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Question 1

Question Type: MultipleChoice

The Team Manager has received notification that the new hardware and software solution has been installed and completed, but there is a concern that it has not been approved by the appropriate people.

Which 2 actions should the Team Manager take to check that the completed products have been approved as required?

Options:

- A-** Check the Work Package to ascertain who should approve the completed Work Package.
- B-** Check the Product Descriptions to ascertain who should have approved the products.
- C-** Check the Configuration Management Strategy for product handover procedures.
- D-** Check the approval records as required in the Work Package.
- E-** Check the Product Descriptions for the quality method required.

Answer:

B, D

Question 2

Question Type: MultipleChoice

Two weeks after starting work the Team Manager noticed that each completed product had exceeded its estimated effort by around 10%. If this trend continues the Work Package will exceed its agreed cost tolerance of 5%.

Which 2 actions should the Team Manager take in response to this situation?

Options:

- A- Check the status of the products currently being worked on and analyze the effort expended, to determine if the trend is continuing.
- B- Update the Team Plan by increasing all future work estimates by 10%.
- C- Amend the Work Package and ensure that the revised targets are met.
- D- Escalate the situation in the next Checkpoint Report.
- E- Raise an issue that costs will exceed tolerance if the current trend continues.

Answer:

A, E

Question 3

Question Type: MultipleChoice

The chair of a quality review meeting advised the Team Manager that, because there were so many major issues, the product had been rejected. The presenter estimated that the corrections would take about two weeks. The re-assessment of the product will take a further week, resulting in a three-week delay. The Work Package only has one week tolerance.

Which 2 actions should the Team Manager take in response to this situation?

Options:

- A-** Ask the reviewers to work overtime to prevent the delay.
- B-** Ensure that the situation is included in the next Highlight Report.
- C-** Raise an issue explaining that tolerances are forecast to be exceeded.
- D-** Advise the Project Manager of the risk that there may be a two-week delay in the delivery of one of the products.
- E-** Ensure that the Quality Register is updated with the quality review result.

Answer:

C, E

Question 4

Question Type: MultipleChoice

While producing the Team Plan to deliver the agreed Work Package, it became apparent that the user representatives assigned 10 check some of the products were unsuitable.

Which 2 actions should the Team Manager take in response to this situation?

Options:

- A-** Consult the Senior Supplier to assign suitable reviewers.
- B-** Discuss the situation with Project Assurance and agree the changes or additions to the reviewers. Advise the Project Manager of this risk.
- C-** Ensure the Quality Register is updated with details of the agreed amendments to the reviewers.
- D-** Notify the Project Manager by raising an Exception Report explaining that the original reviewers are unsuitable.

Answer:

A, B

Question 5

Question Type: Hotspot

Column 1 is a list of entries from the Daily Log that occurred during stage 4 in the Controlling a Stage process. For each entry in Column 1, select the first management product from Column 2 that should have been updated, or created, as a result of the entry. Each selection from Column 2 can be used once, more than once or not at all.

Drop down the right answer from column 1 to column 2.

Column 1

The Executive has asked for a minor change to the baselined detailed design document. This change will not affect any other products.

Answer:

Column 2

- Risk Register
- Team Plan
- Issue Register
- Stage Plan for stage 4
- Lessons Log
- Project Plan

Question 6

Question Type: MultipleChoice

~~Staff communication was very useful in getting support from MFH staff who will be using the outsourced services.~~

During a work package the Team manager needs to keep the project manager informed, ~~Team management product is used for this?~~

- Risk Register
- Team Plan
- Issue Register
- Stage Plan for stage 4
- Lessons Log
- Project Plan

Options:

- ~~A- Highlight report~~
- ~~B- Checkpoint Report~~
- C- Issue Report
- D- End Stage Report

- Risk Register
- Team Plan
- Issue Register
- Stage Plan for stage 4
- Lessons Log
- Project Plan

Answer:

~~The selected service provider highlighted that there are likely to be delays with Government departments getting work signed-off after completion.~~

- Risk Register
- Team Plan
- Issue Register
- Stage Plan for stage 4
- Lessons Log
- Project Plan

Question 7

Question Type: MultipleChoice

During Executing a Work package, specialist products are created and quality reviews are carried out - which management product captures the details of these reviews?

Options:

- A- Team Plan
- B- Checkpoint Report
- C- Quality Register
- D- Configuration Item Record

Answer:

C

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