit checks for the customers through external agencies. At a given time, up to 30 concurrent rewill be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agent when the credit verification process failed?

### Options:

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**A-** In case the verification process is down, Use mock service to send the response to the agent.

**B-** Handle verification process error in the Verification Webservice API in case there is a connection issue to the Webservice if it responds with an error.



**C-** Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.

**D-** In case the verification process is down, use fire and forget mechanism instead of request and reply to allow the agent to get the response back when the service is back online.

**Answer:**

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B

## Question 8

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**Question Type:** MultipleChoice

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Northern Trail Outfitters is planning to create a native employee facing mobile app with the look and feel of Salesforce's Lightning Experience. The mobile app needs to integrate with their Salesforce org.

Which Salesforce API should be used to implement this integration?

**Options:**

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**A-** Streaming API

**B-** REST API

**C-** Connect REST API

**D-** User Interface API

**Answer:**

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D

## Question 9

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**Question Type:** MultipleChoice

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KiA B2C Enterprise Customer has the following use case that involves processing payment from an external payment gateway service in Salesforce.

1. Customer requests Customer Service Representative (CSR) for a Service upgrade.
2. Customer provides credit card details to CSR for payment.
3. CSR submits payment information in Salesforce, and processed in a
4. CSR receives confirmation of payment.
5. CSR upgrades service for customer and confirms Customer.

external payment gateway.

This use case requires the CSR to obtain confirmation of payment before upgrading the service.

The integration with Payment gateway needs to be reliable and monitored for audit purposes.

The payment gateway service is an external RESTful service that the B2C Enterprise Customer has subscribed for.

What should an Integration Architect recommend for this integration?

### Options:

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- A-** Build a custom Apex Callout to external Payment gateway service and provide success message to the CSR, the details of callouts and responses are logged for audit purposes.
- B-** Use External Services feature to integrate gateway to Salesforce ensuring real-time updates to the CSR and support post payment processes.
- C-** Make a callout to the payment gateway through ESB supporting error handling and logging for audit purposes.
- D-** Platform events allow integration to payment gateway through the exchange of real-time event data, platform events are scalable and secure.

### Answer:

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C

## Question 10

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### Question Type: MultipleChoice

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A company accepts payment requests 24x7. Once they accept a payment request, their service level agreement (SLA) requires them to make sure each payment request is processed by their Payment System. They track payment requests using a globally unique identifier created at the Data Entry Point. Their simplified flow is as shown in the diagram.

They encounter intermittent update errors when two or more processes try to update the same Payment Request record at the same time.

Which two recommendations should an integration architect make to improve their SLA and update conflict handling?

Choose 2 answers

### Options:

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- A-** Middleware should coordinate request delivery and payment processing.
- B-** Data Entry Point and Middleware should automatically retry requests.
- C-** Payment System should process a payment request only once.

**D-** Payment System and Middleware should automatically retry requests.

**Answer:**

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A, C

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