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Question 1

Question Type: MultipleChoice

A company uses Dynamics 365 Field Service.

The maintenance manager wants to be able to add a list of Questions to work orders to ensure that field technicians follow the same steps when servicing customer equipment.

You need to explain to the manager which features are available to meet the requirement. Which feature should you use?

Options:

- A) Connected Field Service
- B) Inspections
- C) Microsoft Customer Voice
- D) Scheduling

Answer:

B

Question 2

Question Type: MultipleChoice

equipment.

You need to explain to the manager which features are available to meet the requirement. Which feature should you use?

Options:

- A) Connected Field Service
- B) Inspections
- C) Microsoft Customer Voice
- D) Scheduling

Answer:

B

Explanation:

Question 3

Question Type: MultipleChoice

equipment.

You need to explain to the manager which features are available to meet the requirement. Which feature should you use?

Options:

- A) Connected Field Service
- B) Inspections
- C) Microsoft Customer Voice
- D) Scheduling

Answer:

B

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/field-service/inspections>

Question 4

Question Type: MultipleChoice

A company uses Dynamics 365 Field Service.

The maintenance manager wants to be able to add a list of Questions to work orders to ensure that field technicians follow the same steps when servicing customer equipment.

You need to explain to the manager which features are available to meet the requirement. Which feature should you use?

Options:

- A) Connected Field Service
- B) Inspections
- C) Microsoft Customer Voice

D) Scheduling

Answer:

B

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