



ServiceNow CAS-PA Practice Questions

Shared by Rich on 17-08-2026

For More Free Questions and Preparation Resources

Check the Links on Last Page



Question 1

Question Type: MultipleChoice

How should an admin activate the KPI Signals?

Options:

- A- Raise a ServiceNow Support (HI) request
- B- Request from the ServiceNow Store
- C- It is active by default
- D- Activate the sn-kpi-signals plugin

Answer:

C

Explanation:

You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.

If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.

If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the time you reactivated it.

Question 2

Question Type: MultipleChoice

What 'related lists' are available on the formula indicator form? (Choose three.)

Options:

- A- Targets
- B- Contributing Indicators
- C- Breakdowns

D- Signals

Answer:

A, B, C

Explanation:

Here are the available related lists on the baseline configuration when navigating to the Formula Indicators form: Breakdowns, Contributing Indicators, Time series exclusions, Targets, Thresholds, and Diagnostic Results.

'Signals' is not an out-of-the-box related list on the Formula Indicators form.

Use the Contributing indicators related list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Question 3

Question Type: MultipleChoice

Which of the following are true statements about configuring pie, donut, and single score visualisations in workspaces?

Options:

- A- Data labels are shown as only percentages, as values, or as both.
- B- Legend percentages are shown along with values.
- C- The metric label name is displayed near the metric value.
- D- Set gradient, texture, or no colour options for data display.

Answer:

A, B, C

Explanation:

A pie visualisation shows how individual pieces of data relate to the whole using a circle to represent the whole.

A Donut visualization shows how individual pieces of data relate to the whole using a donut shape to represent the whole.

Single score visualisations display a single, key business value or current aggregate indicator score. You can set a score to update in real-time.

The following enhancements are made to pie, donut, and single score visualisations in the Quebec release:

- * The metric label name is displayed near the metric value.
- * Legend percentages are shown along with values.
- * Data labels are shown as only percentages, as values, or as both.

Gradient, texture, or no colour are not valid colour options for data display.

You can set 'default', 'colour palette' and 'fixed element colour' for pie and donut visualisations, and 'default' and 'single colour' for single score visualisations.

Question 4

Question Type: MultipleChoice

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

Options:

- A- Breakdowns
- B- Contributing Indicators
- C- Indicator Groups
- D- Managed Sources

Answer:

B

Explanation:

Formula indicator records now include a 'Contributing indicators' related list.

Use this list to navigate to the indicators used in the formula or their indicator sources.

If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Question 5

Question Type: MultipleChoice

Which option best items can you view without the pa_viewer role if the indicator and breakdown ACLs are respected? (Choose two.)

Options:

- A- Diagnostic Results
- B- KPI Details
- C- Analytics Hub
- D- Widget Statistics

Answer:

B, C

Explanation:

You can rely less on roles and more on access control lists (ACLs) to secure Performance Analytics.

On new instances, you no longer need the pa_viewer role to view the following items. Instead, indicator and breakdown ACLs are respected:

- * Analytics Hub
- * Text Analytics widgets
- * KPI Details
- * Breakdowns on workbench widgets

Performance Analytics widgets: In general, Performance Analytics widgets follow indicator and breakdown ACLs.

Targets and Thresholds: On the Analytics Hub, no roles are required to create personal targets and thresholds.

Question 6

Question Type: MultipleChoice

Which option best can be used across all the visualisations in a workspace?

Options:

- A- Signal
- B- Dashboard Builder
- C- Studio
- D- User Experience filter

Answer:

D

Explanation:

Create a single User Experience filter for use across all the visualisations in a workspace.

The filter you create is available in the workspace in which you created it.

For filters to work in workspaces, you must configure an event handler to apply the filters.

Question 7

Question Type: MultipleChoice

What role is required to create personal targets and thresholds for users who can view an indicator on the Analytics Hub?

Options:

- A- pa_viewer
- B- pa_target_admin
- C- pa_threshold_admin
- D- No role

Answer:

D

Explanation:

On the Analytics Hub, no roles are required to create personal targets and thresholds.

A threshold or a target can be personal or global.

A personal threshold or target is visible only to the user that created it.

A personal threshold appears as a light grey dotted line. A personal target appears as a dark line.

Personal thresholds and targets appear only on the Analytics Hub and KPI Details but not on widgets.

Question 8

Question Type: MultipleChoice

What data update settings can you enable for a single score visualisation to update the score in real-time?

Options:

- A- Background refresh interval (minutes)
- B- Show score update time
- C- Real time update
- D- Live refresh date (seconds)

Answer:

C

Explanation:

Enabling 'Real time update' from the data update settings updates a single score visualisation in real-time.

'Show score update time' shows the timestamp of when the score was last updated.

'Background refresh interval (minutes)' shows how often, in minutes, the landing page refreshes the visualisation if you have navigated away from it.

With 'Live refresh rate (seconds)', you can choose the frequency in non-decimal seconds to have a single score reporting widget refresh. If set at '0', the score does not refresh.

Question 9

Question Type: MultipleChoice

How does KPI Signals support notifications?

Options:

- A- By forwarding email notifications
- B- By automated signal detection jobs
- C- Through regular back-ups
- D- By setting auto-reply responses

Answer:

B

Explanation:

To support notifications, the KPI Signals application provides automated signal detection jobs. For formula indicators, you can modify the jobs to line up with the data collection jobs for the contributing indicators.

The KPI Signals application includes jobs that detect signals automatically. These jobs run so responsible users can be notified of new signals without opening the application. The job for signals on formula indicators requires scheduling.

When you view an indicator in KPI Details and open the KPI Signals panel, that indicator is checked for signals. You, therefore, always have the most up-to-date signals. However, the KPI Signals application also has automated signal detection jobs. These jobs send notifications about signals to subscribed users without them having the application open.

Question 10

Question Type: MultipleChoice

How should an admin activate the KPI Signals?

Options:

- A- Raise a ServiceNow Support (HI) request
- B- Request from the ServiceNow Store
- C- It is active by default
- D- Activate the sn-kpi-signals plugin

Answer:

C

Explanation:

You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.

If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.

If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the time you reactivated it.



To Get Premium Files for CAS-PA Visit

<https://www.p2pexams.com/products/cas-pa>

For More Free Questions Visit

<https://www.p2pexams.com/servicenow/pdf/cas-pa>

20%
DISCOUNT

P2P
exams