



Free Questions for Salesforce-Certified-Administrator by certsdeals

Shared by Chan on 07-06-2022

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Question 1

Question Type: MultipleChoice

Northern Trail Outfitters has a new flow that automatically sets field values when a new account is created. The flow is launched by a process, but the flow is not working properly.

Options:

- A) Use the native feature in the Flow Builder.
- B) Review debug logs with the flow logging level.
- C) View the setup audit trail and review for errors.
- D) Set up email logs and review the send error logs.

Answer:

A

Question 2

Question Type: MultipleChoice

Cloud Kicks wants its reports to show a Fiscal Year that starts on February 1 and has 12 months.

How should the administrator address this requirement?

Options:

- A) Set the Fiscal Year to Custom and the starting month as February.
- B) Set the Fiscal Year to Custom and the duration to 4 quarters.
- C) Set the Fiscal Year to Standard and the duration to 12 months.
- D) Set the Fiscal Year to Standard and the starting month as February.

Answer:

D

Question 3

Question Type: MultipleChoice

An administrator at DreamHouse Realty needs to create customized pages for the Salesforce mobile app.

Which two types of pages could an administrator build and customize using the Lightning App Builder?

Choose 2 answers

Options:

- A) Record page
- B) App page
- C) userpage
- D) Dashboard page

Answer:

A, B

Question 4

Question Type: MultipleChoice

Cloud Kicks wants to try out an app from the AppExchange to ensure that the app meets its needs.

Which two options should the administrator suggest?

Choose 2 answers

Options:

- A) Download into a Trailhead Playground.
- B) Test Drive in a production org.
- C) Check edition compatibility. -
- D) Install in a sandbox.

Answer:

A, D

Question 5

Question Type: MultipleChoice

The administrator at Ursa Major Solar needs to make sure that unassigned cases from VIP customers get transferred to the appropriate service representative within 5 hours. VIP customers have access to support 24 hours a day.

How should this be configured?

Options:

- A) Case Queues
- B) Business Hours
- C) Assignment Rules
- D) Escalation Rules

Answer:

C

Question 6

Question Type: MultipleChoice

Cloud Kicks has the organization-wide defaults for Opportunity set to Private.

Which two features should the administrator use to open up access to opportunity records for sales users working on collaborative deals?

Choose 2 answers

Options:

- A) Profiles
- B) Sharing rules
- C) Sharing set
- D) Role hierarchy

Answer:

B, D

Question 7

Question Type: MultipleChoice

The administrator at Cloud Kicks created a new field for tracking returns on their new cloud shoe. A user has submitted a case to the administrator indicating that the new field is unavailable.

Which two steps should an administrator do to troubleshoot this issue?

Choose 2 answers

Options:

- A) Review the field-level security of the field for the user profile.
- B) Ensure that the page layout for the user's profile has been updated.
- C) Run the setup audit trail for the organization.
- D) Update the organization-wide defaults for the object.

Answer:

A, C

Question 8

Question Type: MultipleChoice

Cloud Kicks wants to track shoe designs by products. Shoe designs should be unable to be deleted, and there can be multiple designs for one | |

product across various stages.

Which two steps should the administrator configure to meet this requirement?

Options:

- A) Choose 2 answers
- B) Create a custom object for shoe designs.
- C) Add a custom master-detail field for shoe designs on the Product object.
- D) Configure a custom lookup field for shoe designs on the Product object.
- E) Use the standard object for designs.

Answer:

A, B

Question 9

Question Type: MultipleChoice

Sales users at Cloud Kicks are requesting that the data in the Industry field on the Account object displays on the Opportunity page layout.

Which type of field should an administrator create to accomplish this?

Options:

- A) Cross-object formula field
- B) Custom Account field
- C) Standard Account field
- D) Master-detail relationship field

Answer:

A

Question 10

Question Type: MultipleChoice

An administrator has been asked to change the data type of an auto number to a text field.

What should the administrator be aware of before changing the field?

Options:

- A) Existing field values will be deleted.
- B) Existing Auto Number field to Text is prevented.
- C) Existing field values will be converted.
- D) Existing field values will remain unchanged.

Answer:

D

Question 11

Question Type: MultipleChoice

Cloud Kicks has asked the administrator to test a new screen flow that creates contacts.

What are two key components of testing the flow?

Choose 2 answers

Options:

- A) Set up a flow interview to test the flow.
- B) Run the flow using it to create contacts.
- C) Test the flow in a sandbox.
- D) Use Debug to test the flow in Flow Builder.

Answer:

A, D

Question 12

Question Type: MultipleChoice

Users at Cloud Kicks want to be able to create a task that will repeat every two weeks.

What should an administrator do to meet this requirement?

Options:

- A) Enable Creation of Recurring Tasks

- B) Flow to create recurring tasks
- C) Workflow rule to create recurring tasks
- D) Turn on Recurring Activities

Answer:

A

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