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Question 1

Customer is evaluating Platform Events solution and would like help in comparing/contrasting it with Outbound Message for a real-time / near-real time needs. They expect 3,000 consumers of messages from Salesforce.

Which three considerations should be evaluated and highlighted when deciding between the solutions?

Choose 3 answers

Options:

A- Both Platform Events and Outbound Message offer declarative means for asynchronous near-real time needs. They aren't best suited for real-
time integrations.

B- In both Platform Events and Outbound Messages, the event messages are retried by and delivered in sequence, and only once. Salesforce ensures there is no duplicate message delivery.

C- Message sequence is possible in Outbound Message but not guaranteed with Platform Events. Both offer very high reliability. Fault handling
and recovery are fully handled by Salesforce.

D- Number of concurrent subscribers to Platform Events is capped at 2,000. An Outbound Message configuration can pass only 100 notifications in a single messages to a SOAP end point.

E- Both Platform Events and Outbound Message are highly scalable. However, unlike Outbound Message, only Platform Events have Event Delivery and Event Publishing limits to be considered.

Answer:

B, D, E

Explanation:

https://developer.salesforce.com/docs/atlas.en-us.platform_events.meta/platform_events/platform_event_limits.htm

https://help.salesforce.com/articleView?id=workflow_om_considerations.htm&type=5

Question 2

Question Type: MultipleChoice

A company has an external system that processes and tracks orders. Sales reps manage their leads and opportunity pipeline in Salesforce. In the current state, the two systems are disconnected and processing orders requires a lot of manual entry on sales rep part. This creates delays in processing orders and incomplete data due to manual entry.

As a part of modernization efforts the company decided to integrate Salesforce and the order management system. The following technical requirements were identified:

1. Orders need to be created in real time from salesforce

2. Minimal customization*, and code should be written due to a tight timeline and lack of developer resources

3. Sales reps need to be able to see order history and be able to see most up to date information on current order status.

4. Managers need to be able to run reports in Salesforce to see daily and monthly order volumes and fulfillment timelines.

5. The legacy system is hosted on premise and is currently connected to the Enterprise Service Bus (ESB). The ESB is flexible enough to provide any methods and connection types needed by salesforce team.

6. There are 1000 sales reps. Each user processes/creates on average 15 orders per shift. Most of the orders contain 20-30 line items.

How should an integration architect integrate the two systems based on the technical requirements and system constraints?

Options:

A- Use Salesforce external object and OData connector.

B- Use Salesforce custom object, custom REST API and ETL.

C- Use Salesforce standard object, REST API and ETL.

D- Use Salesforce big object, SOAP API and Dataloader.

Question 3

Question Type: **MultipleChoice**

A large enterprise customer operating in a high regulated industry is planning to implement Salesforce for customer facing associates in both Sales and Service, and back office staff. The business processes that Salesforce supports are critical to the business.

Salesforce will be integrated to multiple back office systems to provide a single interface for associates. Reliability and monitoring of these integrations is required as associates support customers.

Which integration solution should the architect consider when planning the implementation?

Options:

A- Architect Services in back office systems to support callouts from Salesforce and build reliability, monitoring and reporting capabilities.

B- Decouple back office system callouts into separate distinct services that have inbuilt error logging and monitoring frameworks.

C- Build a custom integration gateway to support back office system integrations and ensure reliability and monitoring capabilities.

D- Leverage Middleware for all back office system integrations ensuring real time alerting, monitoring and reporting capabilities.

Answer:

D

Question 4

Question Type: MultipleChoice

The Sales Operations team at Northern Trail Outfitters imports new leads each day. An integrated legacy territory management system assigns territories to leads before Sales team members can work on them. The current integration often experiences latency issues.

Which two recommendations should an Architect make to improve the integration performance?

Choose 2 answers

Options:

A- Reduce batch size of asynchronous BULK API.

B- Reduce batch size of synchronous BULK API.

C- Legacy system should submit in serial mode.

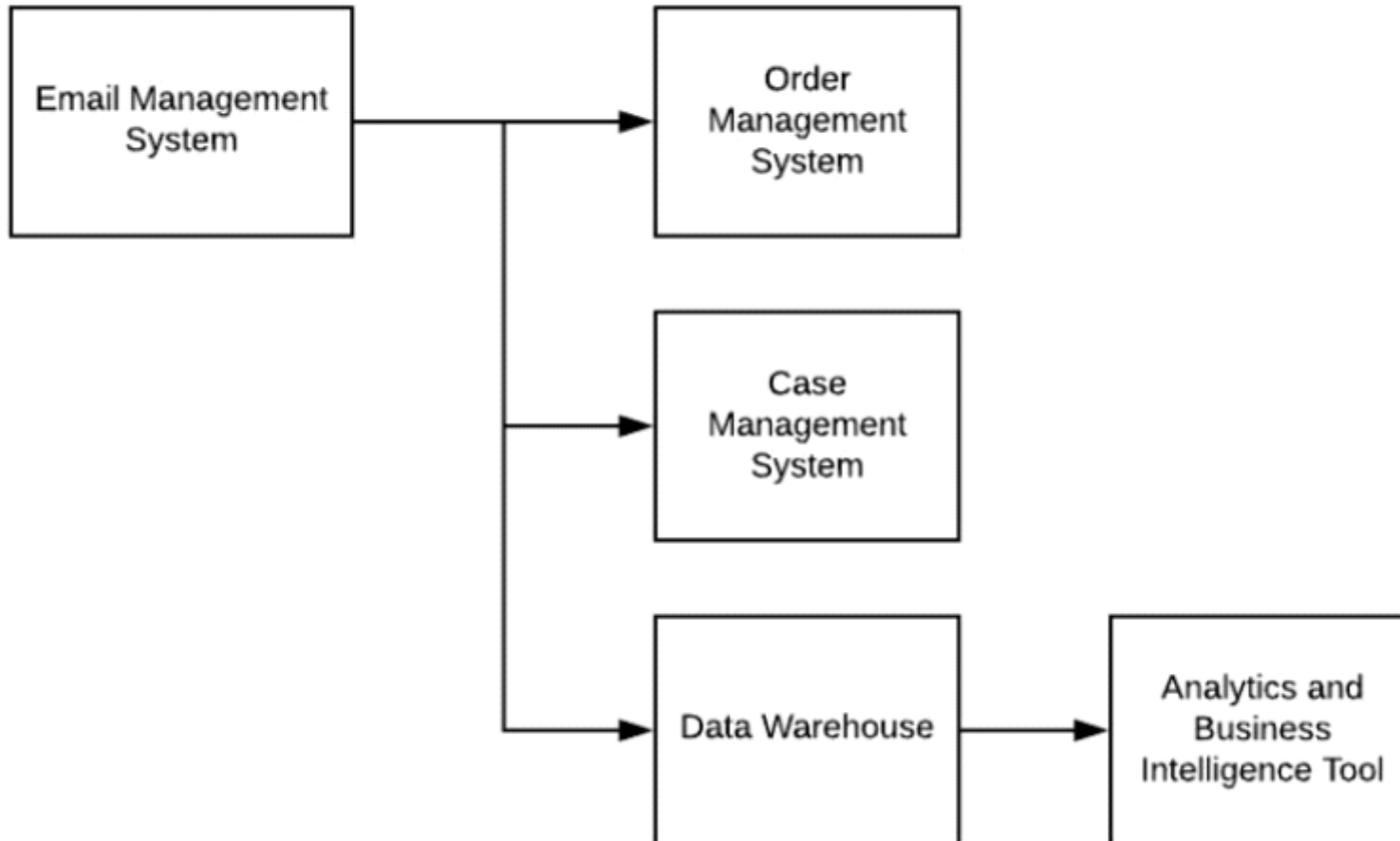**D-** Legacy system should submit in parallel mode.

Question 5

Question Type: **MultipleChoice**

An Enterprise Customer is planning to implement Salesforce to support case management. Below, is their current system landscape diagram.

Current System Landscape

```
┌──────────────────┐                      ┌──────────────────┐
│                  │                      │      Order        │
│ Email Management │ ───────────────────► │   Management     │
│     System       │      │               │     System       │
│                  │      │               │                  │
└──────────────────┘      │               └──────────────────┘
                          │
                          │               ┌──────────────────┐
                          │               │       Case        │
                          └─────────────► │   Management     │
                          │               │     System       │
                          │               └──────────────────┘
                          │
                          │               ┌──────────────────┐        ┌──────────────────┐
                          │               │                  │        │   Analytics and   │
                          └─────────────► │  Data Warehouse  │ ─────► │     Business      │
                                          │                  │        │ Intelligence Tool │
                                          └──────────────────┘        └──────────────────┘
```

Considering Salesforce capabilities, what should the Integration Architect evaluate when integrating Salesforce with the current system landscape?

Options:

A- Integrating Salesforce with Order Management System, Email Management System and Case Management System.

B- Integrating Salesforce with Order Management System, Data Warehouse and Case Management System.

C- Integrating Salesforce with Data Warehouse, Order Management and Email Management System.

D- Integrating Salesforce with Email Management System, Order Management System and Case Management System.

Answer:

C

Question 6

Question Type: **MultipleChoice**

Northern Trail Outfitters has had an increase in requests from other business units to integrate opportunity information with other systems from Salesforce. The developers have started writing asynchronous @future callouts directly into the target systems. The CIO is concerned about the viability of this approach scaling for future growth and has requested a solution recommendation.

What should be done to mitigate the concerns that the CIO has?