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# Question 1

**Question Type:** DragDrop

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are a Microsoft Power Platform architect.

You have identified several project risks.

You need to categorize potential risks that are specific to your customer.

How should you categorize the risks? To answer, drag the appropriate categories to the correct risks. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Categories	Answer Area		
Resource risk		Risk	Category
Business risk		The project requires integration to custom-built on-premises systems that store business-sensitive data.	_
External risk		The organization is currently making significant go-to-market strategy adjustments.	
Security risk	•	The customer has a limited budget in relation to the project requirements.	

#### Answer:

See the Answer in the Premium Version!

# Question 2

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are creating a scope of work document for a solution. You have the following requirements:

- \* Track support cases, first response time, and resolution time.
- \* Include a chat-like interface that allows managers to check the status of cases with minimal

manual searching.

\* Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution.

NOT: Each correct selection is worth one point.

## **Options:**

- A- Dynamics 365 Customer Service
- **B-** Power virtual Agents
- C- PowerBI
- D- Dynamics 365 Customer Voice



A, B

## **Explanation:**

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

Track customer issues through cases

Record all interactions related to a case

Share information in the knowledge base

Create gueues and route cases to the right channels

Create and track service levels through service-level agreements (SLAs)

Define service terms through entitlements

Manage performance and productivity through reports and dashboards

Create and schedule services

Participate in chats

Manage conversations across channels

https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents https://docs.microsoft.com/en-us/dynamics365/customer-service/overview

## Question 3

**Question Type: Hotspot** 

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

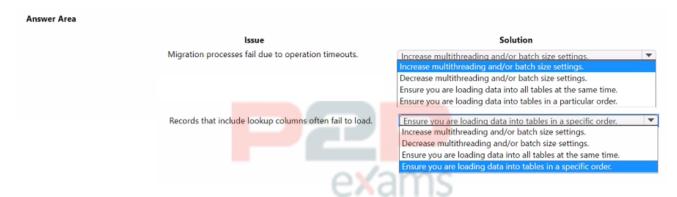
You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution. The company reports the following issues:

- \* Migration processes fail due to operation timeouts.
- \* Records that include lookup columns often fail to load.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



#### Answer:

See the Answer in the Premium Version!

# Question 4

Question Type: Hotspot

Case Study: Mix Questions

# Mix Questions

## PL-600 Mix Questions IN THIS CASE STUDY

You are a evaluating a solution design.

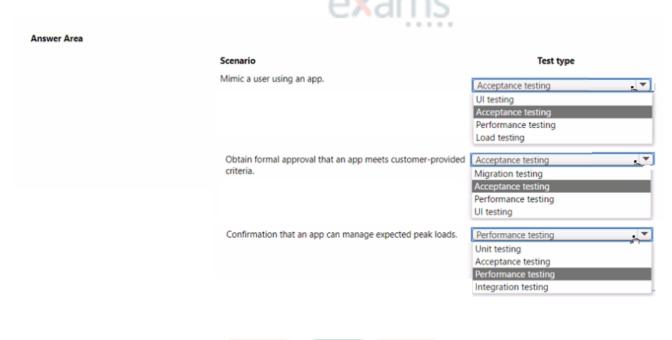
You need to test the following scenarios:

Mimic a user using an app.

- \* Obtain formal approval that an app meets customer-provided criteria.
- \* Confirmation that an app can manage expected peak loads.

Which test types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



### Answer:

See the Answer in the Premium Version!

# Question 5

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are assessing the capabilities of a project few a customer in the education sector.

the solution must meet the following requirements

- \* include curriculum and student management capabilities.
- \* Conform to on-going Microsoft platform upgrades.
- \* Minimize custom coding and configuration

You need to recommend a solution. What should you recommend?

## **Options:**

- A- Power Apps portal
- B- Microsoft Power Platform admin center
- C- Microsoft 365 admin center
- D- AppSource



#### Answer:

Α

# Question 6

**Question Type: Hotspot** 

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You design a Microsoft Power Platform app for a company. The company has the following requirements:

- \* need to use an off-the-shelf product by an ISV that provides functionality to enable customers to deposit funds into their account
- \* ability to handle a high number of customers depositing funds into their account during lunchtime hours

You need to recommend a solution that meets the requirements. Which components should you recommend?

To answer, select the appropriate options in the answer area.

#### **Answer Area**

# Requirement Download compliant ISV solutions. AppSource Security API limits AppSource ISV Studio Verify that the ISV solution will not have issues with highvolume transactions. AppSource ISV Studio API limits AppSource ISV Studio

Answer:

See the Answer in the Premium Version!

# Question 7

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

## PL-600 Mix Questions IN THIS CASE STUDY

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database.

You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install the Power Automate app in Microsoft Teams. Create a cloud flow for approval to add data to the SQL Server database.

Does the solution meet the goal?

## **Options:**

B- No

#### Answer:

В

## Question 8

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are a Microsoft Power Platform solution architect working on a project. API calls are being sent between external applications and a Microsoft Power Platform solution.

The number of requests per user within a given time frame varies. Some users may be exceeding the service protection API limits.

You need to ensure that the API conforms to service protection limits.

Which three metrics should you review? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

## **Options:**

- A- The number of requests that a user can make each day.
- B- The total number of requests that can be processed each day.
- C- The number of concurrent requests that a user can make.
- D- The total execution time for requests by all users.
- E- The combined execution time required to process requests from a user.

#### **Answer:**

A. C. E

## **Explanation:**

Three types of service protection API limit errors that can be returned:

Number of requests This limit counts the total number of requests during the preceding 300

second period.

Execution time This limit tracks the combined execution time of incoming requests during the preceding 300 second period.

Concurrent requests This limit tracks the number of concurrent requests.

https://docs.microsoft.com/en-us/powerapps/developer/data-platform/api-limits

## Question 9

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are evaluating a solution design for a model-driven app that will have a large number of complex forms.

Many of the forms take up to 10 seconds to load.

You need to recommend solution to speed up loading times for the forms.

Which two solutions should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

## Options:

- A- Consolidate and reduce scripts.
- B- Use synchronous JavaScript requests.
- C- Move scripts into the OnLoad event.
- D- Remove unnecessary fields.

#### **Answer:**

A, D

## **Explanation:**

Controls that require extra data beyond the primary record produce the most strain on form

responsiveness and loading speed. These controls fetch data over the network and often involve a waiting period (seen as progress indicators) because it can take time to transmit the data.

Keep only the most frequently used of these controls on the default tab.

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/design-performant-forms

# Question 10

**Question Type: Hotspot** 

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

You are designing a Microsoft Power Platform solution for a national repair service. The service has a 24-hour call center for customers to call and schedule repairs.

The solution dispatches a technician to troubleshoot and repair customer issues. Customers sign into a customer portal to view and log information concerning the repairs. The repair service contracts with third party technicians for repair jobs

The solution must meet the following requirements:

- \* Dispatch technicians to troubleshoot and repair customer issues
- \* Call center must log customer issues.
- \* Third -party technicians must be able to access assigned repair service jobs.

You need to recommend an authentication strategy.

Which authentication models should you use? To answer, select the appropriate options in the answer area.

#### **Answer Area**

## User type

## **Authentication model**

Call center employee

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Repair service customer

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

Third-party technician

Azure AD and a security role
Azure AD and a web role
Authenticated user and a security role
Authenticated user and a web role

#### Answer:

See the Answer in the Premium Version!

# Question 11

Question Type: MultipleChoice

Case Study: Mix Questions

# Mix Questions

PL-600 Mix Questions IN THIS CASE STUDY

A car dealership has a custom financing table.

You are working with a developer to add a button to a ribbon that displays a hidden section of a form when specific criteria are met.

You need to recommend tools and technologies for the developer

Which two tools or technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

## **Options:**

- A- Write a business rule.
- B- Write JavaScript code.
- C- Use the Ribbon Workbench.
- D- Use the form editor.



#### Answer:

B. C

## **Explanation:**

Client-side scripting using JavaScript is one of the ways to apply custom business process logic for displaying data on a form in a model-driven app.

You can use a community tool, Ribbon Workbench, to visually edit ribbons using the UI.

https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/client-scripting

https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/customize-commands-ribbon



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