



Free Questions for Health-Cloud-Accredited-Professional

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Question 1

Question Type: MultipleChoice

An agent at a MedTech company requires a UI component that displays customer data and contains a link to create a new order. Once clicked, the link starts a process to build a new order and displays the available products for purchase. Which three OmniStudio capabilities are required to solve this use case?

Options:

- A- DataRaptors
- B- OmniScript
- C- FlexCards
- D- Document Generation
- E- Integration Procedures

Answer:

B, C, D

Explanation:

To solve the use case of creating a new order and displaying available products for purchase, a developer should leverage the following OmniStudio capabilities:

OmniScript: This is a capability that allows developers to create guided flows that capture user inputs and execute business logic. OmniScript can be used to create a process that builds a new order based on customer data and product selection⁹.

FlexCards: This is a capability that allows developers to create reusable UI components that display data from various sources. FlexCards can be used to create a component that shows customer data and contains a link to start the OmniScript flow¹⁰.

Document Generation: This is a capability that allows developers to create documents based on templates and data from various sources. Document Generation can be used to create an order confirmation document that shows the details of the order and products purchased¹¹.

DataRaptors or Integration Procedures are not required capabilities for this use case.

Question 2

Question Type: MultipleChoice

Which industry data standard should a with Health Cloud?

Options:

- A- Personal Health Record (PHR)
- B- Clinical Data Acquisition
- C- HL7 v1 Messaging
- D- FHIRR4

Answer:

D

Explanation:

FHIRR4 is the industry data standard that a consultant should use with Health Cloud. FHIRR4 stands for Fast Healthcare Interoperability Resources Release 4, and it is a standard for exchanging healthcare information electronically. FHIRR4 enables interoperability between different systems and applications, and supports a variety of use cases, such as clinical, administrative, and financial.

Question 3

Question Type: MultipleChoice

Which 3 of the components are customizable in HC?

Options:

- A- Timeline
- B- EHR Data
- C- Life Events
- D- Patient Card
- E- Custom Label

Answer:

A, C, D

Explanation:

Timeline (A), Life Events , and Patient Card (D) are components that are customizable in HC. EHR Data (B) is not a component, but a type of data that can be integrated with HC. Custom Label (E) is not a component, but a metadata type that can be used to create labels for components.

Question 4

Question Type: MultipleChoice

Bloomington Caregivers is Implementing Health Cloud to streamline the process to register patients to care programs while capturing their consent. The company plans to leverage out-of-the-box Health Cloud features.

Which Health Cloud feature should a consultant recommend the company use in this scenario?

Options:

- A- Care Plan Enrollment Flow
- B- Program Enrollment Flow
- C- Enrollment Consent OmmScript
- D- Program Eligibility OmniScript

Answer:

B

Explanation:

B is correct because Program Enrollment Flow is the out-of-the-box Health Cloud feature that helps users to register patients to care programs while capturing their consent. Program Enrollment Flow is a prebuilt flow template that guides users through the steps of selecting a program, adding related records, and obtaining consent from the patient. The flow also creates a care plan for the patient based on the program template.

Question 5

Question Type: MultipleChoice

Bloomington Caregivers needs to use the objects for the Clinical data model as part of its new Health Cloud implementation,

Which preference should Bloomington Caregivers' administrator ensure is enabled?

Options:

- A- FHIR-Aligned Data Model org preference
- B- Clinical R4 Model org preference
- C- Clinical Data Model org preference
- D- FHIR-Aligned EHR Data Model org preference

Answer:

C

Explanation:

The FHIR-Aligned Data Model org preference is the preference that Bloomington Caregivers' administrator should ensure is enabled to use the objects for the Clinical data model as part of its new Health Cloud implementation. This preference enables the Clinical data model, which is a FHIR R4-aligned data model that captures information from an Electronic Health Record (EHR) system via integration middleware¹. The Clinical data model is built on Salesforce core, with no reference to package entities, and supports only the attributes that Health Cloud users need, not all attributes in every FHIR R4 resource². The Clinical data model is the successor to the original EHR Data Model, which was built on the managed package and followed the FHIR R1 standard².

1: [Clinical Data Model | Salesforce Health Cloud Developer Guide | Salesforce Developers](#) 2: [Explore the Clinical Data Model Unit | Salesforce Trailhead](#)

Question 6

Question Type: MultipleChoice

Bloomington Caregivers wants to use patient or member lists for its care coordinators in its current implementation. What is an important consideration when implementing this in Health Cloud?

Options:

- A- An administrator can create an override filter field on the person account.
- B- If a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list
- C- An administrator can create lists or add records to existing lists from the Campaign object
- D- Filter logic for patient or member lists is controlled by formula fields on records.

Answer:

B

Explanation:

B is correct because if a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list. This is because the filter criteria are applied to the user's query, and if the user does not have permission to view the field, the query will return no results. To avoid this issue, the administrator should ensure that the user has the appropriate field-level security settings for the fields used in the filter.

Question 7

Question Type: MultipleChoice

Bloomington Caregivers wants to ensure it maintains the privacy of its users' data by enabling data protection details for leads, contacts, and person accounts during the initial Health Cloud install and configuration.

Which entity should the administrator enable within Data Protection and Privacy for Health Cloud to work in this scenario?

Options:

- A- Fields
- B- Records
- C- Tasks
- D- Objects

Answer:

A

Explanation:

A is correct because enabling data protection details for fields is the entity that the administrator should enable within Data Protection and Privacy for Health Cloud to work in this scenario. Data protection details for fields allow users to specify the data protection level and data classification for each field on leads, contacts, and person accounts. This helps to identify and protect sensitive data, such as protected health information (PHI), and comply with privacy regulations, such as General Data Protection Regulation (GDPR).



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