



Free Salesforce ARC-101 Practice Questions

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Question 1

Question Type: MultipleChoice

An integration architect needs to build a solution that will be using the Streaming API, but the data loss should be minimized, even when the client re-connects every couple of days.

Which two types of Streaming API events should be considered?

Choose 2 answers

Options:

- A- Generic Events
- B- Change Data Capture Events
- C- PushTopic Events
- D- High Volume Platform Events

Answer:

B, D

Question 2

Question Type: MultipleChoice

Universal Containers (UC) currently owns a middleware tool and they have developed an API-led integration architecture with three API tiers. The first tier interfaces directly with the systems of engagement, the second tier implements business logic and aggregates data, while the third tier interfaces directly with systems of record. Some of the systems of engagement will be a mobile application, a web application, and Salesforce.

UC has a business requirement to return data to the systems of engagement in different formats while also enforcing different security protocols.

What should an Integration Architect recommend to meet these requirements?

Options:

- A- Enforce separate security protocols and return formats at the first tier of the API-led architecture.
- B- Implement an API gateway that all systems of engagement must interface with first.
- C- Enforce separate security protocols and return formats at the second tier of the API-led

architecture.

D- Leverage an Identity Provider solution that communicates with the API tiers via SAML

Answer:

B

Question 3

Question Type: MultipleChoice

A company's security assessment noted vulnerabilities on the un managed packages in their Salesforce orgs, notably secrets that are easily accessible and in plain text, such as usernames, passwords, and OAuth tokens used in callouts from Salesforce.

Which two persistence mechanisms should an integration architect require to be used to ensure that secrets are protected from deliberate or inadvertent exposure?

Select 2 answers

Options:

A- Encrypted Custom Fields

B- Named Credentials

C- Protected Custom Metadata Types

D- Protected Custom Settings

Answer:

A, B

Question 4

Question Type: MultipleChoice

An organization needs to integrate Salesforce with an external system and is considering authentication options. The organization already has implemented SAML, using a third-party Identity Provider for integrations between other systems.

Which use case can leverage the existing SAML integration to connect Salesforce with other internal systems?

Options:

- A- Make formula fields with HYPERLINK() to external web servers more secure.
- B- Make Apex SOAP outbound integrations to external web services more secure.
- C- A Make Apex REST outbound integrations to external web services more secure.
- D- Make an API inbound integration from an external Java client more secure.

Answer:

A

Question 5

Question Type: MultipleChoice

An Architect is asked to build a solution that allows a service to access Salesforce through the API. What is the first thing the Architect should do?

Options:

- A- Create a new user with System Administrator profile.
- B- Authenticate the integration using existing Single Sign-On.
- C- Authenticate the integration using existing Network-BasedSecurity.
- D- Create a special user solely for the integration purposes.

Answer:

D

Question 6

Question Type: MultipleChoice

The URL for an external service has been changed without prior notice. The service provides up to date money exchange rates that is accessed several times from Salesforce and is a business critical function for end users.

Which two solutions should an Integration Architect recommend be implemented to minimize potential downtime for users in this situation?

Choose 2 answers

Options:

- A- Named Credentials
- B- Remote Site Settings
- C- Content Security Policies
- D- Enterprise ESB

Answer:

A, D

Explanation:

https://help.salesforce.com/articleView?id=collab_files_overview.htm&type=5

Question 7

Question Type: MultipleChoice

Northern Trail Outfitters (NTO) has hired an Integration Architect to design the integrations between existing systems and a new instance of Salesforce. NTO has the following requirements:

1. Initial load of 2M Accounts, 5.5M Contacts, 4.3M Opportunities, and 45k Products into the new org.
2. Notification of new and updated Accounts and Contacts needs to be sent to 3 external systems.
3. Expose custom business logic to 5 external applications in a highly secure manner.
4. Schedule nightly automated dataflows, recipes and data syncs.

Which set of APIs are recommended in order to meet the requirements?

Options:

- A- Bulk API, Chatter REST API, Apex SOAP API, Tooling API
- B- Bulk API, Chatter REST API, Apex REST API, Analytics REST API
- C- Bulk API, Streaming API, Apex REST API, Analytics REST API
- D- Bulk API, Streaming API, Apex SOAP API, Analytics REST API

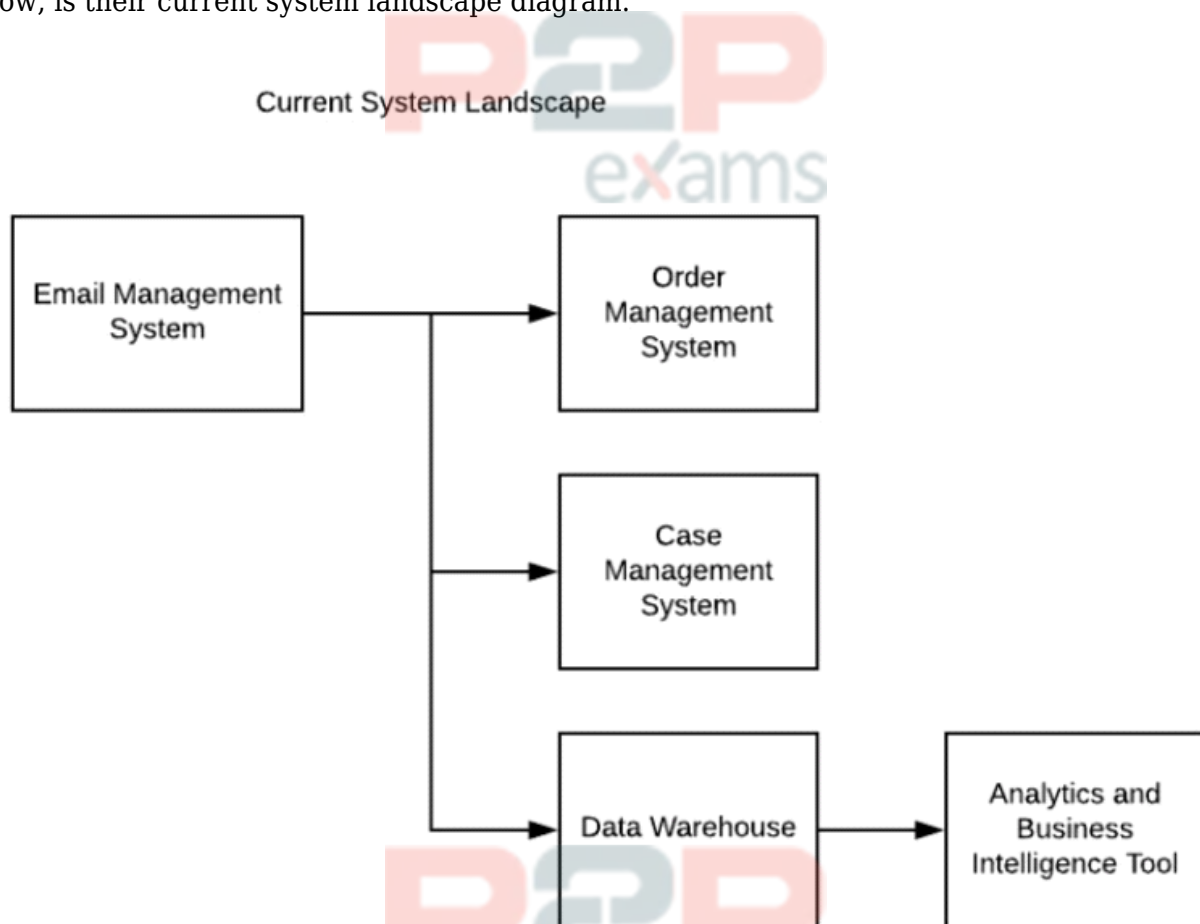
Answer:

C

Question 8

Question Type: MultipleChoice

An Enterprise Customer is planning to implement Salesforce to support case management. Below, is their current system landscape diagram.



Considering Salesforce capabilities, what should the Integration Architect evaluate when integrating Salesforce with the current system landscape?

Options:

- A- Integrating Salesforce with Order Management System, Email Management System and Case Management System.
- B- Integrating Salesforce with Order Management System, Data Warehouse and Case Management System.
- C- Integrating Salesforce with Data Warehouse, Order Management and Email Management System.

D- Integrating Salesforce with Email Management System, Order Management System and Case Management System.

Answer:

C

Question 9

Question Type: MultipleChoice

Northern Trail Outfitters has had an increase in requests from other business units to integrate opportunity information with other systems from Salesforce. The developers have started writing asynchronous @future callouts directly into the target systems. The CIO is concerned about the viability of this approach scaling for future growth and has requested a solution recommendation.

What should be done to mitigate the concerns that the CIO has?

Options:

- A- Implement an ETL tool and perform nightly batch data loads to reduce network traffic using last modified dates on the opportunity object to extract the right records.
- B- Develop a comprehensive catalog of Apex classes to eliminate the need for redundant code and use custom metadata to hold the endpoint information for each integration.
- C- Refactor the existing future methods to use Enhanced External Services, import Open API 2.0 schemas and update flows to use services instead of Apex.
- D- Implement an Enterprise Service Bus for service orchestration, mediation, routing and decouple dependencies across systems.

Answer:

C

Question 10

Question Type: MultipleChoice

A company has an external system that processes and tracks orders. Sales reps manage their leads and opportunity pipeline in Salesforce. In the current state, the two systems are disconnected and processing orders requires a lot of manual entry on sales rep part. This creates delays in processing orders and incomplete data due to manual entry.

As a part of modernization efforts the company decided to integrate Salesforce and the order management system. The following technical requirements were identified:

1. Orders need to be created in real time from salesforce
2. Minimal customization*, and code should be written due to a tight timeline and lack of developer resources
3. Sales reps need to be able to see order history and be able to see most up to date information on current order status.
4. Managers need to be able to run reports in Salesforce to see daily and monthly order volumes and fulfillment timelines.
5. The legacy system is hosted on premise and is currently connected to the Enterprise Service Bus (ESB). The ESB is flexible enough to provide any methods and connection types needed by salesforce team.
6. There are 1000 sales reps. Each user processes/creates on average 15 orders per shift. Most of the orders contain 20-30 line items.

How should an integration architect integrate the two systems based on the technical requirements and system constraints?

Options:

- A- Use Salesforce external object and OData connector.
- B- Use Salesforce custom object, custom REST API and ETL.
- C- Use Salesforce standard object, REST API and ETL.
- D- Use Salesforce big object, SOAP API and Dataloader.

Answer:

C

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