



Free Salesforce Certified Slack Administrator (Slack-Admn-201) Practice Questions

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Question 1

Question Type: MultipleChoice

[Enterprise Grid Configuration]

Andrew is the Primary Org Owner for his company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.

Which role should Andrew give Frank in Slack?

Options:

- A- Member
- B- Workspace Admin
- C- Multi-channel Guest
- D- Primary Org Owner

Answer:

B

Question 2

Question Type: MultipleChoice

[Security and Compliance]

You are Workspace Admin of a small but fast-growing organization on Slack's Free plan.

You need to improve the security of logins and automate provisioning of Slack users to save time and expedite onboarding, while being mindful of costs.

Which Slack feature and plan will suit this need?

Options:

- A- Google Workspace single sign-on (SSO) and user groups on the Slack Pro plan
- B- Mandatory two-factor authentication (2FA) on the Slack Free plan
- C- Mandatory SAML single sign-on (SSO) and identity provider (IdP) groups on Slack Enterprise Grid
- D- SAML single sign-on (SSO) and identity provider (IdP) groups on the Slack Business+ plan

Answer:

D

Question 3

Question Type: MultipleChoice

[User Management]

Pawnee Technologies is a global cloud software company that uses Slack Enterprise Grid to communicate and collaborate. You're a Slack Workspace Admin for your company's External workspace where your team collaborates with external partners. Today you're onboarding a new team member who will need to log in and join your workspace. You receive a direct message (DM) from them reporting a problem. While they had no issues joining the Global and Social workspaces, they report that Slack isn't giving them an option to join the External workspace, even though it shows up when they search for it.

Why is the new hire unable to join your workspace?

(Choose the best answer.)

Options:

- A- The Workspace Admin must add the new hire as a Single Channel Guest to the workspace.
- B- The workspace requires approval from the external partner for new members to join.
- C- The workspace requires the new member to request to join.
- D- The workspace requires an invitation from the Workspace Admin to join.

Answer:

D

Question 4

Question Type: MultipleChoice

[Integration and Automation]

The security team at your organization wants to monitor different public channels that are created in your Slack Enterprise Grid instance. The team requested access to the conversations.list and conversations.info API methods to get the required data about the channels.

As a Slack admin, you need to assign the required scopes to their Slack app for the security team to be able to invoke the APIs.

Which scope should you assign to allow the security team to retrieve a list of all public channels only and retrieve information about a public channel?

(Choose the best answer.)

Options:

- A- files:read
- B- admin.conversations:read
- C- conversations.connect:read
- D- channels:read



Answer:

B

Question 5

Question Type: MultipleChoice

[Enterprise Grid Configuration]

You're an Org Admin setting up a new workspace for executives collaborating on a confidential acquisition.

How should you set up the workspace access setting?

Options:

- A- By Request
- B- Open
- C- Hidden
- D- Invite Only



Answer:

D

Question 6

Question Type: MultipleChoice

[Security and Compliance]

You're an Org Admin at a security-conscious financial services company. You're rolling out Enterprise Mobility Management (EMM) across the organization.

Leadership asks if it is possible to require guests to use the Slack for EMM app.

How should you respond to this request?

(Select the best answer.)



Options:

- A- It's not possible to require guests to use the Slack for EMM app.
- B- Guests are required to use the Slack for EMM app by default.
- C- Guests can be required to use the Slack for EMM app.
- D- Guests can only login through the desktop app to access your workspaces.

Answer:

A

Question 7

Question Type: MultipleChoice

[Change Management and Training]

You're an Org Primary Owner on your company's Slack Enterprise Grid. You have six workspaces, each representing one line of business. Your company's Chief Information Officer (CIO) is keen on keeping all members of the organization informed about new Slack features on an ongoing basis.

How can you ensure all members are receiving ongoing enablement on new Slack features?

(Choose the best answer.)



Options:

- A- Leverage an org-wide channel to announce new Slack features on a recurring basis, and

bookmark useful links and learning material in channel.

B- Advise Workspace Admins to direct all members to Slack's website to review new features.

C- Pin messages related to new Slack features in a dedicated multi-workspace channel on a recurring basis.

D- Direct members to a #help-slack channel to ask questions about new Slack features and receive feedback from your Slack Champions.

Answer:

A



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