



Free Questions for PEGAPCSA87V1 by dumpshq

Shared by Newman on 29-01-2024

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Question 1

Question Type: MultipleChoice

In a purchase request case type, you have the following requirement: Purchase requests should automatically go to a manager of an employee.

To meet this requirement, you design a case with a_____.

Options:

A- step that routes to the manager

B- change stage step to allow the employee to route to the manager

C- stage to route requests to the manager

D- process that routes to the manager

Answer:

A

Question 2

Question Type: MultipleChoice

As part of the case design, after someone completes a purchase, the application should send a confirmation email. How do you design the case life cycle to send the email?

Options:

- A- As part of the stage configuration
- B- As an alternate stage
- C- As part of the case configuration
- D- As a separate process step

Answer:

A

Question 3

Question Type: MultipleChoice

Which requirement is satisfied by configuring a service level agreement?

Options:

- A- Requests from customers with elite status go to a dedicated work group,
- B- A transaction review is completed within 24 hours.
- C- Users are notified when they receive an assignment.
- D- Transaction dispute cases are considered more urgent than address change cases.

Answer:

B

Question 4

Question Type: MultipleChoice

A company requires that patients receive status updates during processing of medical tests.

Patients are not users of the application. You create the work party for the patient as an

instance of which class?

Options:

- A- Data-Party-Person
- B- Data-Party-Operator
- C- Data-Party-Org
- D- Data-Party-Com

Answer:

A

Question 5

Question Type: MultipleChoice

A form listing nearby restaurants has four columns:

Restaurant name

Restaurant location

Thumbnail image of the seating area

Make reservation (check box)

You want to ensure that users have the information they need to make a reservation regardless of screen size. When viewed on a small screen, you do not need to display the images.

What three configuration steps do you take to support this requirement? (Choose Three)

Options:

- A- Set the importance of the image column to Secondary.
- B- Set the importance of the Make reservation column to Primary.
- C- Set the importance of the image column to Other.
- D- Set the importance of the Restaurant name and Make reservation columns to Primary.
- E- Set the importance of the Restaurant location and Make reservation columns to Secondary.
- F- Set the importance of the Restaurant name column to Primary.

Answer:

C, E, F

Question 6

Question Type: MultipleChoice

You are asked to build a report listing customer order cases with an Order Total value over USD10000 sorted by Creation date (pxCreateDate). The report should display the following three fields: Case ID (pyID), Customer ID, and Order Total. Which property or property combination should you optimize to improve performance?

Options:

- A- Order Total
- B- pxCreateDate
- C- Customer ID and Order Total
- D- pxCreateDate and Order Total

Answer:

C

Question 7

Question Type: MultipleChoice

Which two statements demonstrate the role of a report? (Choose Two)

Options:

- A- Reports are used to assess process performance.
- B- Reports are used to update data in a database.
- C- Reports are used to select items from a list while working in an assignment.
- D- Reports are used to source a list of selectable items while working in an assignment

Answer:

A, C

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