



**Free Questions for 1Z0-1034-22 by certscare**

**Shared by Moreno on 29-06-2022**

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# Question 1

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## Question Type: MultipleChoice

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You are creating the authentication portion of an add-in and have several options.

The agents will have access to use the Connect Web Services (CWS) API and session authentication. Each agent will require a unique login to the system, and audit history should be aggregated by a unique agent.

Identify the correct way to handle authentication in an add-in.

### Options:

---

- A- Authenticate via a single username and password that is stored in a text file included with the add-in.
- B- Authenticate via a customized SAML authentication structure.
- C- Authenticate via staff account and session ID by calling prepareConnectsession.
- D- Authenticate via username and password that are stored in add-in server configuration variables.

### Answer:

---

C

## Question 2

---

### Question Type: MultipleChoice

---

How can you make the Incident.Subject workspace field "required" from within the Workspace Add-in code?

A)

```
Execute the following command from within the Add-in code:  
RecordContext.ExecuteEditorCommand(RightNow.AddIns.Common.EditorCommand.Required,  
"IIncident.Subject");
```

B)

```
Execute _recordContext.TriggerNamedEvent("SET_SUBJECT_REQUIRED") from within the Add-  
in code and have a workspace rule in the Incident workspace that triggers when the named event  
"SET_SUBJECT_REQUIRED" fires. Then set the Incident.Subject field to "required" using the  
workspace rule.
```

C)

```
Use the following code:  
IIncident incident = (IIncident)_recordContext.GetWorkspaceRecord  
(RightNow.AddIns.Common.WorkspaceRecordType.Incident);  
incident.Subject.IsRequired = true;
```

D)

```
Execute the following command from within the Add-in code:  
GlobalContext.AutomationContext.EditWorkspaceRecord("IIIncident.Subject",  
ActionType.Required);
```

### Options:

---

- A- Option A
- B- Option B
- C- Option C
- D- Option D

### Answer:

---

B

## Question 3

---

Question Type: MultipleChoice

---

You have extended the standard Contact model to a custom model named Extendedcontact, which contains the addcustomName ()function. You have completed the mapping in extensions.yml file already.

What is the correct code to call this function from a custom controller?

A)

```
$CI = get_instance();  
$CI->model->custom->Extendedcontact->addCustomName();
```

B)

```
$this->model('Contact')->addCustomName();
```

C)

```
$this->load->model('Extendedcontact');  
$this->Extendedcontact->addCustomName();
```

D)

```
$this->load->model->custom->Extendedcontact;  
$this->Extendedcontact->addCustomName();
```

E)

```
$CI = get_instance();  
$CI->model->custom('Extendedcontact')->addCustomName();
```

**Options:**

---

A- Option A

B- Option B

C- Option C

D- Option D

**Answer:**

---

D

## Question 4

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**Question Type: MultipleChoice**

---

Which two methods can be used in the Connect for PHP API to obtain the error code and error text when the connectAPIError exception is thrown?

**Options:**

---

A- logMessageO

- B- getCodeO
- C- errorCodeO
- D- getMessageO
- E- errorMessags()

**Answer:**

---

A, D

## Question 5

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**Question Type:** MultipleChoice

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Your client wants to create three themes: gold, silver, and bronze.

Which three actions will allow the themes to be set dynamically through the URL?

**Options:**

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- A- Create the post\_page\_render hook.

- B-** Create a custom model that will, among other things, call the `setTheme ( )` method.
- C-** Create custom controller that will, among other things, call the `setTheme ( )` method.
- D-** Create custom widget that will, among other things, call the `setTheme ( )` method.
- E-** Create the `pre_page_r@nder` hook.
- F-** Create themes in `mapping.php` by using the `<m:theme>` page tag.
- G-** Define themes in the template by using the `<rn:theme>` page tag.

**Answer:**

---

B, C, G

## Question 6

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**Question Type: MultipleChoice**

---

How can you make the `Incident.Subject workspace` field "required" from within the `Workspace Add-in` code?

A)



Execute the following command from within the Add-in code:  
`RecordContext.ExecuteEditorCommand(RightNow.AddIns.Common.EditorCommand.Required, "IIncident.Subject");`

B)

Execute `_recordContext.TriggerNamedEvent("SET_SUBJECT_REQUIRED")` from within the Add-in code and have a workspace rule in the Incident workspace that triggers when the named event "SET\_SUBJECT\_REQUIRED" fires. Then set the `Incident.Subject` field to "required" using the workspace rule.

C)

Use the following code:  
`IIncident incident = (IIncident)_recordContext.GetWorkspaceRecord(RightNow.AddIns.Common.WorkspaceRecordType.Incident);  
incident.Subject.IsRequired = true;`

D)

Execute the following command from within the Add-in code:  
`GlobalContext.AutomationContext.EditWorkspaceRecord("IIncident.Subject", ActionType.Required);`

**Options:**

---

- A- Option A
- B- Option B
- C- Option C
- D- Option D

**Answer:**

---

B

## Question 7

---

**Question Type:** MultipleChoice

---

You have extended the standard Contact model to a custom model named Extendedcontact, which contains the addcustomName ()function. You have completed the mapping in extensions.yml file already.

What is the correct code to call this function from a custom controller?

A)

```
$CI = get_instance();  
$CI->model->custom->Extendedcontact->addCustomName ();
```

B)

```
$this->model('Contact')->addCustomName();
```

C)

```
$this->load->model('Extendedcontact');  
$this->Extendedcontact->addCustomName();
```

D)

```
$this->load->model->custom->Extendedcontact;  
$this->Extendedcontact->addCustomName();
```

E)

```
$CI = get_instance();  
$CI->model->custom('Extendedcontact')->addCustomName();
```

### Options:

---

A- Option A

B- Option B

C- Option C

D- Option D

**Answer:**

---

D

## Question 8

---

**Question Type:** MultipleChoice

---

Which two methods can be used in the Connect for PHP API to obtain the error code and error text when the connectAPIError exception is thrown?

**Options:**

---

A- logMessageO

B- getCodeO

C- errorCodeO

D- getMessageO

E- errorMessags()

**Answer:**

---

A, D

## Question 9

---

### Question Type: MultipleChoice

---

You are creating the authentication portion of an add-in and have several options.

The agents will have access to use the Connect Web Services (CWS) API and session authentication. Each agent will require a unique login to the system, and audit history should be aggregated by a unique agent.

Identify the correct way to handle authentication in an add-in.

### Options:

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- A- Authenticate via a single username and password that is stored in a text file included with the add-in.
- B- Authenticate via a customized SAML authentication structure.
- C- Authenticate via staff account and session ID by calling prepareConnectsession.
- D- Authenticate via username and password that are stored in add-in server configuration variables.

### Answer:

---

C

## Question 10

---

**Question Type:** MultipleChoice

---

Your client wants to create three themes: gold, silver, and bronze.

Which three actions will allow the themes to be set dynamically through the URL?

### Options:

---

- A- Create the `post_page_render` hook.
- B- Create a custom model that will, among other things, call the `setTheme ( )` method.
- C- Create custom controller that will, among other things, call the `setTheme ( )` method.
- D- Create custom widget that will, among other things, call the `setTheme ( )` method.
- E- Create the `pre_page_render` hook.
- F- Create themes in `mapping.php` by using the `<m:theme>` page tag.
- G- Define themes in the template by using the `<rn:theme>` page tag.

### Answer:

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B, C, G

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