



Microsoft PL-900 Mock Exam

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Question 1

Question Type: MultipleChoice

A company is considering implementing Power Platform. The company must minimize development costs.

For which three scenarios should you consider implementing Power Apps Portals? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Options:

- A- a customer support website that includes knowledgebase search and support for document uploads
- B- a public website that supports multilingual communities with forums and blogs support
- C- a secure website for mobile users that is available only by using a VPN into the corporate network
- D- a secure website for vendors accessing data stored in Common Data Service
- E- an internal website for employees with limited access to Dynamics 365 Finance data

Answer:

A, B, E

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

Question 2

Question Type: MultipleChoice

A company has an online store to sell toys. The volume of order tracking requests has increased.

You need to allow customers to use an interactive interface on the website to request order tracking Information.

Which technology should you use?

Options:

- A- Customer Service Insights
- B- Power BI
- C- Power Virtual Agents chatbots
- D- Power Automate flows

Answer:

A

Question 3

Question Type: MultipleChoice

You create a Power BI dashboard that displays Common Data Model data.

a. You need to share the Power BI dashboard with coworkers and allow the coworkers to collaborate. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

Options:

- A- Create a Power Automate flow to export the data into a SQL Server database.
- B- Publish the dashboard as an app to your coworkers.
- C- Export the data to Microsoft Excel. Make required changes and then re-import the data.
- D- Create a Power BI workspace and grant coworkers permissions.

Answer:

A, B

Explanation:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-the-new-workspaces>

Question 4

Question Type: MultipleChoice

A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations.

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

Options:

- A- Prompt a user for consent to use their personal data and record the date consented.
- B- Automatically deactivate a user who has not used the portal in six months.
- C- Force a user to update security questions after a specific amount of time.
- D- Block users who are identified as minors.

Answer:

A, D

Explanation:

https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

Question 5

Question Type: MultipleChoice

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics 365 Commerce.

You need to use the appropriate component.

What should you use?

Options:

- A- business process flow

- B- business rule
- C- Common Data Service
- D- entity metadata

Answer:

C

Question 6

Question Type: MultipleChoice

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

Options:

- A- Use Common Data Services to connect to application data.
- B- You only need to set up groups in Microsoft 365 for permissions to all data.
- C- Users can access both Microsoft 365 and Dynamics 365 by using Single Sign-on (SSO).

Answer:

A

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