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Question 1

A business analyst (BA) is preparing for observation. A passive approach has been selected for establishing performance metrics. What should be identic for the next step?

Options:

A- Performance measures

B- Dependencies

C- Participants

D- Communication channels

Answer:

A

Question 2

A business analyst (BA) had identified redundancy in the process for the first contact resolution for customer issues: currently two separate a visions handle this task. A new solution identifies a single point of contact that will eliminate the redundancy. What can the BA do to highlight the required changes to the structure?

Options:

A- Current state description

B- Policies and procedures

C- Business capability analysis

D- Organizational modeling

Answer:

A

Question 3

A health insurance provider undertakes enhancements to its mobile application platform and finalizes the following capabilities as part of the scope of the next release:

1. Ability to integrate online maps and global positioning system (GPS) technology with the mobile application In real time to display location of service providers in the subscriber's vicinity that participate in the subscriber's plan network.

II. Ability for the subscriber to lookup the service providers by specifying either a postal code or a search area radius in miles.

III. Ability for the subscriber to initiate the download of fee information for one or more service providers in a single request.

Through requirements workshops the business analyst elicits the following detailed business requirements:

1. The company's mobile application platform must support real time integrate with the following third party systems:

1. GPS System

2. Postal Code Validation

What is the appropriate model type to assist the stakeholders in testing the performance and visual aspects of requirements 3 through 11?

Options:

A- Process Model

B- Concept Model

C- Usability Prototype

D- Functional Prototype

Question 4

Question Type: **MultipleChoice**

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1. GPS System

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What kind of relationship is used to describe the traceability between requirement 8 and the solutes artifacts that implement it?

Options:

A- Satisfy

B- Validate

C- Depends

D- Derive

Answer:

A

Question 5

In a risk assessment exercise of a software implementation program, the business analyst (BA) has successfully computed the probability of occurrence (POC) and the cost of impact for each of the identified risks as follows:

	Probability of Occurence	Cost of Impact (in US Dollars)
Natural disasters	0.2	15,000
Power surges	0.5	20,000
Human errors	0.9	3,000
System security	0.4	16,000

Which of the following will have the highest negative impact to value?

Options:

A- Natural disasters

B- Power surges

C- Human errors

D- System security

Answer:

B

Question 6

Question Type: MultipleChoice

Manufacturer 0 has received a merger proposal from Manufacturer K There is concern among the senior management of Manufacturer O that regulations could shift in the future, prompting Manufacturer K to move headquarters elsewhere and close operations at the current Manufacturer O site. In assessing the proposal limitations and as part of identifying enterprise limitations, a culture assessment is completed. As part of this work, what else would the BA perform?

Options:

A- Scope and requirements prioritization

B- Financial and risk analysis

C- Organization and functional modelling

D- Stakeholder impact and operational analysis

Answer:

D

Question 7

Question Type: **MultipleChoice**

A business analyst (BA) is tasked with developing a business analysis plan and must decide the best approach to use. Which of the following factors would drive the decision towards an adaptive approach?

Options:

A- Engaging stakeholders presents significant challenges.

B- The risk of an incorrect implementation is unacceptably high.

C- Requirements can effectively be defined ahead of implementation.

D- The organization's tolerance for uncertainty is high.

Answer:

B

Question 8

Question Type: **MultipleChoice**

A business analyst (BA) is working on improving solution performance and increasing value. The BA discovers that a set of interfaces and activities do not contribute to the final product either directly or indirectly What should the BA recommend?

Options:

A- Provide a single solution for stakeholders thus reducing the cost of implementation

B- Propose an organizational change to automate the work people perform

C- Remove or minimize interfaces and activities that do not provide value to the final product

D- Retire the current solution as it is not fulfilling the need for which it was created

Answer:

C

Question 9

Question Type: **MultipleChoice**

During a retrospective, the project team agrees the way they organized the user stories during the first sprint could be improved. The business analyst (BA) plans to make the stones more accessible going forward. Which of the following will the BA update?

Options:

A- Business analysis performance assessment

B- Information management approach

C- Organizational performance standards

D- Project lessons learned register

Answer:

B

Question 10

Question Type: MultipleChoice

The business analyst (BA) works in a global company and the majority of stakeholders are located in different countries The BA already explained the core requirements during the initial meetings. However due to the time zone differences it has been cumbersome to organize further meetings. What method should the BA use so the stakeholders can review the document before final approval?

Options:

A- Group collaboration

B- Brainstorming

C- E-mail

D- Collaborative games

Answer:

C

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