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Question 1

Question Type: MultipleChoice

A business analyst (BA) is structuring requirements to ensure they are cohesive and tell the full story. Which of the following requirements is consistent with a stakeholder's need: "As a Product Manager, I want to review my general insurance sales performance so I track my sales performance against my annual target"?

Options:

- A) "Provide weekly new bank account sales reports on a shared drive."
- B) "Increase customer retention across the life insurance division"
- C) "Segment insurance sales data between life and general"
- D) "Migrate the insurance web portal to a cloud platform."

Answer:

B

Question 2

Question Type: MultipleChoice

If you're a business analyst and using an event-based elicitation task, such as a requirements workshop, what can be considered as essential to establish with the participants?

Options:

- A) Cost management
- B) Deadlines
- C) Ground rules
- D) Purpose of the workshop

Answer:

C

Question 3

Question Type: MultipleChoice

Nancy has asked you to trace a particular requirement for her. What does 'to trace a requirement' mean?

Options:

- A) Tracing a requirement means to look at a requirement and the others to which it is related. It links business requirements to components in the project's work breakdown structure.
- B) Tracing a requirement means to track a requirement from its first identification all the way to its completion to see what issues, risks, costs, quality, and defects have surrounded the requirement.
- C) Tracing a requirement means to look at a requirement and the others to which it is related. It links risk, cost, quality, and scope elements to stakeholder and solution requirements to other artifacts created by the team and to solution components.
- D) Tracing a requirement means to look at a requirement and the others to which it is related. It links business requirements to stakeholder and solution requirements to other artifacts created by the team and to solution components.

Answer:

D

Question 4

Question Type: MultipleChoice

You're organizing the business analysis approach for your organization. Jane wants to know when changes to requirements are most likely to happen in business analysis processes. Which one of the following statements best describes when changes to requirements

may happen?

Options:

- A) Changes to requirements usually happen at the end of the business analysis processes.
- B) Changes to requirements usually happen early in the business analysis processes.
- C) Changes to requirements may happen at any time.
- D) Changes to requirements happen after the business analysis processes.

Answer:

C

Question 5

Question Type: MultipleChoice

Complete this statement. _____ are longer-term, ongoing, and qualitative statements of a state or condition that the organization is seeking to establish and maintain.

Options:

- A) Objectives
- B) Goals
- C) Requirements
- D) Operations

Answer:

B

Explanation:

One element of enterprise analysis is the definition of the goals and objectives of the organization. Goals are longer-term, ongoing, and qualitative statements of a state or condition that the organization is seeking to establish and maintain.

Answer, A is incorrect. Objectives describe the goals, performance indicators, and elements of an endeavor or project.

Answer, C is incorrect. Requirements are the elements which a solution must describe.

Answer, D is incorrect. Operations are the ongoing activities that are core and fundamental to the organization.

Question 6

Question Type: MultipleChoice

If you're a business analyst and will be using an event-based elicitation task, such as a requirements workshop, what can be considered as essential to establish with the participants?

Options:

- A) Ground rules
- B) Cost management
- C) Purpose of the workshop
- D) Deadlines

Answer:

A

Explanation:

Of all the choices presented, the ground rule is the best option. Ground rules create the framework and boundary for the event.

Answer, C is incorrect. The purpose of the workshop is already evident, i.e., to elicit requirements.

Answer, D is incorrect. Deadlines are a major concern of the event, but may be part of the scope requirements.

Answer, B is incorrect. Cost management isn't a valid answer for the requirements workshop.

Question 7

Question Type: MultipleChoice

A business analyst has just completed an elicitation event. What stakeholder is involved in the documentation of the elicitation results?

Options:

- A) Business analyst
- B) Business analyst and key stakeholders
- C) Project manager, project team, and business analyst
- D) Project manager, business analyst, and project sponsor

Answer:

A

Explanation:

Only the business analyst is involved with the documentation of the elicitation results.

Answer, D is incorrect. Only the business analyst is involved with the results of the elicitation, not the project manager and project sponsor.

Answer, C is incorrect. Only the business analyst is involved with the results of the elicitation, not the project manager and project team.

Answer, A is incorrect. Only the business analyst is involved with the results of the elicitation, not the key stakeholders.

Question 8

Question Type: MultipleChoice

Complete this statement. Policies and rules serve as boundaries and _____ the organization and the operation of the organization.

Options:

- A) Influence
- B) Constraint
- C) Direct
- D) Lead

Answer:

B

Explanation:

Policies and rules serve as boundaries and constraint the organization and the operation of the organization. They provide a framework for the organization's employees to operate within.

Answer, A is incorrect. Influence is not the best choice for this question.

Answer, C is incorrect. Direct is not the best choice for this question. Leaders direct, align, and motivate people, not rules.

Answer, D is incorrect. Leadership is provided by people, not policies and business rules.

Question 9

Question Type: MultipleChoice

As a candidate for CCBA, you should be able to recognize the activities associated with each knowledge area. Which of the following are business analysis planning and monitoring activities? Each correct answer represents a complete solution. Choose all that apply.

Options:

- A) Job shadowing
- B) Planning how requirements will be approached, traced, and prioritized
- C) Identifying stakeholders
- D) Defining and determining business analysis processes

Answer:

B, C, D

Explanation:

The most common business analysis planning and monitoring activities are. identifying stakeholders, defining roles and responsibilities of stakeholders in the business analysis effort, developing estimates for business analysis tasks, planning how the business analyst will

communicate with stakeholders, planning how requirements will be approached, traced, and prioritized, determining the deliverables that the business analyst will produce, defining and determining business analysis processes, and determining the metrics that will be used for monitoring business analysis work.

Answer, A is incorrect. Job shadowing is an elicitation process that is a part of job observation. In this process, the observer is required to keep an eye on those workers whose work routine is down and who are unable to explain their work. The observer has to understand their work process for better assessment of the modifications of the work required. The following are the approaches for this technique:

Passive/Invisible. In this approach, the observer does not ask questions from the user about his work while the user is working.

Active/Visible. In this approach, the observer does ask questions from the user about his work even when the user is working.

Question 10

Question Type: MultipleChoice

Complete this sentence. If a requirement cannot be verified, it cannot be successfully _____.

Options:

A) Scheduled

- B) Estimated
- C) Assigned
- D) Implemented

Answer:

D

Explanation:

Requirements must be verified in order to be implemented. If a requirement cannot be verified, it cannot be implemented, and therefore, does not meet a business need.

Answer, B is incorrect. This is not the best answer for the question. If a requirement cannot be verified, it cannot be successfully implemented.

Answer, A is incorrect. If a requirement cannot be verified, it cannot be successfully implemented.

Answer, C is incorrect. If a requirement cannot be verified, it cannot be successfully implemented.

Question 11

Question Type: MultipleChoice

Complete this sentence in regard to the level of abstraction. Requirements need to say _____ needs to be done, not _____ to do it.

Options:

- A) What, when
- B) Requirements, who needs
- C) What, how
- D) Requirements, how much

Answer:

C

Explanation:

Requirements need to say what needs to be done, not how to do it.

Answer, A is incorrect. This isn't a valid statement about the level of abstraction, as the schedule isn't addressed.

Answer, B is incorrect. This isn't a valid statement about the level of abstraction, as the resources and project team aren't addressed.

Answer, D is incorrect. This isn't a valid statement about the level of abstraction, as the cost of the requirements is not addressed.

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