



Free Questions for PL-900 by certscare

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Question 1

Question Type: DragDrop

A customer service department uses Microsoft Dynamics 365 Customer Service to manage repair requests. The repair team tracks their efforts using a Microsoft SharePoint list. The company must use Microsoft Power Platform to connect the repair team with the Dynamics 365 Customer Service solution. The solution must meet the following requirements:

Requirement Number	Requirement
Microsoft Power BI	From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.
Canvas app	Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.
Microsoft Power Automate	Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a

Technologies	Answer Area	Scenario
Microsoft Power BI		Requirement 1
Canvas app		Requirement 2
Microsoft Power Automate		Requirement 3
Microsoft Power Virtual Agents chatbot		

Question 2

Question Type: Hotspot

A company creates unmanaged model-driven apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

Answer Area

	Statement	Yes	No
Answer:	Administrators can modify forms.	<input type="radio"/>	<input type="radio"/>
	An App Maker can create personal views and system views.	<input type="radio"/>	<input type="radio"/>
	An App Maker does not need to publish form changes for new columns to appear.	<input type="radio"/>	<input type="radio"/>

Question 3

Question Type: MultipleChoice

A company creates canvas apps for its sales team.

A user creates a canvas app from a data source.

You need to determine the screens created.

Which three screens should you identify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

Options:

A- welcome

B- edit/create

C- browse

D- details

E- delete

Answer:

B, C, D

Question 4

Question Type: MultipleChoice

You create a Power Apps app and Power Automate flow.

You need to combine multiple types of field values into a single string value and format the string.

What should you use?

Options:

- A- switch
- B- environment variable
- C- expression
- D- condition

Answer:

C

Question 5

Question Type: MultipleChoice

You create a canvas app that uses a Microsoft Excel spreadsheet as a data source.

The spreadsheet contains a list of pets. Each column in the spreadsheet is a different attribute about a pet.

You need to create an interface to allow users to save a new pet record to the spreadsheet.

What is the minimum number of controls you need to implement to create the interface?

Options:

- A- One control: an edit form control
- B- Two controls: an edit form control and a button control
- C- Three controls: a text input control, a date picker control, and a combo box control
- D- Four controls: a text input control, a date picker control, a combo box control, and a button control

Answer:

B

Question 6

Question Type: DragDrop

You are creating a Power Automate flow.

You need to retrieve data from several sources including Microsoft Excel Azure Data Lake, and GitHub.

What should you use? To answer, drag the appropriate components to the correct data sources. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area
Connector	
Answer:	
Formula	

Data source	Component
Microsoft Excel	<input type="text"/>
Azure Data Lake	<input type="text"/>
GitHub	<input type="text"/>

Question 7

Question Type: MultipleChoice

A company plans to move an on-premises customer service data management system to a cloud-managed solution.

The customer service application must be replaced by a model-driven application. The company uses Microsoft SQL Server Integration Services (SSIS) packages to move data from the on-premises database system to a third-party enterprise resource planning (ERP) system.

You need to replace the SSIS packages for data transfer.

What should the company use in place of the packages to move the data?

Options:

A- Microsoft Azure Data Lake

B- Power Virtual Agents

C- Data Migration Framework

D- Power Platform connector

Answer:

C

Question 8

Question Type: Hotspot

A company plans to implement Power BI.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Answer:	Statements	Yes	No
Power BI Report Builder is the only tool used to create reports to be published to the Power BI service.	<input type="radio"/>	<input type="radio"/>	
Power BI service can include calculated columns.	<input type="radio"/>	<input type="radio"/>	
Power BI Desktop can include calculated columns.	<input type="radio"/>	<input type="radio"/>	

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