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Question 1

Question Type: MultipleChoice

A government agency has initialed a project to implement a customer registry that will be shared across multiple agencies. Early estimates indicate there will be hundreds of requirements. While determining the requirements traceability approach, what factor takes precedence?

Options:

- A- Number of defects
- B- Cost of tracing
- C- Number of stakeholders
- D- Cost of testing

Answer:

C

Question 2

Question Type: MultipleChoice

A long-established company selling ice cream is entering its crucial sales period leading up to summer. Based on the company's risk tolerance, a business analyst (BA) has advised against replacing the most popular flavors with new untested flavors. What is the company's attitude toward risk, as assessed by the BA?

Options:

- A- Risk-neutral
- B- Risk-optimizing
- C- Risk-averse
- D- Risk-soaking

Answer:

C

Question 3

Question Type: MultipleChoice

A business analyst (BA) is working on a project to implement a commercial off-the-shelf application for tracking customers. In an observation session with a Domain subject matter expert (SME), the BA notes that the SME keeps separate records for the customers who are also vendors. The BA knows that the new software has a module for vendor management that would integrate the vendor and customer records. Which type of opportunity has the BA identified?

Options:

- A- Reduction of duplicate tasks performed by staff
- B- Potential to provide future value supported by the system
- C- Ability to provide greater amount of information to staff
- D- Automation to increase consistency of behavior

Answer:

A

Question 4

Question Type: MultipleChoice

Project work is taking place to evaluate whether a system's requirements can be met via creating internally, purchasing from others, or a combination of the two. What goal is addressed by this analysis?

Options:

- A- Developing the project plan
- B- Outlining the change control strategy
- C- Defining the solution approach
- D- Validating the requirements

Answer:

C

Question 5

Question Type: MultipleChoice

A business analyst (BA) is developing requirements for a project with a limited budget. The business owner will be prioritizing requirements so that low value requirements can be de-scoped and the project remain within budget. Which of the following should the BA take into account to facilitate prioritization and ensure business objectives are met?

Options:

- A- Data flow
- B- Functional decomposition
- C- Traceability
- D- Dependencies

Answer:

D

Question 6

Question Type: MultipleChoice

A business analyst (BA) has set up a number of elicitation workshops with key subject matter experts (SMEs) on a new project. All SMEs have accepted the workshop invitations except for the legal SME who has not responded to any invitations. The first workshop is scheduled for next week and the BA has tried unsuccessfully to reach the legal SME by phone. How should the BA proceed?

Options:

- A- Re-check the legal SMEs schedule and re-arrange all of the workshops based on vacancies in his or her public calendar
- B- Drop by the legal SMEs desk and have an informed chat about how important his or her involvement and input is on the project
- C- proceed with the first workshop and capture the non-response as a project issue for the project manager to address
- D- Escalate the non-response to the legal SMEs manager via email and request that they make the legal SME attend

Answer:

C

Question 7

Question Type: MultipleChoice

A business analyst (BA) collected scanned notes, documents, and photos of whiteboards showing the results of a workshop pertaining to an accounting system replacement. What is the BA's next course of action?

Options:

- A- Meet with stakeholders to review the information sent

- B- Meet with a corporate accounting user
- C- Manage stakeholder collaboration
- D- Develop a business analysis information package

Answer:

D

Question 8

Question Type: MultipleChoice

A business analyst (BA) held a formal walk through of requirements developed on a project. Stakeholders expressed concerns because they had different interpretations of the requirements. What activity would help ensure a common understanding?

Options:

- A- Ensure appropriate templates used throughout elicitation
- B- Ensure consistent referencing of requirements
- C- Ensure compliance with key performance indicators

D- Ensure correct terminology is used

Answer:

D

Question 9

Question Type: MultipleChoice

The claims intake workflow of an insurance company is being standardized across all branch offices. The business analyst (BA) assigned to this project has interviewed users individually in all the offices and plans to schedule a workshop with all the users. What should the BA do to prepare for the workshop?

Options:

A- Create a process model

B- Develop a work breakdown structure

C- Build an entity-relationship diagram

D- Construct a decision tree

Answer:

A

Question 10

Question Type: MultipleChoice

An organization has identified a market opportunity that could result in significant business gains. A business analyst (BA) is asked to assist in building the new business model. The BA begins by analyzing the current state. What input is critical to the current state analysis?

Options:

- A- Goals and objectives
- B- Organizational culture
- C- Risks and assumptions
- D- Business needs

Answer:

A

Question 11

Question Type: MultipleChoice

A new product that is tablet-enabled is being considered to replace an older product to process orders. The data captured is sent to existing downstream applications which are not being updated. What is the first thing that a business analyst (BA) should consider?

Options:

- A- Conducting a vendor assessment
- B- Performing an interface analysis
- C- Identifying constraints and dependence
- D- Developing process and data models

Answer:

B

Question 12

Question Type: MultipleChoice

A business analyst (BA) has elicited the following requirement; "The solution must ensure the portal response times are under 2 seconds." What requirement classification schema does this requirement belong to?

Options:

- A- Nonfunctional requirements
- B- Stakeholder requirements
- C- Transitional requirements
- D- functional requirements

Answer:

A

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