Free Questions for CIS-EM by vceexamstest

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Question 1

You have an event with a Source of 'Trap from Enterprise 111', but the alert created for this event shows a Source of 'Oracle EM'. If you want to change what this is set to, where in the event rule would you do this?

Options:

A- Transform and Compose Alert Output lab

B- Event rule info tab

C- CI Binding tab

D- Event Filter tab

Answer:

B

Question 2

A customer informs you that they already have monitoring and event management tools.

Which of the following describes the extra value that ServiceNow Event Management provides? (Choose four.)

Options:

A- ServiceNow Event Management Alerts, Incidents, Problems, and changes are automatically correlated with CIs and Business Services that can be visualized in Business Service maps.

B- ServiceNow Event Management manages relationships between alerts and related incidents to maintain an end-to-end event management lifecycle.

C- ServiceNow Event Management provides a business-centric platform and single system of record for service monitoring and remediation results, to better control and manage performance and availability.

D- ServiceNow Event Management provides state-of-the-art performance monitoring capabilities across a wide array of different types of infrastructures.

E- ServiceNow Event Management utilizes the power of integration with leading monitoring systems to automatically create actionable alerts.

Answer:

A, B, C, E

Question 3

What two key steps must be performed after creating a new connector instance? (Choose two.)

Options:

A- Assign a MID Server to the connector

B- Enter credentials for the connector

C- Debug the connector

D- Test the connector

E- Activate the connector

Answer:

D, E

Explanation:

Question 4

Question Type: MultipleChoice

By default, Event Management tries to bind an alert to CI (configuration item), by matching the node name in the event to which three items in the CMDB (configuration management database)?

Options:

A- CI name, Fully qualified domain name, IP or MAC address

B- CI name, Webserver name, IP or MAC address

C- CI name, Fully qualified domain name, SSH public host keys

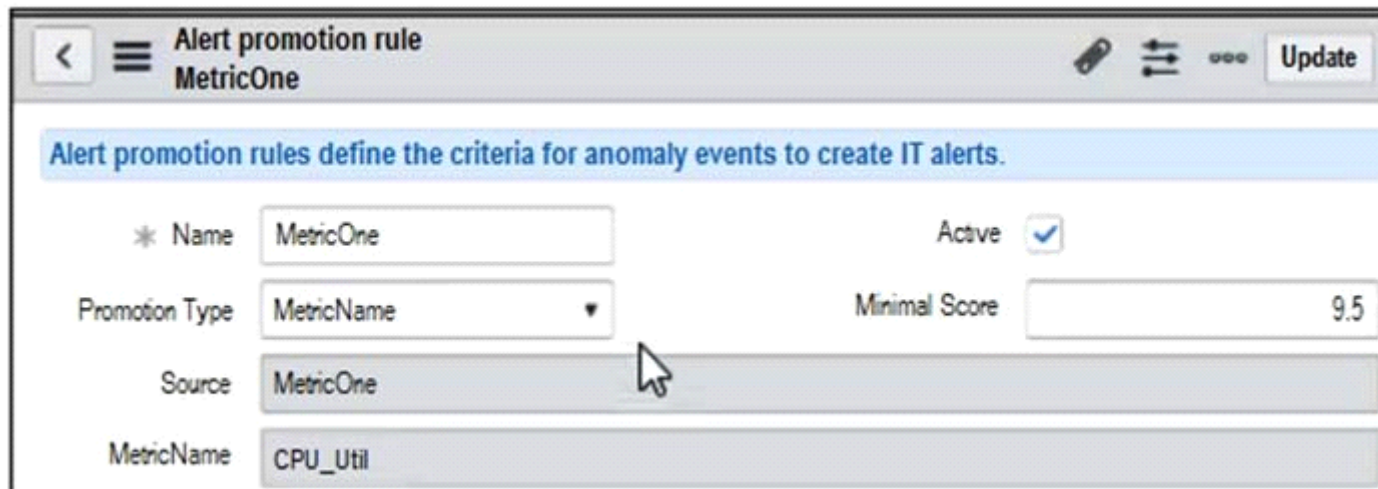**D-** System class name, Fully qualified domain name, IP or MAC address

Answer:

A

Explanation:

Question 5

Question Type: **MultipleChoice**

Which the following alert promotion rule defined in your ServiceNow instance, which of the anomalies below would be automatically promoted into IT alerts on the Alert Console?

A)

Description	CPU Util for C:\ value: 24.000000 exceeds the threshold range:[0.000000]-[36.869789] and has anomaly score: 9.047626
Message key	sa_920bc51e186113007f44b91107733cba-dcdb055718e553007f44b91107733c05

Additional information	{
	  "anomaly_score" : "9.047625541687012",
	  "metric_lower_bound" : "0.0",
	  "metric_upper_bound" : "36.869789123535156",
	  "metric_value" : "24.0",
	  "promotion_parameter" : "",
	  "source_metric_type" : "CPU_Util"
	} A

B)

Description	CPU_Util for C:\ value: 100.000000 exceeds the threshold range:[0.000000]-[35.410248] and has anomaly score: 9.985986
Message key	sa_e1efd05c9852130044ad63cf1b07fb-fd174d9498d213007f44ad63cf1b07f7

Additional information	{
	  "anomaly_score" : "9.98598575592041",
	  "metric_lower_bound" : "0.0",
	  "metric_upper_bound" : "35.410247802734375",
	  "metric_value" : "100.0",
	  "promotion_parameter" : "",
	  "source_metric_type" : "CPU_Util"
	} **B**

C)

Both anomaly A and anomaly B

D)

Neither anomaly A or anomaly B

Options:

A- Option A

B- Option B

C- Option C

D- Option D

Answer:

A

Explanation:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event- management/task/create-alert-promotion-rule.html

Question 6

Question Type: **MultipleChoice**

A four node cluster makes up the components (CIs) of a Business Service. The impact influence for the cluster is set to 60%.

How many members of the cluster must be in a Critical state in order for the Business Service to display as Critical in the Impact Tree?

A- 1

B- 2

C- 3

D- 4

Answer:

C

Question 7

Question Type: MultipleChoice

What would you use as a central location to explore the CMDB class hierarchy, CI table definitions, and CIs?

Options:

A- CI Remediations

B- CI Relation Types

C- CI Identifiers

D- Process to CI Type Mapping

E- CI Class Manager

Answer:

E

Explanation:

https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-management/concept/c_CMDBClassifications.html

Question 8

Question Type: MultipleChoice

What are the two most accurate statements regarding the ServiceNow CMDB (configuration management database) and CIs (configuration items)?

Options:

A- The CMDB is a series of tables that contain only key hardware components located in critical paths within your platform that must be managed.

B- The CMDB is a dynamic list that tracks both the CIs within your platform and the relationship between those items.

C- All CIs stored in the CMDB must have an assigned IP address within your infrastructure.

D- A CI is any component within your infrastructure that needs to be managed in order to deliver Services.

Answer:

B, D

Explanation:

https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/configuration-management/concept/c_CIRelationships.html

Question 9

A support agent resolves an incident associated with an alert, but the alert does automatically close even though the evt_mgmt.incident_closes_alert property is set appropriately to close the alert.

What is the most likely cause of this issue?

Options:

A- The support agent does not have the evt_mgmt_user role.

B- The support agent only has the evt_mgmt_admin role.

C- The support agent has the evt_mgmt_operator role, but not the evt_mgmt_user role.

D- The support agent has the evt_mgmt_user role, but not the evt_mgmt_operator role.

Answer:

A

Explanation:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMResolveCloseIncidentAlert.html