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**Shared by Woodard on 06-06-2022**

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# Question 1

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## Question Type: MultipleChoice

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A company uses a third-party cloud-based app to make real-time business decisions. The app has a RESTful API.

You must design a Microsoft Power Platform solution that interacts with the third-party app. Changes made in the Microsoft Power Platform solution must be reflected in the cloud app.

You need to recommend technologies to integrate the Microsoft Power Platform solution with the cloud app.

Which two technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

### Options:

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- A- Scheduled Power Automate cloud flow with a custom connector to the cloud app
- B- Power Virtual Agents
- C- Custom plug-on registered with Microsoft Dataverse
- D- Model-driven app

## Answer:

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A, C

## Explanation:

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A: To enable Logic Apps, Power Automate, or Power Apps to communicate with the REST or SOAP API, use a custom connector, which is a wrapper around a REST API (Logic Apps also supports SOAP APIs).

C: Custom APIs are a powerful way to connect to any existing API, hosted anywhere, from PowerApps. You do not need a PowerApps Enterprise subscription to register or use a Custom API.

Custom APIs are RESTful endpoints that you can connect to and use from PowerApps. All you'll need is a Swagger definition file for your endpoint.

<https://docs.microsoft.com/en-us/power-platform/guidance/architecture/real-world-examples/custom-connector-canvas>

<https://powerapps.microsoft.com/hr-hr/blog/register-and-use-custom-apis-in-powerapps/>

## Question 2

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**Question Type:** MultipleChoice

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You are evaluating a solution design for a model-driven app that will have a large number of complex forms.

Many of the forms take up to 10 seconds to load.

You need to recommend solution to speed up loading times for the forms.

Which two solutions should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

### Options:

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- A- Consolidate and reduce scripts.
- B- Use synchronous JavaScript requests.
- C- Move scripts into the OnLoad event.
- D- Remove unnecessary fields.

### Answer:

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A, D

### Explanation:

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Controls that require extra data beyond the primary record produce the most strain on form responsiveness and loading speed. These controls fetch data over the network and often involve a waiting period (seen as progress indicators) because it can take time to transmit

the data.

Keep only the most frequently used of these controls on the default tab.

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/design-performant-forms>

## Question 3

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**Question Type: MultipleChoice**

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You are a Microsoft Power Platform solution architect working on a project. API calls are being sent between external applications and a Microsoft Power Platform solution.

The number of requests per user within a given time frame varies. Some users may be exceeding the service protection API limits.

You need to ensure that the API conforms to service protection limits.

Which three metrics should you review? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

**Options:**

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- A- The number of requests that a user can make each day.
- B- The total number of requests that can be processed each day.
- C- The number of concurrent requests that a user can make.
- D- The total execution time for requests by all users.
- E- The combined execution time required to process requests from a user.

**Answer:**

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A, C, E

**Explanation:**

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Three types of service protection API limit errors that can be returned:

Number of requests This limit counts the total number of requests during the preceding 300 second period.

Execution time This limit tracks the combined execution time of incoming requests during the preceding 300 second period.

Concurrent requests This limit tracks the number of concurrent requests.

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/api-limits>

## Question 4

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### Question Type: MultipleChoice

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You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

### Options:

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- A- Review AppSource for prebuilt solutions.
- B- Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C- Embed an iframe that points to a currency exchange service into a model-driven app.
- D- Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

### Answer:

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A, B

## Explanation:

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B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

## Question 5

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**Question Type:** MultipleChoice

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You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.



You need to recommend a relationship behavior.

Which relationship behavior should you recommend?

**Options:**

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A- Referential, Restrict Delete

B- Custom

C- Parental

D- Referential, Remove Link

**Answer:**

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A

**Explanation:**

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Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

## Question 6

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**Question Type:** MultipleChoice

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You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments.

You need to prevent specific users from accessing specific environments.

What should you do?

### Options:

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- A- Remove all security roles from the users of the specific environments.
- B- Remove the user from the business unit.
- C- Remove the user from all security groups.
- D- Remove the user from all teams.

### Answer:

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A

### Explanation:

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Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

## Question 7

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**Question Type:** MultipleChoice

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An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

Create and qualify leads to contacts

Generate quotes and convert quotes to orders

Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

### Options:

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- A- Dynamics 365 mobile app and a Power Apps canvas app
- B- Dynamics 365 for Phones only
- C- Dynamics 365 Customer Service and Dynamics 365 Sales
- D- Unified Service Desk

### Answer:

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A

### Explanation:

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There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data-matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system-barcode-scanning>

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

## Question 8

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### Question Type: MultipleChoice

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A company provides professional development certifications to technologies around the world. The company uses multiple call centers to support customers. The company plans to implement Dynamics 365 Customer Service.

The company must increase productivity for call center employees. The solution must meet the following requirements:

Handle multiple customer interactions at once

Ensure that users can access information from several business applications.

Interact with customers by using the following channels: chat, phone calls, emails, and online reviews.

Implement all functionality in a single interface.

You need to recommend a solution that meets the requirements of the company.

What should you recommend?

### Options:

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**A-** Omnichannel for Customer Service

**B-** Live Assist for Microsoft Dynamics 365 Powered by CafeX

**C-** LinkedIn connector

**D-** Unified Service Desk

### **Answer:**

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A

### **Explanation:**

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Omnichannel for Customer Service is a robust application that extends the power of Dynamics 365 Customer Service to enable organizations to instantly connect and engage with their customers via channels like Live Chat and SMS.

Omnichannel for Customer Service also provides a modern, customizable, high-productivity app that allows agents to engage with customers across different channels. The application offers contextual customer identification, real-time notification, integrated communication, and agent productivity tools like KB integration, search, and case creation to ensure agents are effective.

<https://docs.microsoft.com/en-us/dynamics365/customer-service/introduction-omnichannel>

## **Question 9**

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**Question Type: MultipleChoice**

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You are designing a Microsoft Power Platform solution to help a company manage sales leads.

The solution has the following requirements:

Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.

Respond to sales events by using organization-defined best practices.

You need to recommend a component for the app.

What should you recommend?

**Options:**

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- A- Power Automate cloud flow
- B- Business process flow
- C- Power Automate desktop flow
- D- Playbook

**Answer:**

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B

**Explanation:**

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You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

## Question 10

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**Question Type: MultipleChoice**

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A company wants to create a Power Automate flow that posts marketing events to social media.

The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data.

a. The company will not post events to unauthorized social media platforms.

You need to ensure that the requirement is met.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.



### Options:

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- A- Configure the relevant connector so that is part of the Non-Business data group category.
- B- Create a security role to prevent data export.
- C- Configure an Azure Active Directory (AAD) security role for the maker to the environment.
- D- Create a Data Loss Protection (DLP) policy.
- E- Configure the relevant connector so that it is part of the Blocked data group category.

### Answer:

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D, E

### Explanation:

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DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

## Question 11

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**Question Type: MultipleChoice**

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You are designing a Power Platform solution for a company.

Users must be granted access only to data that is relevant to them.

You need to recommend actions to meet the requirements.

Which two recommendations should you make? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

**Options:**

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- A-** Add column security profiles to applicable teams.
- B-** Define and configure security roles.
- C-** Create teams and assign security roles and users to the teams.
- D-** Create business units and assign security roles to the business units.

**Answer:**

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B, D

**Explanation:**

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To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

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