

# Free Questions for CRT-403 by vceexamstest

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## **Question 1**

### **Question Type:** MultipleChoice

Cloud Kicks is redefining its entire business process to convert the Manager Notes field from a long text area field. The goal is to encourage managers to be more concise in their comments and stayat 255 characters or less. There is preexisting information in the Manager Notes field that often is well beyond the character limit.

What would happen to any existing information if the app builder tries to convert a preexisting long text area field to text area?

### **Options:**

- A- Preexisting information will truncate to the first 255 characters.
- B- Preexisting information will remain even if it was over 255 characters.
- C- Preexisting information will cause a- e-r0- -essace to poo up.
- D- Preexisting information in the field will be completely lost.

#### **Answer:**

Α

### **Explanation:**

If the app builder tries to convert a preexisting long text area field to text area, preexisting information will truncate to the first 255 characters. This means that any information beyond 255 characters will be lost. Option B is incorrect because preexisting information will not remain if it was over 255 characters. Option C is incorrect because preexisting information will not cause an error message to pop up. Option D is incorrect because preexisting information in the field will not be completely lost, only truncated.

## **Question 2**

#### **Question Type:** MultipleChoice

The developer at Universal Containers wants to test code in a sandbox environment. In order to ensure the code works properly, the sandbox needs to have at least half a gigabyte of dat

a. The sandbox will need to be refreshed after each three-day sprint.

What type of sandbox should the App Builder provision to the developer?

#### **Options:**

A- Developer

**B-** Full Copy

C-	Developer	Pro
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**D-** Partial Data

#### **Answer:**

D

### **Explanation:**

The app builder should provision a Partial Data sandbox to the developer. A Partial Data sandbox can have up to 5 GB of data, which meets the requirement of having at least half a gigabyte of data. A Partial Data sandbox can also be refreshed every 5 days, which meets the requirement of refreshing after each three-day sprint. Option A is incorrect because a Developer sandbox can only have up to 200 MB of data, which does not meet the requirement. Option B is incorrect because a Full Copy sandbox can only be refreshed every 29 days, which does not meet the requirement. Option C is incorrect because a Developer Pro sandbox can only have up to 1 GB of data, which may not be enough for the requirement.

## **Question 3**

**Question Type:** MultipleChoice

Universal Containers assigns system access via permission sets and permission set groups to ensure each user has proper access. One department with varying levels of support staff has five consistent permission sets they require in order to complete their duties. Some higher-level staff have additional permission sets that are only required for them.

How should an app builder recommend assigning permission sets to users?

#### **Options:**

- A- Utilize the manage assignments button to assign a permission set group and additional individual permission sets to each user.
- B- Utilize the manage assignments button to assign each user with the same set of permission set groups and permission sets.
- C- Utilize the Data Import Wizard to mass update the desired users with their full list of permission sets and permission set groups.
- D- Utilize the Data Loader to mass update the desired users with their full list of permission sets and permission set groups.

#### **Answer:**

Α

### **Explanation:**

The app builder should recommend utilizing the manage assignments button to assign a permission set group and additional individual permission sets to each user. This way, the app builder can assign the five consistent permission sets to all users in one permission set group, and then assign additional permission sets to higher-level staff as needed. Option B is incorrect because it will not account for the varying levels of support staff and their different permission sets. Option C is incorrect because the Data Import Wizard cannot be used

to assign permission sets or permission set groups to users. Option D is incorrect because the Data Loader cannot be used to assign permission set groups to users.

## **Question 4**

### **Question Type:** MultipleChoice

Universal Containers manages leads in a Lead qualification queue where sales reps can accept ownership of the Lead. Campaign members are required to have a sales owner.

What validation rule should an app builder configure?

#### **Options:**

- A- AND( ISBLANK(Lead.Owner.ld) )
- B- NOT(ISNEW() && ISBLANK(Lead.Owner:Queue.ld))
- C- AND(ISNEW(), ISBLANK(Lead.Owner:User.ld))
- D- NOT(ISBLANK(Lead.Owner:Queue.ld))

#### **Answer:**

С

### **Explanation:**

The validation rule should be AND(ISNEW(), ISBLANK(Lead.Owner:User.Id)). This rule will prevent saving a new lead record if the owner is not a user. This will ensure that campaign members have a sales owner. Option A is incorrect because it will prevent saving any lead record if the owner is blank, which is not the requirement. Option B is incorrect because it will prevent saving an existing lead record if the owner is a queue, which is not the requirement. Option D is incorrect because it will prevent saving any lead record if the owner is a queue, which is not the requirement.

## **Question 5**

#### **Question Type:** MultipleChoice

Universal Containers (UC) tracks Account locations in Zip Code, a custom text field with a validation rule to enforce proper formatting of the US ZIP+4 code for UC's orders.

What formula should the app builder create on Order to display only the first five digits of Zip Code from the parent Account?

### **Options:**

- A- BEGINS(Account.Zip\_Code\_r, 5)
- B- TEXT(Account.Zip\_Code\_c, 5)
- C- LEFT(Account.Zip\_Code\_c, 5)
- D- LPAD(Account.Zip\_Code\_\_r, 5)

#### **Answer:**

C

### **Explanation:**

LEFT(Account.Zip\_Code\_c, 5) is the correct formula to display only the first five digits of Zip Code from the parent Account. LEFT function returns the specified number of characters from the left side of a text string. Account.Zip\_Code\_c is the custom text field that stores the Zip Code on Account object. 5 is the number of characters to return from the left side of the Zip Code. The other options are not valid formulas or functions.

## **Question 6**

**Question Type:** MultipleChoice

An App Builder has been asked to integrate Salesforce with an external web service. The web service must be notified every time an Opportunity is Won. Which two can satisfy this requirement?

### **Options:**

- A- Use a workflow rule and an outbound message
- B- Use a flow and an outbound message
- C- Use a process and Apex Code
- D- Use a process and an outbound message

#### **Answer:**

A, C

### **Explanation:**

Workflow rule and an outbound message or Process Builder and Apex Code are two ways to integrate Salesforce with an external web service. Workflow rule can define criteria and actions for triggering an outbound message, which is an XML message sent to a designated endpoint URL. Process Builder can invoke Apex Code, which is a programming language that can make callouts to external web services using HTTP requests. Flow Builder and an outbound message or Process Builder and an outbound message are not possible combinations.

## **Question 7**

#### **Question Type:** MultipleChoice

DreamHouse Realty (DR) employees started using company-owned airplanes for work travel after Ursa Major Solar was acquired. DR executives want to automate the submission travel request forms to enforce the Internal policy.

How should an app builder automate travel requests based on these criteria?

### **Options:**

- A- Process Builder
- **B-** Workflow rule
- **C-** Approval process
- D- Apex

#### **Answer:**

С

### **Explanation:**

Approval process is the best way to automate travel requests based on internal policy. Approval process can define the steps, criteria, and actions for approving records. The app builder can create an approval process for travel requests that requires approval from managers or executives before they are submitted. Workflow rule, Process Builder, and Apex are not suitable for this requirement.

## **Question 8**

#### **Question Type:** MultipleChoice

The Director of customer service wants to receive a notification when a case stays in the "new" status for more than four business hours.

Which two automation processes should be used to accomplish this?

Choose 2 answers

### **Options:**

A- Escalation rules

**B-** Flow Builder

- **C-** Process Builder
- **D-** Scheduled Apex

#### **Answer:**

A, C

### **Explanation:**

Escalation rules and Process Builder are two automation processes that can be used to send a notification when a case stays in the "new" status for more than four business hours. Escalation rules can define criteria and actions for escalating cases based on time or other factors. Process Builder can create a time-based action that triggers an email alert when the case status is "new" for more than four business hours. Flow Builder and Scheduled Apex are not necessary for this requirement.

## **Question 9**

**Question Type:** MultipleChoice

An app builder wants to limit the number of fields users are required to fill out when creating a new Opportunity. Once they fill out the required fields and save, the full record page with additional fields relevant to the Opportunity type becomes available.

How could this be accomplished?

### **Options:**

- A- Make the Opportunity type a required field on the initial Opportunity page layout and use automation to fill in the type field to a record type.
- B- Use different page layouts for Opportunity types based on the user profile.
- C- Once the required fields are populated, use a sharing rule to share the new fields with the user.
- D- Hide additional sections on the page layout and show the users how to manually expand them when they want to fill in the fields in the hidden sections.

#### **Answer:**

Α

### **Explanation:**

Making the Opportunity type a required field on the initial Opportunity page layout and using automation to fill in the type field to a record type is a way to limit the number of fields users are required to fill out when creating a new Opportunity. This way, the app builder can assign different page layouts for different record types based on the Opportunity type. The other options are not feasible or effective

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