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## Question 1

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**Question Type:** MultipleChoice

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A business owner has identified a high priority requirement that needs to be implemented immediately. The project manager has asked the business analyst (BA) to perform an impact analysis of this change. Which factor will the BA need to consider?

### Options:

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- A- Number of systems being affected by the requirement
- B- Original source of the requirement
- C- Method of requirement communication
- D- Selection of the elicitation for the requirement

### Answer:

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A

## Question 2

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**Question Type:** MultipleChoice

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The product backlog refinement meeting for a project is complete but two stakeholders do not agree on the priority of several product backlog items. What should the business analyst (BA) do to help move the project forward?

**Options:**

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- A- Schedule a backlog walkthrough with the two stakeholders
- B- Confirm the authority of the two stakeholders
- C- Notify the project manager
- D- Apply the previous backlog priority

**Answer:**

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A

## Question 3

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**Question Type:** MultipleChoice

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A project has experienced several schedule delays. A business analyst (BA) is assigned to the project to help get it back on track. The project manager believes that incomplete requirements are causing the missed milestones. What tool will help address the project manager's concern?

**Options:**

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- A- Quality control checklist
- B- Communication plan
- C- Decision analysis
- D- Risk review

**Answer:**

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A

## Question 4

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**Question Type: MultipleChoice**

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The Chief Information Officer (CIO) of a large financial services firm with many technology applications was formally reviewing all ongoing projects and noticed that the requirements were complex and difficult to follow. The CIO asks the business analyst (6A) what would improve the stakeholder's ability to understand the requirements. Which of the following will improve the requirements quality?

**Options:**

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- A- Traceability matrices
- B- IEEE /ISO 29148 requirements standards
- C- Additional requirements attributes
- D- Matrix documentation formats

**Answer:**

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B

## Question 5

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**Question Type: MultipleChoice**

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The Chief Executive Officer (CEO) is concerned about how two client bases are going to be integrated and serviced in the newly formed company after a merger. A project has been initiated to implement a Customer Relationship Management (CRM) system for the new company that will contain the client information from both companies. What must the business analyst (BA) do to address the concerns of the CEO?

**Options:**

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- A- Demonstrate the functionality of the new CRM
- B- Reuse requirements models from each company
- C- Ensure all regulatory requirements are documented
- D- Create merged viewpoints of the requirements

**Answer:**

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D

## Question 6

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**Question Type:** MultipleChoice

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The following chart represents attendance of subject matter experts (SME) and the solution owner for a requirements review and approval meeting held weekly by a business analyst (BA).

Attendance by Week	May 9	May 16	May 23	May 30
SME-1	Y	Y	Y	Y
SME-2	Y	N	Y	Y
SME-3	Y	N	N	N
SME-4	N	Y	Y	Y
Solution Owner	Y	Y	Y	Y

The requirements package was approved by the solution owner during the May 30 meeting. After implementation of the solution, the BA learns that the users in SME-3's area are not using the system. Which business analysis activity should the BA have monitored more closely to mitigate this situation?

**Options:**

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- A- Business processes
- B- Requirements scope
- C- Solution performance
- D- Stakeholder engagement

**Answer:**

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D

## Question 7

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**Question Type:** MultipleChoice

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A finance manager wants to begin a new project to replace the existing expenses processing system. The finance manager feels that the current expense submission-to-reimbursement process takes too long and is substantiated by 50% more complaints regarding incorrect reimbursement amounts than the same time last year. What should the business analyst (BA) investigate first?

### Options:

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- A- Submission processes to determine which activities can be fully automated
- B- Business process to uncover inefficiencies and falling control points
- C- Enterprise information model to ensure definitions are still valid
- D- Finance solution vendors for inclusion in a Request for information

### Answer:

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B



## Question 8

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**Question Type:** MultipleChoice

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A business analyst (BA) has been tasked with examining and analyzing the relationship between a set of requirements by verifying that they are unambiguous. What will the BA be looking for?

### Options:

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- A- That there are no relationships that link elements two different and conflicting
- B- That relationship are described in the same way, using the same set of standard
- C- That there is a genuine relationship and that the type of the relationship is described
- D- That the relationship is necessary for understanding the requirements holistically

### Answer:

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A

## Question 9

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**Question Type:** MultipleChoice

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A project is being initiated to enhance an on-line product because sales have declined for over a year. The company leader's ant confident that all of the skills needed to improve the product exist within the company. By enhancing the product, sales will increase and new customers will emerge. A business analyst (BA) will help the enhancement project by first:

**Options:**

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- A- documenting the requirements.
- B- identifying the stakeholders.
- C- implementing a suitable solution.
- D- evaluating the business need.

**Answer:**

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D

## Question 10

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**Question Type: MultipleChoice**

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Two stakeholders are arguing over which model to use for describing requirements. One insists that using an activity diagram is superior while the other prefers a state diagram. How should the business analyst (BA) resolve the conflict?

**Options:**

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- A- Explain that the models are complementation to each other
- B- Allow both stakeholders to work on the models independently
- C- Introduce a third model type so that neither stakeholder prevails
- D- Suggest a fusion model that integrates activity and state diagrams

**Answer:**

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A

## Question 11

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**Question Type:** MultipleChoice

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After a number of requirements elicitation workshops, the business analyst (BA) notices that two business stakeholders did not speak up during any of the discussions. What should the BA do in the next workshop?

**Options:**

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- A-** Allow only the two stakeholders to speak, so that other stakeholders are able to hear their input.
- B-** Proceed as normal, assuming that the two business stakeholders will speak up if and when they are ready
- C-** Ask all attendees for their input, ensuring that each stakeholder is given time to speak and provide their opinion
- D-** Omit the two stakeholders from the next meeting since they do not seem to be engaged or interested

**Answer:**

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C

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