



IIBA CPOA Practice Questions

Shared by Fox on 09-10-2026

For More Free Questions and Preparation Resources

Check the Links on Last Page



Question 1

Question Type: MultipleChoice

Details needed in the acceptance criteria of the product backlog item (PBI) should be:

Options:

- A- achievable and testable.
- B- very short and condensed.
- C- functional and non-functional requirements.
- D- about business benefits.

Answer:

A

Explanation:

Acceptance criteria must be achievable and testable to clearly define the conditions for completion, ensuring the PBI can be validated objectively during development and testing.

Question 2

Question Type: MultipleChoice

Which technique is used to analyze customers' perspective on the product experience across all touchpoints?

Options:

- A- Focus groups
- B- Personas
- C- Interviews
- D- Customer journey maps

Answer:

D

Explanation:

Customer journey maps analyze the customer's perspective on the product experience across all touchpoints, highlighting pain points, opportunities, and moments of delight to improve overall satisfaction.

Question 3

Question Type: MultipleChoice

Active listening is used to clarify what the customer is expressing by paying attention and:

Options:

- A- deferring feedback, providing constructive criticism and responding with improvements.
- B- paraphrasing feedback, deferring judgement and responding appropriately.
- C- clarifying actions, deferring questions and providing appropriate improvements.
- D- correcting responses, providing judgement and questioning appropriately.

Answer:

B

Explanation:

Active listening involves paraphrasing feedback, deferring judgment, and responding appropriately to ensure the customer's message is accurately understood and acknowledged before forming conclusions or solutions.

Question 4

Question Type: MultipleChoice

The product ownership analysis (POA) practitioner analyzes delivery measures to conduct a:

Options:

- A- stakeholder review on the product and evaluate the delivery performance.
- B- retrospective on the product backlog and evaluate the team's performance.
- C- meeting on the product road map and evaluate the team's headcount.
- D- workshop review on the organization's delivery and retrospective behaviour.

Answer:

A

Explanation:

Analyzing delivery measures enables the POA practitioner to conduct a stakeholder review on the product and evaluate delivery performance, ensuring that outcomes are meeting expectations and aligning with agreed objectives.

Question 5

Question Type: MultipleChoice

What characteristic traits enhance personal and impersonal knowledge?

Options:

- A- Faith and patience
- B- Awareness and understanding
- C- Strength and knowledge
- D- Perseverance and resiliency

Answer:

B

Explanation:

Awareness and understanding enhance both personal and impersonal knowledge by enabling individuals to perceive information accurately and interpret it effectively in various contexts.

Question 6

Question Type: MultipleChoice

How does a product ownership analysis (POA) practitioner act as an advocate for customers?

Options:

- A- Assesses and reviews feedback in isolation
- B- Ensures the product being built will delight customers by exceeding their expectations of what they'd reasonably expect
- C- Understands that the team are the true arbitrators of value delivery
- D- Interacts with the emerging product as the customer would

Answer:

B

Explanation:

Acting as a customer advocate means ensuring the product not only meets requirements but also delights customers by exceeding their reasonable expectations, thereby maximizing customer satisfaction and product value.

Question 7

Question Type: MultipleChoice

Where are initiatives that deliver desired results identified?

Options:

- A- Release plan
- B- Product roadmap
- C- Business strategy
- D- Product vision

Answer:

C

Explanation:

Initiatives that deliver desired results are identified in the business strategy, as it defines the high-level direction and objectives that guide product planning and development.

Question 8

Question Type: MultipleChoice

A high-performance team requires team members to have complementary capabilities so that the product team structure and competencies help:

Options:

- A- create a shared vision.
- B- recognize enterprise context.
- C- assess different types of capabilities.
- D- impart product and domain context.

Answer:

A

Explanation:

Complementary capabilities enable team members to work toward a shared vision, leveraging diverse skills to collaboratively achieve the product's goals and deliver maximum value.

Question 9

Question Type: MultipleChoice

How does a product ownership analysis (POA) practitioner help a product owner optimize the product development process?

Options:

- A- Anticipate and accept changes
- B- Deliver as many things that were originally planned as possible
- C- Refuse all changes once the backlog is complete
- D- Assess every change from a cost perspective

Answer:

A

Explanation:

A POA practitioner helps optimize the product development process by anticipating and accepting changes, enabling the team to adapt quickly to evolving needs while maintaining focus on delivering value.

Question 10

Question Type: MultipleChoice

Iteration planning:

Options:

- A- may evolve through the learn and adapt cycle.
- B- requires the delivery team to align goals to support the product vision.
- C- is required to complete release planning.
- D- demonstrates commitment to the team.

Answer:

A

Explanation:

Iteration planning may evolve through the learn and adapt cycle, allowing the team to refine plans based on new insights, feedback, and changing priorities to improve delivery effectiveness.



To Get Premium Files for CPOA Visit

<https://www.p2pexams.com/products/cpoa>

For More Free Questions Visit

<https://www.p2pexams.com/iiba/pdf/cpoa>

20%
DISCOUNT

P2P
exams