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Question 1

Question Type: MultipleChoice

SCENARIO

Please use the following to answer the next question:

Looking back at your first two years as the Director of Personal Information Protection and Compliance for the St. Anne's Regional Medical Center in Thorn Bay, Ontario, Canada, you see a parade of accomplishments, from developing state-of-the-art simulation based training for employees on privacy protection to establishing an interactive medical records system that is accessible by patients as well as by the medical personnel. Now, however, a question you have put off looms large: how do we manage all the data-not only records produced recently, but those still on-hand from years ago? A data flow diagram generated last year shows multiple servers, databases, and work stations, many of which hold files that have not yet been incorporated into the new records system. While most of this data is encrypted, its persistence may pose security and compliance concerns. The situation is further complicated by several long-term studies being conducted by the medical staff using patient information. Having recently reviewed the major Canadian privacy regulations, you want to make certain that the medical center is observing them.

You recall a recent visit to the Records Storage Section in the basement of the old hospital next to the modern facility, where you noticed paper records sitting in crates labeled by years, medical condition or alphabetically by patient name, while others were in undifferentiated bundles on shelves and on the floor. On the back shelves of the section sat data tapes and old hard drives that were often unlabeled but appeared to be years old. On your way out of the records storage section, you noticed a man leaving whom you did not recognize. He carried a batch of folders under his arm, apparently records he had removed from storage.

You quickly realize that you need a plan of action on the maintenance, secure storage and disposal of data.

Which cryptographic standard would be most appropriate for protecting patient credit card information in the records system at St. Anne's Regional Medical Center?

Options:

- A) Symmetric Encryption
- B) Tokenization
- C) Obfuscation
- D) Certificates

Answer:

B

Question 2

Question Type: MultipleChoice

Which of the following does NOT illustrate the 'respect to user privacy' principle?

Options:

- A) Implementing privacy elements within the user interface that facilitate the use of technology by any visually-challenged users.
- B) Enabling Data Subject Access Request (DSARs) that provide rights for correction, deletion, amendment and rectification of personal information.
- C) Developing a consent management self-service portal that enables the data subjects to review the details of consent provided to an organization.
- D) Filing breach notification paperwork with data protection authorities which detail the impact to data subjects.

Answer:

D

Question 3

Question Type: MultipleChoice

SCENARIO

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Answer:

B

Question 4

Question Type: MultipleChoice

SCENARIO

Clean-Q is a company that offers house-hold and office cleaning services. The company receives requests from consumers via their website and telephone, to book cleaning services. Based on the type and size of service, Clean-Q then contracts individuals that are registered on its resource database - currently managed in-house by Clean-Q IT Support. Because of Clean-Q's business model, resources are contracted as needed instead of permanently employed.

The table below indicates some of the personal information Clean-Q requires as part of its business operations:

image not found or type unknown



Clean-Q has an internal employee base of about 30 people. A recent privacy compliance exercise has been conducted to align employee data management and human resource functions with applicable data protection regulation. Therefore, the Clean-Q

permanent employee base is not included as part of this scenario.

With an increase in construction work and housing developments, Clean-Q has had an influx of requests for cleaning services. The demand has overwhelmed Clean-Q's traditional supply and demand system that has caused some overlapping bookings.

In a business strategy session held by senior management recently, Clean-Q invited vendors to present potential solutions to their current operational issues. These vendors included Application developers and Cloud-Q's solution providers, presenting their proposed solutions and platforms.

The Managing Director opted to initiate the process to integrate Clean-Q's operations with a cloud solution (LeadOps) that will provide the following solution on a single online platform: A web interface that Clean-Q accesses for the purposes of resource and customer management. This would entail uploading resource and customer information.

- * A customer facing web interface that enables customers to register, manage and submit cleaning service requests online.
- * A resource facing web interface that enables resources to apply and manage their assigned jobs.
- * An online payment facility for customers to pay for services.

If Clean-Q were to utilize LeadOps' services, what is a contract clause that may be included in the agreement entered into with LeadOps?

Options:

- A)** A provision that holds LeadOps liable for a data breach involving Clean-Q's information.
- B)** A provision prescribing technical and organizational controls that LeadOps must implement.
- C)** A provision that requires LeadOps to notify Clean-Q of any suspected breaches of information that involves customer or resource

information managed on behalf of Clean-Q.

D) A provision that allows Clean-Q to conduct audits of LeadOps' information processing and information security environment, at LeadOps' cost and at any time that Clean-Q requires.

Answer:

D

Question 5

Question Type: MultipleChoice

What is the best way to protect privacy on a geographic information system?

Options:

- A)** Limiting the data provided to the system.
- B)** Using a wireless encryption protocol.
- C)** Scrambling location information.
- D)** Using a firewall.

Answer:

A

Explanation:

https://www.researchgate.net/publication/2873114_Protecting_Personal_Privacy_in_Using_Geographic_Information_Systems

Question 6

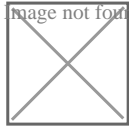
Question Type: MultipleChoice

SCENARIO

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Considering that LeadOps will host/process personal information on behalf of Clean-Q remotely, what is an appropriate next step for Clean-Q senior management to assess LeadOps' appropriateness?

Options:

- A) Nothing at this stage as the Managing Director has made a decision.
- B) Determine if any Clean-Q competitors currently use LeadOps as a solution.
- C) Obtain a legal opinion from an external law firm on contracts management.
- D) Involve the Information Security team to understand in more detail the types of services and solutions LeadOps is proposing.

Answer:

D

Question 7

Question Type: MultipleChoice

SCENARIO

Wesley Energy has finally made its move, acquiring the venerable oil and gas exploration firm Lancelot from its long-time owner David Wilson. As a member of the transition team, you have come to realize that Wilson's quirky nature affected even Lancelot's data practices, which are maddeningly inconsistent. "The old man hired and fired IT people like he was changing his necktie," one of Wilson's seasoned lieutenants tells you, as you identify the traces of initiatives left half complete.

For instance, while some proprietary data and personal information on clients and employees is encrypted, other sensitive information, including health information from surveillance testing of employees for toxic exposures, remains unencrypted, particularly when included within longer records with less-sensitive data. You also find that data is scattered across applications, servers and facilities in a manner that at first glance seems almost random.

Among your preliminary findings of the condition of data at Lancelot are the following:

- * Cloud technology is supplied by vendors around the world, including firms that you have not heard of. You are told by a former Lancelot employee that these vendors operate with divergent security requirements and protocols.
- * The company's proprietary recovery process for shale oil is stored on servers among a variety of less-sensitive information that can be accessed not only by scientists, but by personnel of all types at most company locations.
- * DES is the strongest encryption algorithm currently used for any file.
- * Several company facilities lack physical security controls, beyond visitor check-in, which familiar vendors often bypass.
- * Fixing all of this will take work, but first you need to grasp the scope of the mess and formulate a plan of action to address it.

Which procedure should be employed to identify the types and locations of data held by Wesley Energy?

Options:

- A) Privacy audit.
- B) Log collection

C) Data inventory.

D) Data classification.

Answer:

C

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