



Free Questions for ICGB

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Question 1

Question Type: MultipleChoice

Significant variation in process performance is a consequence of several causes that can be classified using terminologies shown here. (Note: There are 2 correct answers).

Options:

- A- Common
- B- Random
- C- Uneducated
- D- Special
- E- Vital



Answer:

A, D

Question 2

Question Type: MultipleChoice

A process can be defined as a repetitive and systematic series of steps or activities where inputs are modified or assembled to achieve a _____ result.

Options:

- A- Revenue total
- B- Month end
- C- Customer desired
- D- Budgeted



Answer:

C

Question 3

Question Type: MultipleChoice

The _____ is important because it provides an estimate of the probability of an event occurring depending on the Standard Deviation from the Mean.

Options:

- A- Shewhart Principle
- B- Pareto Rule
- C- Mean/Mode Spread
- D- Empirical Rule

Answer:

D

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Question 4

Question Type: MultipleChoice

Lean focuses on the sequence of activities and work required to produce a product or a service. This flow is called a _____.

Options:

- A- Value-add Flow
- B- Production Map
- C- Value Stream
- D- Operating Procedure

Answer:

C

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Question 5

Question Type: MultipleChoice

According to the definition of Rolled Throughput Yield which of these items best describe the purpose of RTY?

Options:

- A- A function of $Y=f(x)$
- B- Accounts for losses due to rework and scrap
- C- Isolates the increase throughput
- D- Determines incremental Growth

Answer:

B

Question 6

Question Type: MultipleChoice

According to the definition of Rolled Throughput Yield which of the following items best describe the purpose of RTY?

Options:

- A- A function of $Y=f(x)$
- B- Determines incremental Growth
- C- Isolates the increase throughput
- D- Accounts for rejects and reworks

Answer:

D

Question 7

Question Type: MultipleChoice

Kanbans work best with pull systems for determining the timing of which products or services are produced.

Options:

- A- True
- B- False

Answer:

A

Question 8

Question Type: MultipleChoice

Cost of Poor Quality (COPQ) can be classified as either Tangible (Visible) Costs or Hidden Costs.

Options:

A- True

B- False

Answer:

A

Question 9

Question Type: MultipleChoice

Standardized work instructions apply to which resource in the process of interest?

Options:

A- People

B- Machines

C- Supervision

D- Engineering

Answer:

A

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