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Question 1

Question Type: MultipleChoice

When using the Pattern Designer, a Regular Expression parsing strategy is available from which operation?

Options:

- A- Set variable
- B- Match
- C- Create connection
- D- Parse file

Answer:

D

Question 2

Question Type: MultipleChoice

Within the CMDB, all application CI Types/Classes are children of which parent class?

Options:

- A- Database Instance [cmdb_ci_db_instance]
- B- Software [cmdb_ci_software]
- C- Installed Software [cmdb_ci_installed_software]
- D- Application [cmdb_ci_appl]
- E- Licenses [cmdb_ci_license]

Answer:

D

Question 3

Question Type: MultipleChoice

Assuming the Apache Web Server Identification Rule (CI Identifier) is configured as shown with the following

Criterion attributes:

Class

Configuration file

Version

Identifier Entry	
* Identifier	cmdb_ci_apache_web_server <input type="text"/> <input type="button" value="Q"/> <input type="button" value="i"/> Active <input checked="" type="checkbox"/>
* Search on table	Apache Web Server <input type="button" value="v"/>
* Criterion attributes	<input type="button" value="L"/> Class, Configuration file, Version Allow null attribute <input checked="" type="checkbox"/>
Priority	<input type="text" value="100"/> Allow fallback to parent's rules <input type="checkbox"/>

Yesterday, an Apache Web Server CI was discovered as part of Service Mapping. Today, the application owner upgraded the Apache Web Server to a different version and reran discovery of the service. What will happen in the CMDB?

Options:

- A-** A duplication error will occur.
- B-** A new Apache Web Server CI is created.
- C-** The existing Apache Web Server CI will be reconciled with the upgraded Apache Web Server CI and its version will be updated.

D- The Apache Web Server CI will be reclassified as a Web Server CI.

Answer:

C

Question 4

Question Type: MultipleChoice

Which one of the following describes how a MID Server communicates with a ServiceNow instance?

Options:

A- Initiates on HTTPS

B- Responds on HTTPS

C- Responds on HTTP

D- Initiates on HTTP

Answer:

A

Question 5

Question Type: MultipleChoice

Which one of the following best represents the output from the following Regular Expression?

`([w\d\-\.\.]+)`

Options:

- A-** Match a single character in the list between one and unlimited times.
- B-** Match a single character in the list one time.
- C-** Match a single character in the list between one and three times.
- D-** Match a single character in the list between one and ten times.

Answer:

B

Question 6

Question Type: MultipleChoice

Given the CMDB class structure shown, which types of Configuration Items (CIs) will be included in a report run against the Server [cmdb_ci_server] table?

```
- cmdb
---- cmdb_ci
---- ---- cmdb_ci_hardware
---- ---- ---- cmdb_ci_computer
---- ---- ---- ---- cmdb_ci_server
---- ---- ---- ---- ---- cmdb_ci_win_server
---- ---- ---- ---- ---- cmdb_ci_linux_server
---- ---- ---- ---- ---- cmdb_ci_unix_server
---- ---- ---- ---- cmdb_ci_pc_hardware
```

Options:

- A-** CIs defined directly in Server [cmdb_ci_server] table and all parent classes
- B-** CIs defined directly in Server [cmdb_ci_server] table and all child classes
- C-** CIs defined directly in the Server [cmdb_ci_server] table

Answer:

C

Question 7

Question Type: MultipleChoice

Which one of the following is a public IP Address?

Options:

A- 172.20.5.9

B- 225.16.0.5

C- 192.168.100.100

D- 10.0.6.8

Answer:

C

Question 8

Question Type: MultipleChoice

In Service Mapping, when discovery is started, what is the execution strategy used to run Connection Sections?

Options:

- A- Connection Sections are executed one by one and connections will result from each successful section.
- B- Connection Sections are executed randomly and connections will result from each successful section.
- C- Connection Sections are executed one by one in the order they are listed until the first successful section.
- D- Connection Sections are executed one by one in the order they are listed with a connection created from the last successful section.

Answer:

D

Question 9

Question Type: MultipleChoice

In Service Mapping, which one of the following is true if a target host is already discovered and in the CMDB?

Options:

- A-** The host will be deleted in the CMDB and a new host record will be created during Service Mapping discovery.
- B-** The host will be immediately rediscovered, but only the changes will be updated in the CMDB during Service Mapping discovery.
- C-** The host will be immediately rediscovered and updated in the CMDB during Service Mapping discovery.
- D-** The host will not be rediscovered during Service Mapping discovery.

Answer:

B

Question 10

Question Type: MultipleChoice

Which one of the following statements best explains the following URL: Error! Hyperlink reference not valid.

SaCmdManager.do?ip=198.51.100.66?

Options:

- A-** The user is starting the Command Line Console and is able to send commands to the host 198.51.100.66.
- B-** The user is starting the Command Line Console and explicitly directs Service Mapping to use the MID Server 198.51.100.66 to execute commands.
- C-** This is not a valid URL for Service Mapping.
- D-** The user is starting the Command Line Console and is able to send commands against the ServiceNow instance at 198.51.100.66.

Answer:

D

Question 11

Question Type: MultipleChoice

Which one of the following is true for variables defined in an Identification Section?

Options:

- A-** Identification Section variables can also be used in all other Identification Sections in any pattern.

- B-** Identification Section variables can also be used in Parent CI Types.
- C-** Identification Section variables can also be used in all other Identification Sections in the same pattern.
- D-** Identification Section variables can also be used in Connection Sections for any pattern.
- E-** Identification Section variables can also be used in Connection Sections for the same pattern.

Answer:

C

Question 12

Question Type: MultipleChoice

ServiceNow only needs Domain user with local admin rights to discover Windows hosts as part of a successful implementation of ServiceNow Discovery, however which of the following targets will not be discovered?

Options:

- A-** Windows Active Directory Servers
- B-** Windows DHCP Servers

C- Windows Domain Controller Servers

D- Windows DNS Servers

Answer:

D

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