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Question 1

Question Type: MultipleChoice

Which statement regarding the difference between digital assistance and ordinary chatbots (skills) Oracle Digital Assistant is FALSE?

Options:

- A- Only a digital assistant supports Intelligent routing.
- B- Only a digital assistant can support multiple channels.
- C- Only a digital assistant supports cross-domain Interactions.
- D- Only a digital assistant can have multipurpose uses.

Answer:

C

Question 2

Question Type: MultipleChoice

Which three are goals of a conversation workshop?

Options:

- A-** Define a persona for the digital assistant.
- B-** Determine who will be using the digital assistant and what they expect of it.
- C-** Define the conversation flow in detail, Including determining where you can modular size flows.
- D-** Determine what the happy path and unhappy path will look like.
- E-** Gather the majority of training utterances for your intents.

Answer:

A, B, D

Question 3

Question Type: MultipleChoice

Which statement about a digit assistant is FALSE?

Options:

- A- It can communicate with customers through different messaging platforms.
- B- It intelligently routes user messages based on NLP and rule-based routing.
- C- It ensures that a user completes a conversation in skill before allowing that user to trigger the intent of a different skill.
- D- It can be used to manage a set of skills, including skills that you create yourself and skills that you have added from Skill Store.

Answer:

C

Question 4

Question Type: MultipleChoice

In which case would you need to use an entity event handler?

Options:

- A- You need to do a backend check to validate bag items.

- B-** You need to resolve an entity value, such as 'before Friday,' that relies on a prefix.
- C-** You need to use Apache FreeMarker expressions to resolve bag items.
- D-** You need to use regular expressions to resolve bag Items.

Answer:

A

Question 5

Question Type: MultipleChoice

How are flows connected to each other in skills developed with Visual Flow Designer?

Options:

- A-** Through backend services
- B-** Through a master map file
- C-** Through user inputs
- D-** Through invoke-flow calls

Answer:

D

Question 6

Question Type: MultipleChoice

Which is NOT typically a desirable quality in a digital assistant's conversational style?

Options:

A- Is natural, collaborative, and personable

B- Acknowledges input and shows that It understands it

C- Sometimes makes lighthearted digressions

D- Embraces positive human qualities like empathy, humor, and contrition (when appropriate)

Answer:

C

Question 7

Question Type: MultipleChoice

What is the primary purpose of using implicit confirmation in a conversation?

Options:

- A- To indicate to the user that they can leave the conversation at any time
- B- To end the conversation without forcing the user to click buttons.
- C- To enable the user to continue the conversation without clicking any buttons
- D- To show that the digital assistant has understood what was being asked

Answer:

D

Question 8

Question Type: MultipleChoice

What is a good rule of thumb for creating test utterances?

Options:

- A-** Do a 95/5 split of your utterances with 95% going to the model and 5% to tests.
- B-** Do an 80/ 20 split of your utterances, with 80% going to the model and 20% to tests.
- C-** Use 20% of the utterances you have created for both the training model and tests.
- D-** Use 5% of the utterances you have created for both the t raining model and tests.

Answer:

A

Question 9

Question Type: MultipleChoice

Which three statements are true about composite bag entities?

Options:

- A- They define a business domain object as a collection of related system and custom entitles.
- B- When you add entitles to the composite bag, you can control how they get extracted with respect to other entities and when they are prompted for.
- C- You need to create a separate composite bag to address nonentity types, such as strings, locations, and attachments.
- D- The composite bag can resolve all entity values using only a single state in the dialog flow.
- E- The composite bag always enforces every entity Item to have a valid value before allowing the conversation to move to the next state in the dialog flow.

Answer:

B, D, E

Question 10

Question Type: MultipleChoice

Which statement is true about out-of-order extraction in composite bag entities?

Options:

- A-** You need to write alternate flows to handle each possible variation of out-of-order ex-traction.
- B-** You need to provide a separate state for each possible variation of out-of-order extraction.
- C-** Information provided before it is prompted for is always permanently slotted and can-not be changed later.
- D-** Values provided by the user are slotted even if the user has not yet been prompted for them.

Answer:

D

Question 11

Question Type: MultipleChoice

Imagine you have created a skill using Digital Assistant's native language support where English primary language and Italian and Italian is a secondary language. You want to make sure that the skill is able responds in Italian to conversations initiated in Italian. Which statement is true?

Options:

- A-** You can configure the skill to use an external transition service to translate the English messages to Italian.

- B-** You need to create Italian resource bundle entries for each of the outgoing messages.
- C-** You can have Digital Assistant automatically translate the English version of the responses into Italian.
- D-** You can use a combination of providing Italian resource bundle entries and letting the skill itself automatically translate from the English message

Answer:

D

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