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Question 1

The CIO of a financial and insurance company is considering the projects and portfolio for the coming year Which of the following projects is a non-discretionary project?

Options:

A- Data center relocation

B- Compliance with statutory regulations

C- Actuarial application system analysis and design

Answer:

B

Question 2

Which of the following BEST enables an enterprise to determine how business expectations should be addressed in a governance program?

Options:

A- Business impact analysis (BIA)

B- Cost-benefit analysis

C- Enterprise risk analysis

D- Stakeholder analysis

Answer:

D

Question 3

Question Type: MultipleChoice

Which of the following decisions would be made by the IT strategy committee?

Options:

A- Communication plan for a major IT initiative

B- Cloud implementation and support plan

C- Enterprise risk management (ERM) framework

D- Composition of the investment portfolio

Answer:

D

Question 4

Question Type: **MultipleChoice**

The PRIMARY reason a CIO and IT senior management should stay aware of the business environment is to:

Options:

A- revisit prioritization of IT projects.

B- adjust IT strategy as needed.

C- measure efficiency of IT resources.

D- re-assess the IT investment portfolio.

Answer:
A

Question 5

Question Type: **MultipleChoice**

A large enterprise has been experiencing high turnover of skilled IT personnel, resulting in a significant loss of knowledge within the IT department. Which of the following is the BEST governance action to address this concern?

Options:
A- Update the IT resource management plan.

B- Revise IT strategic objectives.

C- Update IT employee compensation packages.

D- Mandate the use of employee contracts.

Answer:

A

Question 6

Which of the following is the MOST important benefit of effective IT governance reporting?

Options:

A- The enterprise balanced scorecard is aligned with IT dashboards.

B- Business executives better understand IT's value contribution to the enterprise

C- IT key performance indicators (KPIs) are included in the enterprise-level KPI dashboard.

D- IT processes are improved in line with business requirements.

Answer:

B

Question 7

An enterprise has entered into a new market which brings additional regulatory compliance requirements. What should be done FIRST to address these requirements?

Options:

A- Outsource the compliance process.

B- Appoint a compliance officer.

C- Update the organization's risk profile.

D- Have executive management monitor compliance.

Answer:

C

Question 8

A newly appointed CIO has issued a new IT strategic plan. Which of the following is the MOST effective way for the CIO to ensure the IT management team is held accountable for the delivery of the plan?

Options:

A- Update the IT balanced scorecard with key objectives.

B- Enforce disciplinary action for managers if the plan is not delivered.

C- Revise the managers' performance goals to include key objectives.

Answer:

A

Question 9

To evaluate IT resource management, it is MOST important to define:

Options:

A- responsibilities for executing resource management.

B- applicable key goals.

C- principles for the IT strategy.

D- IT resource utilization reporting procedures.

Answer:

B

Question 10

Question Type: MultipleChoice

An enterprise's global IT program management office (PMO) has recently discovered that several IT projects are being run within a specific region without knowledge of the PMO. The projects are on time, on budget, and will deliver the proposed benefits to the specific region. Which of the following should be the PRIMARY concern of the PMO?

A- Inability to reduce the impact to the risk level of the global portfolio

B- Projects may not follow system development life cycle (SDLC)

C- Lack of control and impact to the overall PMO budget

Answer:

C

Question 11

Question Type: MultipleChoice

An assessment reveals that enterprise risk management (ERM) practices are being applied inconsistently by IT staff. Which of the following would be the MOST effective corrective action?

Options:

A- Require ERM orientation sessions

B- Request the development of an IT risk register template.

C- Request a complete skills reassessment for all IT staff.

D- Update the ERM framework.

Answer:

D

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