



Free Questions for C_FSM_2211

Shared by Ellison on 09-10-2023

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Question 1

Question Type: MultipleChoice

How can you create a service call in SAP Field Service management? Note: There are 3 correct answers to this question.

Options:

- A- Manually in the Web Application with in the master data
- B- Automatically when submitting a new service call from the Self-Service Portal
- C- Manually in Web Application within Planning and dispatching
- D- Automatically Via the cloud connector from an SAP ERP On-premise system
- E- Automatically via the cloud connector from an SAP CRM on-premise system

Answer:

B, C, D

Question 2

Question Type: MultipleChoice

You want to create a new Smartform, which fields would you define? Choose the correct answer.

Options:

- A- Description, Category, Revision, Tag
- B- Name, Description, Category, Labels
- C- Name, Description, Revision, Type
- D- Description, Revision, Type, Tag

Answer:

B

Question 3

Question Type: MultipleChoice

How can you translate a Smartform?

Options:

- A- Maintain the translation of the Smartform in the company settings.
- B- Select the translation language within the designer.
- C- Export it to XML, translate, and upload.
- D- Download it to Microsoft Word, translate, and then upload.

Answer:

C

Question 4

Question Type: MultipleChoice

What can you set in a scheduled business rule? Note: There are 2 correct answers to this question.

Options:

- A- Condition
- B- Notification
- C- Frequency
- D- Order

Answer:

C, D

Question 5

Question Type: MultipleChoice

The field technician needs to visit a customer for regular maintenance of all their printers. For each printer, the same type of data needs to be captured in the Smartform. What Smartform element is used to create such a functionality?

Options:

- A- Series
- B- Picker
- C- Attachments
- D- Drop-down list

Answer:

A

Question 6

Question Type: MultipleChoice

What are the benefits of using activity feedback? Note Generate checklist reports for the customer.

Options:

- A- Assist technicians to record time and materials.
- B- Assist technicians to capture resolutions.
- C- Generate QA reports with the captured data.
- D- There are 2 correct answers to this question.

Answer:

C, D

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