# Free Questions for MOFF.EN by vceexamstest

## Shared by Ryan on 06-06-2022

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# Question 1

**Question Type:** MultipleChoice

Which of the following is one of the key objectives to focus on in delivering a portfolio of IT services to the business?

## Options:

**A-** Effectively and efficiently deploy service solutions to users

**B-** Establish clear project goals, roles and responsibilities

**C-** Excellence in technology

**D-** To provide an approach to assessing software process maturity

## Answer:

A

# Question 2

**Question Type:** MultipleChoice

Within the Tracking and Reporting step of the Risk Management Discipline, what is the purpose of a stakeholder or service status report?

## Options:

**A-** To communicate the effectiveness of IT Operations with regard to risks

**B-** To communicate the overall risk to the service

**C-** To involve the stakeholder in the Risk Management Discipline

**D-** To receive approval for a request for change on security

## Answer:

B

# Question 3

**Question Type:** **MultipleChoice**

Which of the following is a type of risks list used by the MOF Risk Management Discipline?

### Options:

**A-** High impact Risks List

**B-** Retired Risks List

**C-** Security Risks List

**D-** Solved Risks List

### Answer:

B

## Question 4

**Question Type:** MultipleChoice

According to the MOF guidance, which of the following is a key requirement for planning Service Solutions?

### Options:

**A-** A managed IT environment

**B-** A milestone-driven implementation process

**C-** Proactive Risk Management

**D-** Understanding of the business and the operational requirements

### Answer:

D

## Question 5

**Question Type:** MultipleChoice

Which of the following common activities is owned by the Infrastructure Role Cluster?

### Options:

**A-** Backup planning

**B-** Data center server physical placement and management

**C-** Facilities management

**D-** Release implementation

## Answer:

B

# Question 6

**Question Type:** MultipleChoice

How is the MOF guidance meant to be applied?

## Options:

**A-** across service solutions

**B-** per function team

**C-** per platform

**D-** per service component

## Answer:

A

# Question 7

**Question Type:** MultipleChoice

Which of the following is a key component of the MOF Process Model?

## Options:

**A-** Operations Management Reviews

**B-** Procedures

**C-** Project Reviews

**D-** Roles

## Answer:

A

# Question 8

**Question Type:** MultipleChoice

What fundamental principle of the Changing Quadrant is recognized as a key, sustainable business advantage?

## Options:

**A-** The ability to quickly change and adapt the operations environment

**B-** The ability to quickly implement new technologies

**C-** The need for a customer oriented change approach

**D-** The Operations Management Review

## Answer:

A

# Question 9

**Question Type:** MultipleChoice

What ITIL process maps to the Changing Quadrant?

## Options:

**A-** Configuration Management

**B-** Incident Management

**C-** Security Administration

**D-** Service Level Management

## Answer:

A

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