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Question 1

Question Type: MultipleChoice

Which of the following is a PRIMARY benefit associated with the management objective "managed strategy?"

Options:

- A) Desired value is delivered through a roadmap of incremental changes
- B) Service delivery is facilitated by adopting the latest technology innovations
- C) Effective communication channels are established across all levels of management

Answer:

A

Explanation:

<https://anyflip.com/qaigr/fnbk/basic/51-100>

Question 2

Question Type: MultipleChoice

The alignment goal titled "Competent and motivated staff with mutual understanding of technology and business" is part of which IT balanced scorecard (BSC) dimension?

Options:

- A) Customer
- B) Internal
- C) Learning and growth

Answer:

C

Explanation:

https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf

Question 3

Question Type: MultipleChoice

The alignment goal titled "Knowledge, expertise and initiatives for business innovation" is aligned to which IT balanced scorecard (BSC) dimension?

Options:

- A) Customer
- B) Learning and Growth
- C) Internal

Answer:

B

Explanation:

https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf (20)

Question 4

Question Type: MultipleChoice

The enterprise goal "Staff skills, motivation and productivity" is organized into which balanced scorecard (BSC) dimension?

Options:

- A) Growth
- B) Internal
- C) Customer

Answer:

B

Explanation:

<https://blog.firstreference.com/the-isaca-has-traded-in-cobit-5-for-cobit-2019-part-3-of-3/>

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Question 5

Question Type: MultipleChoice

Which "Role of IT" design factor is viewed as a driver for business process and service innovation?

Options:

- A) Support
- B) Strategic
- C) Turnaround

Answer:

B

Explanation:

[https://www.slideshare.net/ChristianFNissen/introduction-to-cobit-2019-and-it-management- 140511572](https://www.slideshare.net/ChristianFNissen/introduction-to-cobit-2019-and-it-management-140511572) (70)

Question 6

Question Type: MultipleChoice

Which of the following is a PRIMARY benefit associated with the management objective "managed strategy?"

Options:

- A) Desired value is delivered through a roadmap of incremental changes
- B) Service delivery is facilitated by adopting the latest technology innovations
- C) Effective communication channels are established across all levels of management

Answer:

A

Explanation:

<https://anyflip.com/qairg/fnbk/basic/51-100>

Question 7

Question Type: MultipleChoice

The enterprise goal "Staff skills, motivation and productivity" is organized into which balanced scorecard (BSC) dimension?

Options:

- A) Growth
- B) Internal
- C) Customer

Answer:

B

Explanation:

<https://blog.firstreference.com/the-isaca-has-traded-in-cobit-5-for-cobit-2019-part-3-of-3/>

#.X3IKWx1RWQ4

Question 8

Question Type: MultipleChoice

The alignment goal titled "Knowledge, expertise and initiatives for business innovation" is aligned to which IT balanced scorecard (BSC) dimension?

Options:

- A) Customer
- B) Learning and Growth
- C) Internal

Answer:

B

Explanation:

https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf (20)

Question 9

Question Type: MultipleChoice

Which "Role of IT" design factor is viewed as a driver for business process and service innovation?

Options:

- A) Support
- B) Strategic
- C) Turnaround

Answer:

B

Explanation:

[https://www.slideshare.net/ChristianFNissen/introduction-to-cobit-2019-and-it-management- 140511572](https://www.slideshare.net/ChristianFNissen/introduction-to-cobit-2019-and-it-management-140511572) (70)

Question 10

Question Type: MultipleChoice

The alignment goal titled "Competent and motivated staff with mutual understanding of technology and business" is part of which IT balanced scorecard (BSC) dimension?

Options:

- A) Customer
- B) Internal
- C) Learning and growth

Answer:

C

Explanation:

https://www.oo2.fr/sites/default/files/document/pdf/cobit-5_res_eng_1012.pdf

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