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Question 1

Question Type: MultipleChoice

Which of the following is IMPERATIVE to the successful implementation of IT governance?

Options:

A- IT governance identifies benchmarking standards.

B- IT governance includes identification of business risk.

C- IT governance is sponsored by executives.

Answer:

С

Question 2

Question Type: MultipleChoice

What is the BEST way for senior leadership to communicate its expectations for IT governance prior to commencing a governance implementation plan?

Options:

A- Include a scope statement in the business case.

- B- Add key performance indicators (KPIs) to a balanced scorecard.
- C- Generate an IT governance policy.

Answer:

А

Question 3

Question Type: MultipleChoice

When designing an IT governance system, the NEXT step after considering the enterprise's strategic business objectives is to assess:

Options:

A- the enterprise's risk profile.

- B- the IT implementation method.
- **C-** the role of IT within the enterprise.

Answer:

А

Question 4

Question Type: MultipleChoice

Before designing an enterprise IT governance system, an organization should FIRST review and understand:

Options:

A- the enterprise's risk profile.

- B- the enterprise's strategy.
- C- current IT-related issues.

В

Question 5

Question Type: MultipleChoice

When refining the scope of a new IT governance system during the design phase, which of the following is the MOST significant driver to be considered?

Options:

A- The size of the enterprise

B- National or international locations

C- Cloud versus on-premises services

Answer:

Question 6

Question Type: MultipleChoice

Which of the following is considered good practice with regard to performance management of organizational structures?

Options:

A- Decision rights of the organizational structure are situation-dependent to facilitate escalation processes.

B- The organizational structure is informally established to enable agile change management.

C- Organizational meeting reports/minutes are available and meaningful to ensure transparency.

Answer:

С

Question 7

Question Type: MultipleChoice

Which of the following performance measures is used to assess a specific focus area?

Options:

A- Maturity level

B- Key goal indicator

C- Process capability rating

Answer:

А

Question 8

Question Type: MultipleChoice

Which of the following is a common characteristic of process capability levels 2 to 5?

Options:

A- The process's performance is monitored.

- B- The process's purpose is achieved.
- C- The process's description is well defined.

Answer:

С

Question 9

Question Type: MultipleChoice

Which role is responsible for managing the development, implementation, evaluation and ongoing maintenance of new and existing products and services?

Options:

A- Business process owner

- B- Service manager
- C- Product manager

Answer:

В

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