Pegasystems PCBA PEGACPBA24V1 Practice Questions

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Question 1

Question Type: MultipleChoice

Which two requirements ensure that valid data is used in a case? (Choose Two)

Options:

A- The data fits the business logic.
B- The data is organized in a data type.
C- The data is locally sourced.
D- The data is the correct field type.

Answer:

A, D

Explanation:

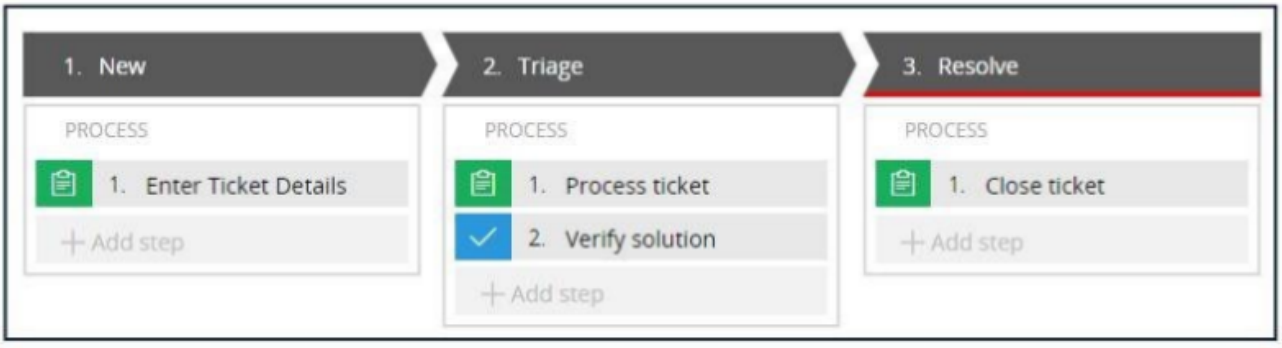
The data fits the business logic: Ensuring data fits the business logic guarantees that it aligns with the defined processes and rules.

The data is the correct field type: Ensuring the data type is correct is crucial for preventing data-related errors and ensuring compatibility with the system.

Question 2

Question Type: MultipleChoice

A help desk ticket case type is defined as follows:



If the Process ticket step is configured to set the status to Pending-Verification, when is the status of the case set to Pending-Verification?

Options:

A- When Verify solution step starts
B- When the Process ticket step starts
C- When the Process ticket step completes
D- When the Triage stage completes

Answer:

B

P2P exams

Question 3

Question Type: MultipleChoice

Consider the following scenario: A customer files a fraud complaint. The complaint is investigated by a customer service agent.

The customer service agent may request additional information form the customer

The merchant is notified and given 15 days to dispute the fraud claim

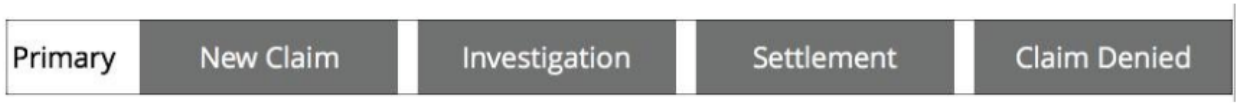
If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to the account

If the fraud claim is rejected, the customer is notified and given 15 days to respond

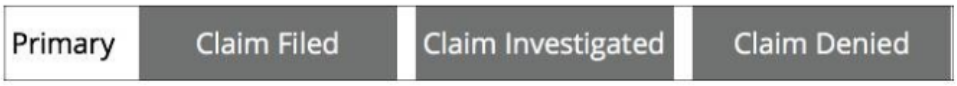
Select the case life cycle design that follows the quidelines for identifying and naming stages.

P2P exams

A



B



C



D



Options:

A- Option A
B- Option B
C- Option C
D- Option D

Answer:

D

Question 4

Question Type: MultipleChoice

In a purchase request case type, you have the following requirement: Purchase requests should automatically go to a manager of an employee. To meet this requirement, you design a case with a ___.

Options:

A- process that routes to the manager
B- stage to route requests to the manager
C- step that routes to the manager

D- change stage step to allow the employee to route to the manager

Answer:

A

Question 5

Question Type: MultipleChoice

In a job application case for a call center position, all customer service agents must speak English, but positions for Spanish, French, and German speakers are also available. During the interview process illustrated below, the Conduct Interview assignment task must be routed to an interview who speaks the same language as the applicant.



What is the best way to design routing so the correct interviewer is assigned the task?

Options:

A- Route the job application to a specific queue using the Use business logic option
B- Route the job application to a specific user using the Use business logic option
C- Route the job application to an operator within a skilled group using the Specific user option
D- Route the job application to an appropriately skilled operator using the Specific user option

Answer:

A

Question 6

Question Type: MultipleChoice

Consider the following user story: As an account owner, I want to be able to add a member to my account so I can give the member temporary access. Which two questions help you define the fields for the user view? (Choose two.)

Options:

A- What fields does the account owner need to see to be able to add a temporary member?
B- Do the fields about the temporary member needs to be displayed in multiple languages?
C- Will field information about the temporary member be stored in an external database?
D- How do the fields for the temporary member needs to be displayed?

Answer:

A, D

Question 7

Question Type: MultipleChoice

Which two requirements can you support by configuring a mobile channel in App Studio? (Choose Two)

Options:

A- Lock the application after 20 minutes of inactivity.
B- Configure a left swipe behavior to open a message.
C- Grant access to the mobile app for a specific user.
D- Set the dimensions of an application icon to 180x180 pixels.

Answer:

A, B

Explanation:

Lock the application after 20 minutes of inactivity: You can configure security settings in a mobile channel to automatically lock the application after a specified period of inactivity to

enhance security.

Configure a left swipe behavior to open a message: Mobile channels in App Studio allow configuring custom swipe gestures to perform specific actions such as opening a message when the user swipes left.

Question 8

Question Type: MultipleChoice

Consider this requirement for a business transaction:

If approved, the request is forwarded to the Fulfilment department

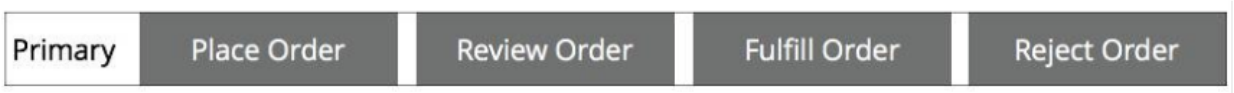
If the manager rejects the request, it is sent back to the employee for reconciliation or cancellation

The Fulfillment department will process the request if the requested items are in stock

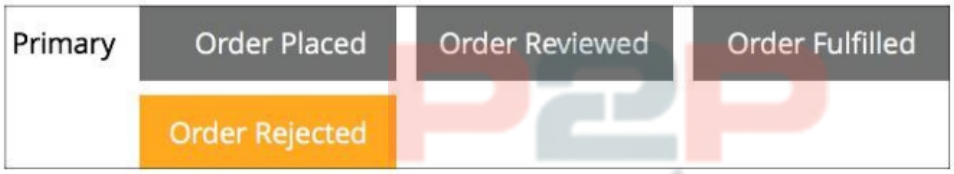
An employee submits a request to purchase equipment. The request is sent to the manager for review and approval.

Select the case life cycle design that most closely follows the guidelines for identifying and naming stages.

A



B



C



D



Options:

A- Option A
B- Option B
C- Option C
D- Option D

Answer:

D

Question 9

Question Type: MultipleChoice

1 provides a data virtualization layer, separating business logic from interface configurations. Developers use 2 to declare how data is mapped from external sources into your application's 3 and properties. Developers use 4 to ensure Case data remains synchronized with systems of record.

Options:

A- 1: Data Page, 2: Data Transform, 3: Data Model, 4: Integration
B- 1: Data Model, 2: Integration, 3: Data Page, 4: Data Transform
C- 1: Data Page, 2: Integration, 3: Data Model, 4: Data Transform
D- 1: Integration, 2: Data Transform, 3: Data Page, 4: Data Model

Answer:

C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests data management.

1: Data Page: Virtualizes data. Extract: Pega Academy, Data Management: ''Data Pages provide virtualization.''

2: Integration: Maps external data. Extract: Pega Academy, Data Management: ''Integrations map external sources.''

3: Data Model: Stores properties. Extract: Pega Academy, Data Management: ''Data Model holds application data.''

4: Data Transform: Synchronizes data. Extract: Pega Academy, Data Management: ''Data Transforms sync case data.''

C: Correct. Others misalign roles.

Question 10

Question Type: MultipleChoice

Which three tasks should be done as part of the DevOps pipeline? (Choose Three)

Options:

A- Extract data using Business Intelligence Exchange (BIX).
B- Track Security checklist completion.
C- Run both unit and scenario tests.
D- Verify the guardrail compliance score.
E- Review the three basic authorization models.

Answer:

B, C, D

Explanation:

Project delivery leader: The Project Delivery Leader is responsible for overseeing the project plan, managing resources, and ensuring that project milestones are met. They play a key role in verifying the project plan and adjusting schedules to manage expectations and ensure timely delivery.

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