



**Free Questions for [Financial-Services-Cloud](#) by  
[go4braindumps](#)**

**Shared by [Nelson](#) on [18-01-2024](#)**

**For More Free Questions and Preparation Resources**

**[Check the Links on Last Page](#)**

## Question 1

---

**Question Type:** MultipleChoice

---

What benefits do Flows for Financial Services Cloud offer to support customer onboarding?

### Options:

---

- A) Flows enable customers to schedule appointments via customer communities, mobile apps. or websites.
- B) Flows provide step-by-step guidance for common service requests, such as change of address, or change of beneficiary, without the need to \* navigate to different screens.
- C) Flows systematically capture and visualize important customer Life Events to drive more personalized and need-based engagements.
- D) Flows enable customers to book appointments with the right specialist at the right time and place through self-service scheduling
- E) Flows enable customers to schedule appointments via customer communities, mobile apps. or websites.

### Answer:

---

B

## Question 2

---

**Question Type: MultipleChoice**

---

The Salesforce Admin of Lake Tahoe Bank wants to implement Financial Services Cloud using the individual object model. What are the steps to disable person accounts?

**Options:**

---

- A) Log a case with Salesforce to perform the conversion from Person Accounts to the individual model.
- B) Assign the Person Account record type to the user profiles.
- C) Disable the Person Account custom setting.
- D) Remove Person Account record types from the Individual Record Type Mapper.
- E) Assign the Individual record type to the user profiles.

**Answer:**

---

C, D, E

## Question 3

---

**Question Type: MultipleChoice**

---

Our Personal Banker Hank Burton wants to encourage his customers to provide required documents for a loan application. He creates Document Checklist Items that help his customers to manage file uploads to speed up loan approval. For which of the following records does Salesforce support Document Checklist Items out of the box?

**Options:**

---

- A) Contact
- B) Lead
- C) Account
- D) Residential Loan Application
- E) Opportunity

**Answer:**

---

A, B, E

## Question 4

---

**Question Type:** MultipleChoice

---

Which of the following objects do support Group-Level Rollups?

**Options:**

---

- A) Tasks
- B) Alerts
- C) Financial Accounts
- D) Action Plans
- E) Opportunities

**Answer:**

---

A, C, E

## Question 5

---

**Question Type: MultipleChoice**

---

Lake Tahoe Bank is rolling out FSC and the VP of IT is concerned about the cost of the licenses. The system admin recommends using licenses for users that need only limited access to FSC features. Which FSC permission set license enables user access to a license with contractual restrictions for FSC and can be used to grant restricted access to users like Bank Tellers?

**Options:**

---

- A) FSC Extension
- B) FSC Standard
- C) FSC Basic
- D) Client segmentation

**Answer:**

---

C

## Question 6

---

**Question Type: MultipleChoice**

---

Personal Banker Hank Burton receives a call from the client Rachel Adams. Rachel can't access her checking account details. What FSC feature that links customers, financial accounts, or households to specify issues should Hank use to report this issue?

**Options:**

---

- A) Activities
- B) Service Requests
- C) Relationship Builder and Map
- D) Cases & Alerts

**Answer:**

---

D

## Question 7

---

**Question Type:** MultipleChoice

---

Which three considerations should a Salesforce Administrator be aware of when enabling Person Accounts in FSC?

**Options:**

---

- A) A Person Account is displayed to users as a single record that has both Account and Contact fields.
- B) Once Person Accounts are enabled in a Salesforce Org, they can't be disabled.
- C) A Person Account is displayed to users as a single record that has both Household and Contact fields.

- D) To transform Individual Records to Person Account Records, Admins can use the Data Loader, and the Insert Operation.
- E) Customizations to components and triggers need to be reviewed before upgrading to Person Accounts.

**Answer:**

---

A, C, E



**To Get Premium Files for Financial-Services-Cloud Visit**

**<https://www.p2pexams.com/products/financial-services-cloud>**

**For More Free Questions Visit**

**<https://www.p2pexams.com/salesforce/pdf/financial-services-cloud>**

