



## Free Salesforce Plat-Admn-202 Practice Questions

Shared by Rutledge on 13-08-2026

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## Question 1

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Question Type: MultipleChoice

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Northern Trail Outfitters wants to initiate an automatic daily up of its Salesforce org. Which tool should an app builder recommend for this task?

Options:

- A- Refresh full copy sandbox
- B- Data Export Service
- C- AppExchange package
- D- Report export

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Answer:

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C

Explanation:

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The correct answer is C. AppExchange package.

The key word is daily. Salesforce's native Data Export Service supports manual and scheduled exports, but Salesforce documentation states that backup files can be generated manually once every 7 days for weekly export or 29 days for monthly export, depending on edition. That does not meet an automatic daily backup requirement.

For daily automated backups, the app builder should recommend a backup solution from AppExchange. Report export is not an org backup, and refreshing a full copy sandbox is not a backup automation tool.

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## Question 2

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Question Type: MultipleChoice

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A recently refreshed partial sandbox at Cloud Kicks has no data in The custom object Shipping. Checking in production, there are two million Rows of data in the object. What could be the reason the data is missing?

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**Options:**

- A- The sandbox was refreshed too early.
- B- The sandbox is still populating dat
- C- The selected objects in the sandbox template.
- D- The partial sandbox is at capacity.

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**Answer:**

C

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**Explanation:**

The correct answer is C.

A Partial Copy sandbox uses a sandbox template to determine which objects and data are copied from production. Salesforce states that sandbox templates let admins select specific objects and data to copy to a Full or Partial Copy sandbox. If the custom object Shipping was not included in the sandbox template, its production records would not be copied into the refreshed partial sandbox.

Why others are incorrect:

A is not the likely issue; refresh timing does not explain one object having no data.

B is less likely as the scenario points to template selection.

D is not the best answer because capacity may limit copied data, but missing all data for a specific object usually indicates the object was not selected in the sandbox template.

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**Question 3**

**Question Type:** MultipleChoice

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Universal Containers allows all employees to submit reviews for leadership using a custom object called Review. These Reviews should only be Visible to the HR department and the employee who submitted the record Which three steps should an app builder take to properly control access to Reviews? Select 3 answers

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**Options:**

- A- Add a Master-Detail(User) field on the Review object.

- B- Set organization-wide default to Private.
- C- Remove Review Read permission from non-HR Department user Profiles.
- D- Disable Grant Access Using Hierarchies.
- E- Create a criteria-based Sharing Rule for the HR Department.

### Answer:

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B, D, E

### Explanation:

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The correct answers are B. Set organization-wide default to Private, D. Disable Grant Access Using Hierarchies, and E . Create a criteria-based Sharing Rule for the HR Department.

Set the Review object's OWD to Private so review records are not visible to all employees by default. Organization-wide defaults define the baseline record access users have to records they do not own.

Disable Grant Access Using Hierarchies because this is a custom object and the requirement says only HR and the submitting employee should see the review. Salesforce allows this setting to be disabled for custom objects so managers higher in the role hierarchy do not automatically inherit access.

Create a criteria-based sharing rule for the HR department so HR can see the Review records even though the default access is private. Salesforce sharing rules are used to grant wider access beyond OWD.

Why others are incorrect:

A is not needed and a Master-Detail relationship to User is not the right access-control design.

C is incorrect because removing Review Read permission from non-HR users would also prevent the submitting employee from viewing their own submitted review.

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## Question 4

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Question Type: MultipleChoice

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The app builder at Northern Trail Outfitters created a report type For opportunities with or without shipments. The operations team wants to See the account rating information on the report. What should the app builder do to fulfill this request?

### Options:

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- A- Use add fields related via lookup with the view set to opportunities.
- B- Change the account/opportunity relationship to a master/detail relationship.
- C- Change the primary object of the custom report type to the Account object.
- D- Add the Account Rating field to the opportunity record page.

### Answer:

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A

### Explanation:

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The correct answer is A. The report type is already based on Opportunities with or without Shipments, so the app builder should not change the report type's primary object. To expose Account Rating, the app builder should edit the custom report type layout and use Add fields related via lookup from the Opportunity view, because Opportunity has a relationship to Account. Salesforce documentation confirms that custom report types allow fields from objects not directly included in the report type structure by using Add fields related via lookup.

Why others are incorrect:

B is incorrect because the standard Account--Opportunity relationship cannot simply be changed to master-detail.

C is incorrect because changing the primary object to Account would change the report purpose.

D is incorrect because adding a field to a record page does not make it available in a report type.

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## Question 5

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Question Type: MultipleChoice

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Ursa Major Solar wants to see the Type field from the parent object Galaxy listed on the child record Star. The app builder is receiving an error stating "Picklist values are only supported in certain functions". Which formula should an app builder use to achieve the desired result?

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**Options:**

- A- TEXT(BRIs (Bilding)\_=Type\_0)
- B- WATER(Bilding)\_=Type\_0
- C- TEXT(Bilding)\_=Type\_0
- D- FEED(Bilding)\_=Type\_0

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**Answer:**

A

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**Explanation:**

The correct formula is TEXT(Galaxy\_\_r.Type\_\_c).

The parent field Type\_\_c is a picklist. In Salesforce formulas, a picklist value cannot be displayed directly as plain text unless it is converted with the TEXT() function. Salesforce documentation states that TEXT() converts picklist values to text in supported formula contexts. Cross-object formulas can reference fields from related parent records, so the child object Star\_\_c can reference the parent Galaxy\_\_c field using the relationship syntax Galaxy\_\_r.Type\_\_c.

VALUE() is for converting numeric text into a number, ISPICKVAL() checks whether a picklist equals a specific value, and FIND() searches text. None of those displays the parent picklist value as text.

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**Question 6**

Question Type: MultipleChoice

An app builder is tasked with adding key performance indicators on client Pages. They want to see a summary of the number of open Opportunities and the Number of won Opportunities for each Account. Where should the app builder go to build these new rollups?

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**Options:**

- A- Account Object
- B- Lightning Object Creator
- C- Opportunity Object
- D- Lightning App Builder

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**Answer:**

A

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**Explanation:**

The correct answer is A. Account Object.

Roll-up summary fields are created on the parent object, because the summary value is displayed on the parent record. Here, the KPI values need to appear for each Account, and they summarize related Opportunity records. Therefore, the app builder should go to the Account object in Object Manager and create roll-up summary fields there.

For this requirement, the app builder would create separate roll-up summary fields on Account, such as:

Count of open Opportunities

Count of won Opportunities

Salesforce documentation describes roll-up summary fields as fields that calculate values from related records, such as records in a related list.

C . Opportunity Object is incorrect because Opportunity is the child/related record being counted.

D . Lightning App Builder is incorrect because Lightning App Builder controls page layout/components, not the creation of roll-up fields.

B . Lightning Object Creator is used to create objects from spreadsheets, not build rollups.

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**Question 7**

**Question Type:** MultipleChoice

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An app builder at Universal Containers has been asked to add the Chatter feed to a custom object record page. Which approach should the app builder use?

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**Options:**

A- Add the standard related list component.

B- Add the standard Chatter feed component.

C- Add a custom Chatter feed component.

D- Add the Chatter feed component from the AppExchange.

Answer:

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B

Explanation:

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The correct answer is B. Add the standard Chatter feed component.

To show Chatter on a custom object Lightning record page, the app builder should use the standard Chatter Feed / Chatter component in Lightning App Builder. Salesforce documentation describes adding Chatter components such as Chatter Feed, Chatter Publisher, and Chatter to Lightning record pages, usually after feed tracking is enabled for the object.

A is incorrect because a related list component does not display the Chatter feed.

C and D are incorrect because a custom component or AppExchange component is not required for standard Chatter feed functionality.

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## Question 8

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Question Type: MultipleChoice

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Cloud Kicks has a custom object with a private sharing setting. The business wants to share individual records with specific people or departments on a case-by-case basis. Which three options does the business user have to manually share individual records? Choose 3 answers

Options:

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- A- Public Groups
- B- Private Groups
- C- Permission Set Groups
- D- Roles and Subordinates
- E- Users

Answer:

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A, D, E

### Explanation:

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The correct answers are A. Public Groups, D. Roles and Subordinates, and E. Users.

For a custom object with Private sharing, manual sharing is used to open access to selected records on a case-by-case basis. Salesforce manual sharing allows individual records to be shared with users, public groups, and roles. Salesforce Classic manual sharing also lets the user select the type of group, user, role, or territory to add.

B . Private Groups is not the standard Platform App Builder answer here.

C . Permission Set Groups is incorrect because permission set groups grant permissions, not manual record-level sharing.



### Question 9

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**Question Type:** MultipleChoice

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Cloud Kicks wants to display the number of opportunities that Are Closed Won with a Close Date within the last year on the Account detail Page. What should an app builder use to implement this?

### Options:

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- A- Activity timeline
- B- Formula field
- C- Validation rule
- D- Roll-up summary field



### Answer:

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D

### Explanation:

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The correct answer is D. Roll-up summary field.

Cloud Kicks wants to display a count of related Opportunities on the Account record where the Opportunities are Closed Won and have a Close Date within the last year. A roll-up summary field is the correct declarative feature because it calculates values from related records, including counts, sums, minimums, and maximums. Salesforce documentation confirms that roll-up summary fields calculate values from related records and can display values on the parent

record.

The app builder can create a roll-up summary field on Account with filter criteria such as:

Stage = Closed Won

Close Date = Last 365 Days / Last Year

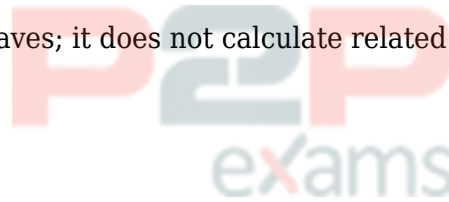
Why others are incorrect:

Activity timeline displays activities, not Opportunity counts.

Formula field cannot count multiple child Opportunity records.

Validation rule blocks invalid saves; it does not calculate related record totals.

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## Question 10

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Question Type: MultipleChoice

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An app builder wants to create a new field using Schema Builder. Who will get access to the new field by default?

Options:

- A- No profiles
- B- All profiles
- C- Internal profiles
- D- Standard profiles



Answer:

C

Explanation:

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The correct answer is C. Internal profiles.

When an app builder creates a custom field using Schema Builder, Salesforce sets field-level security for custom fields to visible and editable for internal profiles by default.

That is why B. All profiles is not the best answer. Salesforce's documented default is specifically

internal profiles, not every possible profile type.

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## Question 11

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Question Type: MultipleChoice

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Properly installing managed packages helps prevent conflicts With customizations made by customers and partners. Which functionality should be used to set up packages?

Options:

- A- Namespace
- B- Help setting
- C- Description
- D- Allow sharing

Answer:

A

Explanation:

The correct answer is A. Lookup field.

Cloud Kicks wants to assign a Customer Service Manager user to an Account in addition to the standard Account Owner. The best field type is a Lookup field to the User object. A lookup field stores a relationship to another record and supports reporting, filtering, and record-level navigation. Salesforce describes lookup relationships as a way to relate two records while keeping the records otherwise independent.

A Text field would not create a real user relationship and could cause inconsistent names. A Picklist or Multi-select picklist would require manual maintenance of user names and would not behave like an assigned user reference.

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