



**Free Questions for Health-Cloud-Accredited-Professional by  
certsdeals**

**Shared by Russell on 27-06-2022**

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# Question 1

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**Question Type:** MultipleChoice

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Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases .Which users are.....  
health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

## Options:

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- A- Care request providers
- B- Care request reviews
- C- Care request drug
- D- Care request diagnosis
- E- Care request facility

## Answer:

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A, C, D

## Question 2

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**Question Type:** MultipleChoice

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Which two fields are required when creating a new care plan task?

### Options:

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- A- owner
- B- problem
- C- Status
- D- Goal
- D- Due Date

### Answer:

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A, C

## Question 3

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**Question Type:** MultipleChoice

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Which solution includes pre-built APIs, connectors ,implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

**Options:**

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- A- Mulesoft Accelerator for HealthCare
- B- Shield
- C- Specialty vendors
- D- Tableau CRM for HealthCare

**Answer:**

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A

## Question 4

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**Question Type: MultipleChoice**

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What are the two steps required to create Health care providers for Health program?Choose two

**Options:**

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- A- Add NPI for associated provider
- B- Choose associated facility for Care Program.
- C- Add the UPIN
- D- Create Care Program Providers from the App Launcher
- E- Create a care program health care provider with an associated care prgm provider

**Answer:**

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D, E

## Question 5

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**Question Type: MultipleChoice**

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Which of the standard objects are included in the Care Plan Data Model?

**Options:**

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**A-** Crae programs,Product,Patients

**B-** Life Events

**C-** Benifts,Barriers,Provider Education

**D-** Case,Problems,Goals,Tasks,Care Plan Templates

**Answer:**

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D

## Question 6

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**Question Type:** MultipleChoice

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Three steps required to configure HC?

**Options:**

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**A-** Install HC unmanaged Package

**B-** Install HC managed package

**C-** Verify that chatter is enabled

- D- Configure the console view
- E- Enable the options for contact to related with multiple accounts

**Answer:**

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B, C, E

## Question 7

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**Question Type: MultipleChoice**

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A service cloud organization migrating to HC uses Contacts to represent patients, physicians and non-clinical staff. Which of these groups of contacts should be modeled as Person Accounts post-migration?

**Options:**

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- A- Patients should be modeled as Person Accounts.Providers and non-clinical staff can be modeled as Person Accounts or Contacts
- B- Patients, physicians and non-clinical staff should be modeled as Person Accounts.
- C- None By using individual data model,the use of person account can be avoided
- D- Patients should be modeled as Person Accounts.Providers and non-clinical staff should be modeled as Contacts

**Answer:**

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D

## Question 8

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**Question Type:** MultipleChoice

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Which 3 of the components are customizable in HC?

**Options:**

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**A-** Timeline

**B-** EHR Data

**C-** Life Events

**D-** Patient Card

**E-** Custom Label

**Answer:**

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A, D, E



## Question 9

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### Question Type: MultipleChoice

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A HC admin is configuring a 'Convert to Patient' process,utilizing the Lead to Individual Conversion Apex class. Which statements are true about the steps the admin can take?(choose 3)

#### Options:

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- A- The admin must configure all Lead field mappings including Medical Record Number,Source System and Source System ID.
- B- The custom Convert to Patient button should be added to the Lead list view.
- C- Some Lead field mappings including Medical Record Number,Source SystemID can be handled automatically by HC.
- D- The Lead to Individual Conversion apex class will create a new Opportunity for the patient.
- E- Duplicate checks on Medical Record Number,Source System and Source System ID can be handled automatically by HC

#### Answer:

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B, C, E

## Question 10

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**Question Type: MultipleChoice**

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An admin wants to enable their users to leverage Provider Search, which denormalized object holds data to support this feature

**Options:**

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- A- HealthCare Provider Facility
- B- Provider Search Sync Logs
- C- HealthCare Provider
- D- Care Provider Searchable field

**Answer:**

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D

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