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Question 1

An enterprise customer that has more than 10 Million customers has the following systems and conditions in their landscape:

Options:

A- Enterprise Billing System (EBS) - All customer's monthly billing is generated by this system.

B- Enterprise Document Management System (DMS) Bills mailed to customers are maintained in the Document Management system.

C- Salesforce CRM (CRM)- Customer information, Sales and Support information is maintained in CRM.

Answer:

B, C

Question 2

A subscription-based media company's system landscape forces many subscribers to

maintain multiple accounts and to login more than once. An Identity and Access Management (IAM) system, which supports SAML and OpenId, was recently implemented to improve their subscriber experience through self-registration and Single Sign-On (SSO).

The IAM system must integrate with Salesforce to give new self-service customers instant access to Salesforce Community Cloud.

Which two requirements should the Salesforce Community Cloud support for self-registration and SSO?

Choose 2 answers

Options:

A- SAML SSO and Registration Handler

B- OpenId Connect Authentication Provider and Registration Handler

C- SAML SSO and just-in-time provisioning

D- OpenId Connect Authentication Provider and just-in-time provisioning

Answer:

B, C

Question 3

Question Type: **MultipleChoice**

Universal Containers (UC) currently owns a middleware tool and they have developed an API-led integration architecture with three API tiers. The first tier interfaces directly with the systems of engagement, the second tier implements business logic and aggregates data, while the third tier interfaces directly with systems of record. Some of the systems of engagement will be a mobile application, a web application, and Salesforce.

UC has a business requirement to return data to the systems of engagement in different formats while also enforcing different security protocols.

What should an Integration Architect recommend to meet these requirements?

Options:

A- Enforce separate security protocols and return formats at the first tier of the API-led
architecture.

B- Implement an API gateway that all systems of engagement must interface with first.

C- Enforce separate security protocols and return formats at the second tier of the API-led architecture.

D- Leverage an Identity Provider solution that communicates with the API tiers via SAML

Answer:

B

Question 4

Universal containers is planning to implement Salesforce as their CRM system. Currently

they have the following systems

1. Leads are managed in a Marketing System.

2. Sales people use Microsoft Outlook to enter contacts, emails and manage activities.

3. Inventory, Billing and Payments are managed in their ERP system. 4. The proposed CRM

system is expected to provide Sales and Support people the ability to have a single view of their

customers and manage their contacts, emails and activities in Salesforce CRM.

What should an Integration Consultant consider to support the proposed CRM system strategy?

Options:

A- Plan for migration of customer and sales data across systems on a regular basis to keep them in
sync.

B- Evaluate current and future data and system usage and then identify potential integration requirements to Salesforce.

C- Explore Out of box Salesforce connectors for integration with ERP, Marketing and Microsoft Outlook systems.

D- Propose a middleware system that can support interface between systems with Salesforce.

Answer:

B

Question 5

Question Type: MultipleChoice

A global financial company sells financial products and services that include the following:

1. Bank Accounts

2. Loans

3. Insurance

The company has a core banking system that is state of the art and is the master system to store

financial transactions, financial products and customer information. The core banking system

currently processes 10M financial transactions per day. The CTO for the company is considering

building a community port so that customers can review their bank account details, update their

information and review their account financial transactions.

What should an integration architect recommend as a solution to enable customer community

users to view their financial transactions?

A Use Salesforce Connect to display the financial transactions as an external object.

Options:

C- Use Salesforce Connect to display the financial transactions as an external object.C Use Salesforce External Service to display
financial transactions in a community lightning
page.
D Use Iframe to display core banking financial transactions data in the customer community.

Answer:

C

Question 6

Question Type: **MultipleChoice**

Northern Trail Outfitters is in the final stages of merging two Salesforce orgs but needs to keep the retiring org available for a short period of time for lead management as it is connected to multiple public web site forms. The sales department has requested that new leads are available in the new Salesforce instance within 30 minutes.

Which two approaches will require the least amount of development effort?

Choose 2 answers

Options:

A- Configure named credentials in the source org.

B- Use the Composite REST API to aggregate multiple leads in a single call.

C- Use the tooling API with Process Builder to insert leads in real time.

D- Call the Salesforce REST API to insert the lead into the target system.

Answer:

A, B

Question 7

Question Type: **MultipleChoice**

Universal Containers (UC) is a leading provider of management training globally, UC

embarked on a Salesforce transformation journey to allow students to register for courses in the

Salesforce community. UC has a learning system that masters all courses and student

registration.

UC requested a near real-time feed of student registration from Salesforce to the learning

system. The integration architect recommends using Salesforce event.

Which API should be used for the Salesforce platform event solution?

Options:
A- Tooling API

B- Streaming API

C- O REST AP

D- SOAP API

Answer:
B