

# Free Questions for MOFF.EN by certscare

Shared by Holden on 15-04-2024

For More Free Questions and Preparation Resources

**Check the Links on Last Page** 

# **Question 1**

**Question Type:** MultipleChoice

Of which Service Management Function (SMF) is quality assurance a key element?

### **Options:**

- A- Infrastructure Engineering
- **B-** Release Management
- C- Service Desk
- **D-** Service Level Management

#### **Answer:**

Α

### **Question 2**

**Question Type:** MultipleChoice

Which of the	following is	s part of the	Changing	Quadrant?
VVIIIOII OI LIIO	TOTIO WILLIAM TO	part or the	Origing	Quadrant.

### **Options:**

- A- the Capacity Management Service Management Function (SMF)
- B- the Infrastructure Engineering SMF
- **C-** the Operations Review
- D- the post-implementation review (PIR)

#### **Answer:**

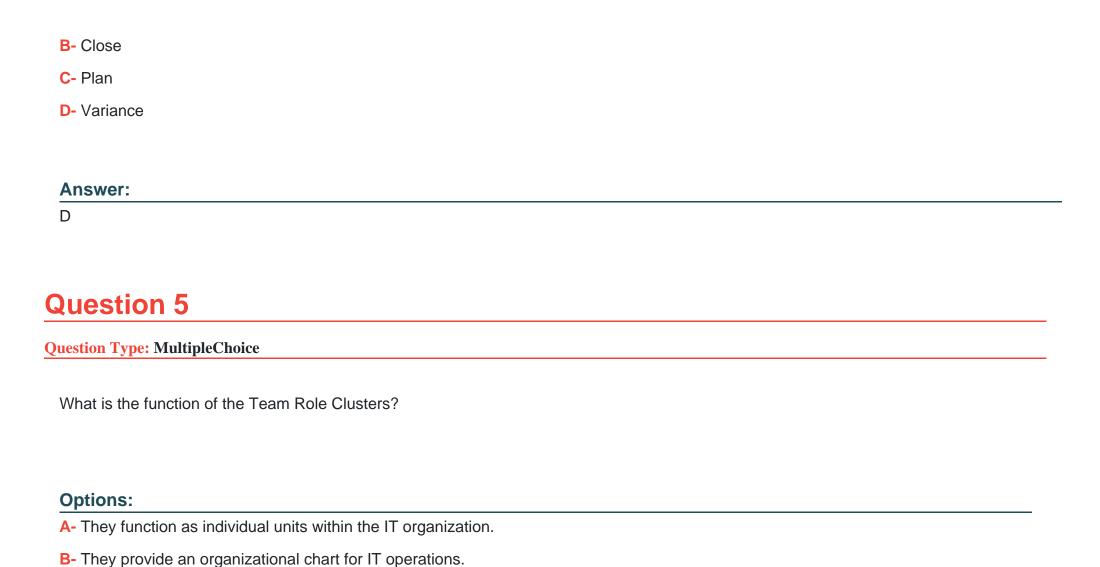
D

# **Question 3**

**Question Type:** MultipleChoice

On which activity are the proactive functions of the Supporting Quadrant highly dependent?

Options:
A- Checking the Configuration Management database
B- Release Readiness Review
C- Reporting on Service Level Agreements (SLAs)
D- Service Monitoring
Answer:
D
Question 4
Question Type: MultipleChoice
Question Type: MultipleChoice
Question Type: MultipleChoice
Question Type: MultipleChoice
Question Type: MultipleChoice  Which of the following is one of the four possible Risk Management situations that should be considered in risk status reports?



**C-** They represent functional roles within the IT organization.

D- They represent the Process Model quadrants.

Answer:
C
Question 6
Question Type: MultipleChoice
Which of the following is not a core component of MOF?
Options:
A- MOF Continuous Improvement Model
B- MOF Risk Management Discipline
C- MOF Process Model
D- MOF Team Model

**Answer:** 

Α

# **Question 7**

**Question Type:** MultipleChoice

What can be viewed in the Risks by Services List?

#### **Options:**

- A- A small number of major risks.
- B- All the risks that have been identified.
- **C-** For which risks the probability might be considerably reduced.
- **D-** Where the consequences of a risk affect a specific business function.

#### **Answer:**

D

# **Question 8**

**Question Type:** MultipleChoice

Which of the following tasks belongs to the System Administration Service Management Function (SMF)?

#### **Options:**

- A- administering centralized and distributed processing environments
- B- managing operational staff objectives
- C- planning, monitoring, and reporting activities relating to system capacity
- D- validating that the operations staff has documented their day-to-day activities

#### **Answer:**

Α

### **Question 9**

**Question Type:** MultipleChoice

Which of the following is one of the root causes of risk in IT operations?

	Options:	
C- People D- Viruses  Answer: C	A- Changes	
Answer: C Question 10	B- Cost	
Answer: C Question 10	C- People	
Question 10	D- Viruses	
Question 10		
Question 10	Answer:	
	C	
Question Type: MultipleChoice	Question 10	
	Question Type: MultipleChoice	
Which of the following is one of the four basic steps MOF and MSF follow in creating a new service solution?	Which of the following is one of the four basic steps MOF and MSF follow in creating a new service solution?	
Options:  A- build the solution		

- B- review the solution
- **C-** rollout the solution
- **D-** support the solution

#### **Answer:**

Α

# **Question 11**

**Question Type:** MultipleChoice

For which Service Management Function (SMF) can detailed guidance be found in ITIL?

### **Options:**

- A- Directory Services Administration
- **B-** Service Desk
- **C-** System Management
- **D-** Workforce Management

Answer:	
В	
Question 12	
Question Type: MultipleChoice	
Which of the following is not a primary guideline for the MOF Team Model?	
Options:	
A- building strong synergistic, virtual teams	
B- effectively responding to genuine business needs and demands	
C- providing great customer service	
D- utilizing IT automation and knowledge management tools	

### Answer:

В

### **To Get Premium Files for MOFF.EN Visit**

https://www.p2pexams.com/products/moff.en

### **For More Free Questions Visit**

https://www.p2pexams.com/exin/pdf/moff.en

