GAQM CLSSYB-001 Practice Questions

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Question 1

Question Type: MultipleChoice

As we identify customer and supplier requirements for a SIPOC we are urged to use the RUMBA approach which stands for _____, Understandable, Measurable, Believable and Achievable.

Options:

A- Rational
B- (un)Resistable
C- Relatable
D- Reasonable

Answer:

D

Question 2

Question Type: MultipleChoice

Y, the output of a process, is the _____ variable while Xn, the various inputs to a process, are the _____ variables.

Options:

A- Independent, dependent
B- Individual, multiple
C- Sole, multiple
D- Dependent, independent

Answer:

D

Question 3

Question Type: MultipleChoice

SIPOC stands for Suppliers, Inputs, _____ , Output and Customers.

Options:

A- Production
B- Process
C- Products
D- Presentation

Answer:

B

Question 4

Question Type: MultipleChoice

One of the primary benefits of your team working together to create an X-Y Diagram is that the data collected from this exercise is accurate and certain.

Options:

A- True
B- False

Answer:

B

Question 5

Question Type: MultipleChoice

Measurement System Analysis is a procedure used to quantify variation of the method or system used for taking measurements and used to assure usable data is collected.

Options:

A- True
B- False

Answer:

A

Question 6

Question Type: MultipleChoice

One of the main deliverables from performing a SIPOC is to begin to understand which inputs have the greatest affect on the _____ most valued outputs.

Options:

A- Business's
B- Employee's
C- Management's
D- Customer's

Answer:

D

Question 7

Question Type: MultipleChoice

As we begin to describe the things occurring with our process through a Process Map we begin to see some steps that are NVA which stands for _____.

Options:

A- Non-value add
B- No violation allowed
C- Non-value actions
D- Next vehicle action

Answer:

A

Question 8

Question Type: MultipleChoice

Systems and structures are the basis for allowing people to change their behaviors permanently and are accomplished through which of the following?

Options:

A- Documented performance objectives
B- Defined procedures
C- Accurate job descriptions
D- Incentive compensation
E- All of these answers are correct

Answer:

E

Question 9

Question Type: MultipleChoice

The RPN or Risk Priority Number is used to rank the various Failure Modes as to their impact on the output of the subject process.

Options:

A- True
B- False

Answer:

A

Question 10

Question Type: MultipleChoice

Training cost is $3,000 and a project required an initial investment of $12,000. If the project yields monthly savings of $1,800 beginning after 3 months, what is the payback period in months (before money costs and taxes)?

Options:

A- 4.17
B- 8.33
C- 11.33
D- 28.28

Answer:

C

Question 11

Question Type: MultipleChoice

As we attempt to find a commonality of terms to assess the performance of a broad range of processes we use a key metric called the DPMO which stands for _____?

Options:

A- Delayed production metrics output
B- Defects by management oversight
C- Defects per million opportunities
D- Developed production management oversight

Answer:

C

Question 12

Question Type: MultipleChoice

Which of the following is a method of expressing the concept that the outputs of a process are a function of all the inputs to the process?

Options:

A- Y = f(Xn)
B- RTY > 90%
C- Yield = Effort
D- Flow = Demand

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Answer:

A

Question 13

Question Type: MultipleChoice

The purpose of a Process Map is to identify the complexity of the process and to assist in identifying _____ in the process.

Options:

A- Critical steps
B- Line operators
C- Test stations
D- Defects

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Answer:

A

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