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# Question 1

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## Question Type: MultipleChoice

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Based on the Popgateway1.log shown, what event occurred?

```
[2005/04/28 19:44:21.296] D18 XMLData.cpp:4229 C=12:L=1:U=311  
Exception::DownloadFile: http://vwcs1/Voxfiles/en/grandprize.vox  
[2005/04/28 19:44:21.296] D18 PlayList.cpp:1533 C=12:L=2:U=320  
PlayList::downloadAudio Failed to download audio
```

### Options:

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- A- 'Grandprize.vox' failed to download. No audio file was played.
- B- The caller hung up
- C- The voice application crashed. No more pages were fetched from web server.
- D- Speech recognition was not successful

### Answer:

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A

## Question 2

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**Question Type:** MultipleChoice

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Which of the following files is an example of a file that is installed into \CN\web\did\_url\_mappings\2.0?

### Options:

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- A- GVPOwner\_Admin\_<IVRProfile>.xml
- B- 5453.xml
- C- Database.xml
- D- Start.asp

### Answer:

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A

## Question 3

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**Question Type:** MultipleChoice

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EMPS stores all of its configuration information in a Structured Query Language (SQL) format, such as MSSQL or Oracle. True or False?

**Options:**

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**A-** TRUE

**B-** FALSE

**Answer:**

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B

## Question 4

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**Question Type:** MultipleChoice

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Under what circumstances is a username and password required to access the EMPS?

**Options:**

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**A-** Never. By default, a username and password is not required since EMPS is only used for monitoring purposes.

- B-** Always. When opening EMPS Login screen, the system will require users enter their username and password.
- C-** Only when the EMPS is being accessed from a remote workstation. You are automatically authenticated and can log in from a local machine.
- D-** Only when using SunOne Directory Server because OpenLDAP has no built-in security for the EMPS login screen.

**Answer:**

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B

## Question 5

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**Question Type:** MultipleChoice

---

Which of the following content should be considered for caching?

**Options:**

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- A-** Active Server Pages
- B-** Vox files
- C-** Java Server Pages

**D-** Java Beans

**Answer:**

---

B

## Question 6

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**Question Type:** MultipleChoice

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Which is the valid dialing mode for Outbound Contact campaigns when using GVP?

**Options:**

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**A-** Predictive

**B-** Power GVP

**C-** Push Preview

**D-** Progresssive

**Answer:**

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B

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