



Free Questions for CIS-HAM by dumpshq

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Question 1

Question Type: MultipleChoice

Key features of consumables are:

Choose 2 answers

Options:

- A- Can Be discovered
- B- Managed in bulk
- C- Retired on consumption
- D- Fixed cost
- E- Low value

Answer:

A, C

Question 2

Question Type: MultipleChoice

What baseline flow could you use to replace hardware assets nearing their end-of-life?

Options:

- A- Hardware Asset Refresh
- B- Refresh Asset Request
- C- Loaner Asset Refresh
- D- Update Asset Request

Answer:

A

Question 3

Question Type: MultipleChoice

Which single view of the Hardware Asset Workspace provides a consolidated set of quick links to manage model normalization, asset requests, transfer orders, stock orders, refresh requests, and disposal orders?

Options:

A- Hardware asset overview

B- Inventory

C- Asset estate

D- Procurement

E- Asset operations

Answer:

E

Question 4

Question Type: MultipleChoice

What is an attribute that will remain unchanged throughout the life of the asset?

Options:

- A- Memory
- B- Serial number
- C- CPU type
- D- Operating system

Answer:

A

Question 5

Question Type: MultipleChoice

During the hardware model normalization process, which field is the most important criteria for creating a fully Normalized hardware model?

Options:

- A- Model number
- B- Manufacturer

C- Display name

D- Model name

Answer:

D

Question 6

Question Type: MultipleChoice

What functionality enables you to automatically create asset records from information provided by your vendor while your assets are still in transit?

Options:

A- Advanced Delivery Notification (ADN)

B- Advanced Shipment Notification (ASN)

C- Automatic Shipment Notification (ASN)

D- Automatic Asset Notification (AAN)

E- Advanced Vendor Notification (AVN)

Answer:

B

Explanation:

According to the ServiceNow Hardware Asset Management documentation, an advanced shipment notification (ASN) is a document that provides detailed information about a pending delivery. The purpose of an ASN is to notify the customer when shipping occurs and provide physical characteristics about the shipment so the customer can be prepared to accept delivery. You can use ASNs to automatically create asset records in ServiceNow Hardware Asset Management by importing the data from the ASN document.

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